

We are customers of Charter/Spectrum and we are paying for programing that is supposed to include NBC. In February just days before the Super Bowl they stopped giving us NBC programing saying we could get it with an antenna. Well that does not work. They have made no adjustment to our bill for breaking their programming promise. They have severely compromised our service quality as we can not get many of the programs that we like. They should make financial and programing restitution to their customers.

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