

# The Revolution of Wireless 9-1-1 Location Technologies: Better Location, Delivered Faster

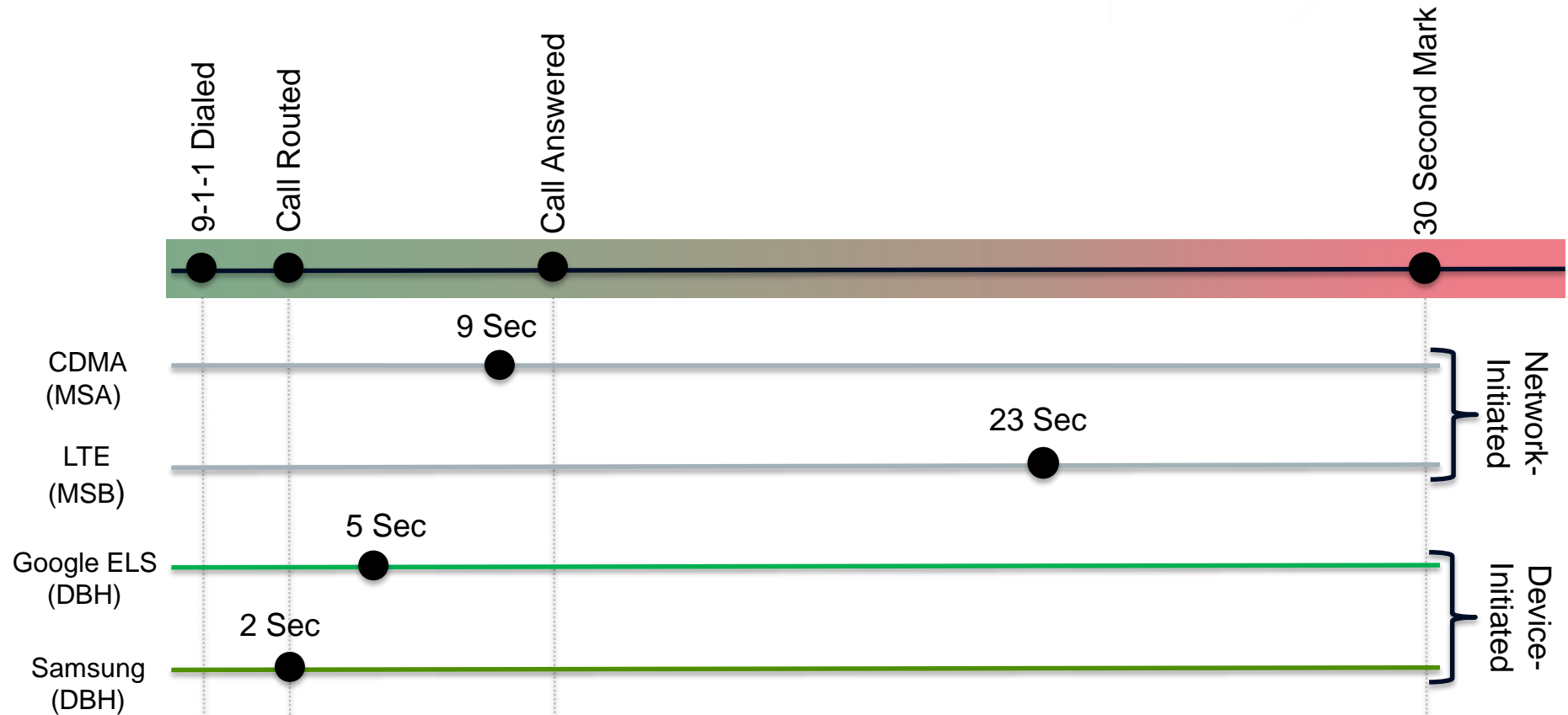
April 25, 2018

John Snapp  
VP of Technology  
West's Safety Services

**we** connect. **we** deliver.

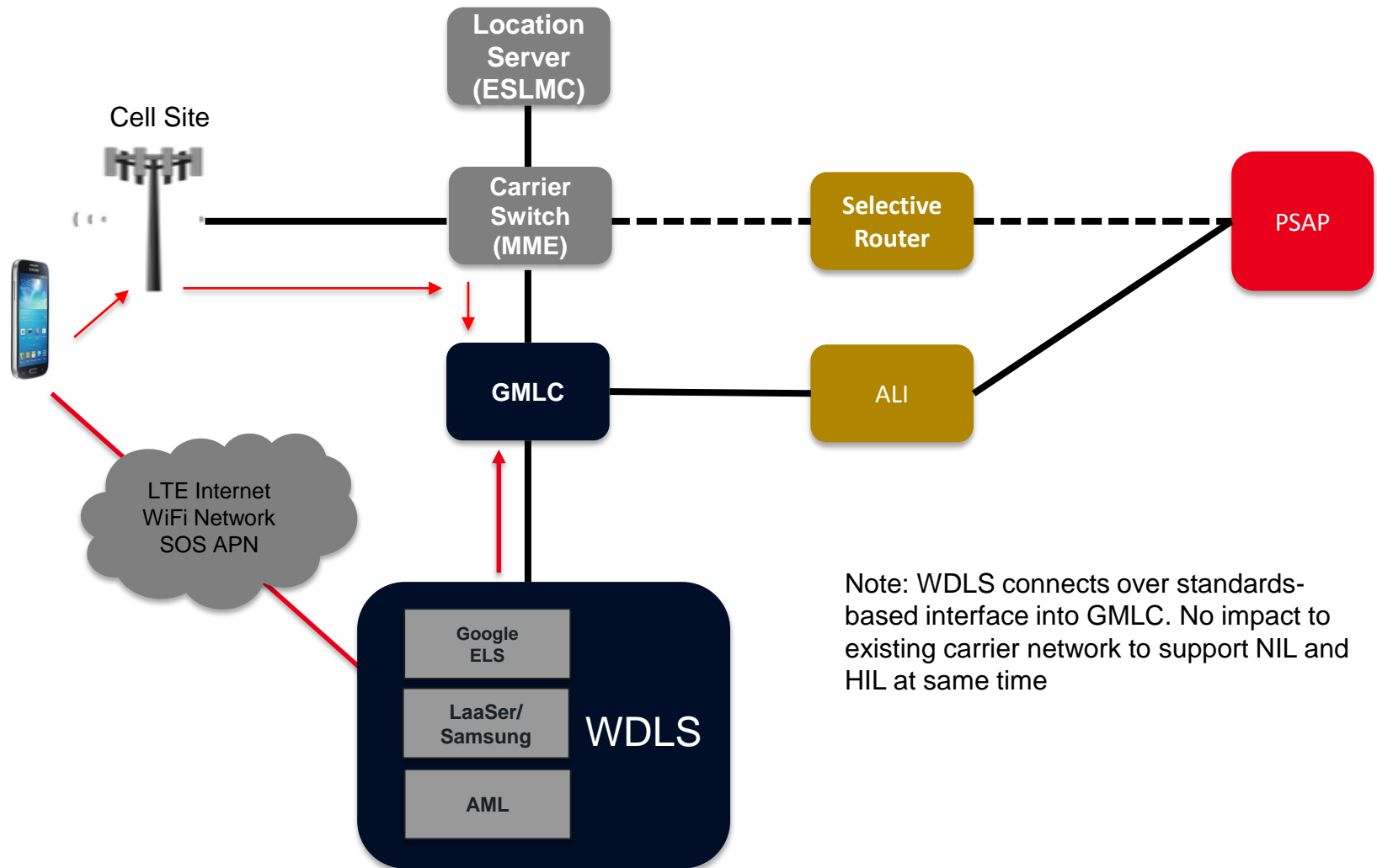


# 9-1-1 Location Value Timeline



These are averages based on data from ELS pilot on 12/17

# Handset Initiated Location

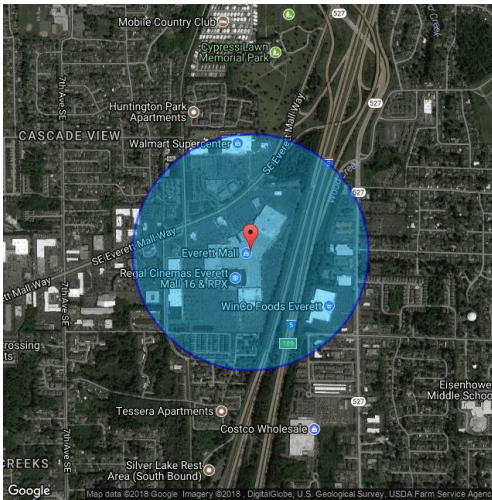


# Google ELS Pilot

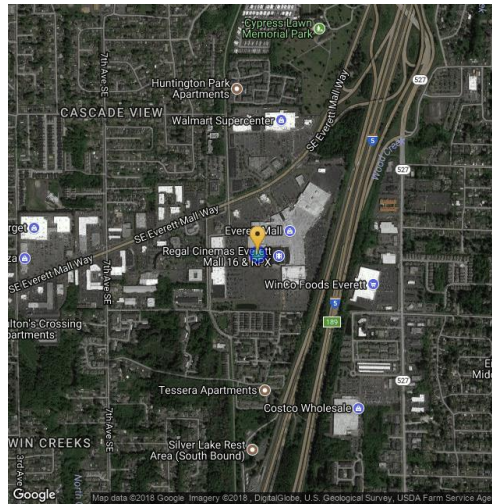


- December 2017 pilot used Android handsets across multiple carriers in Snohomish County, WA and Palm Beach County, FL.
- Average location uncertainties for GPS were 10-25M; WiFi was 25-50M
- Actual 9-1-1 calls were used to gather real world location technology yields
- Extensive testing was done before the trial
- **No 9-1-1 calls were impacted in any way with the trial**
- Provided an architecture that could **augment the existing 9-1-1 infrastructure**
- Data was post processed to determine how ELS could improve both the **speed and accuracy** of existing wireless 9-1-1 calls to improve emergency outcomes

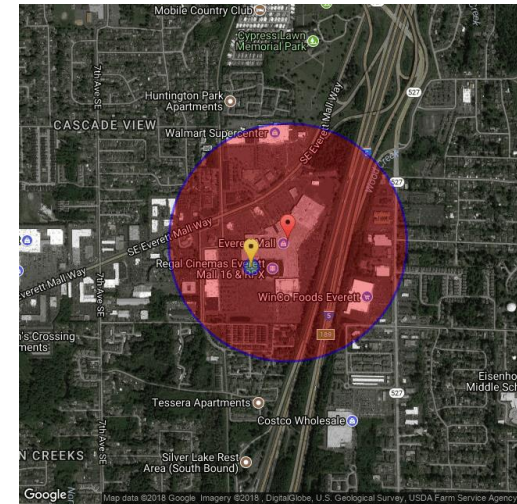
# Typical ELS Location Improvement



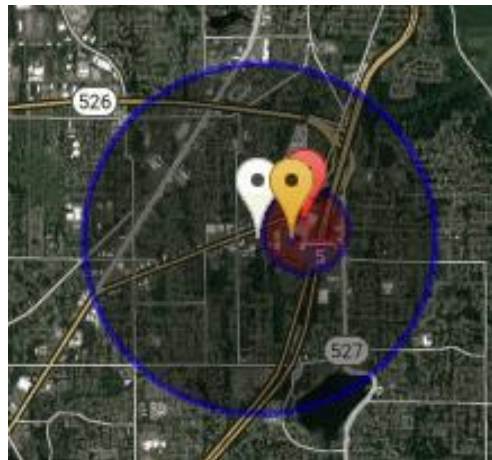
Carrier  
488M



ELS  
WiFi 31M

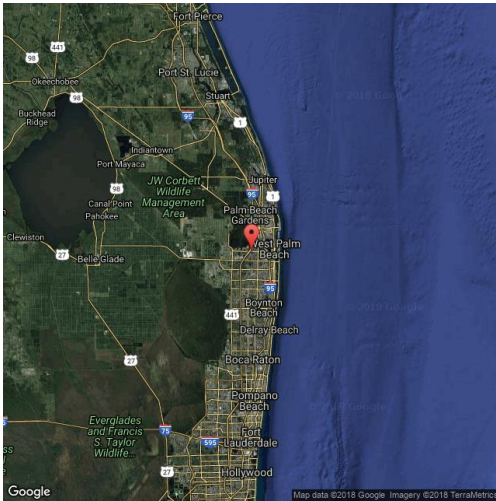


ELS & Carrier

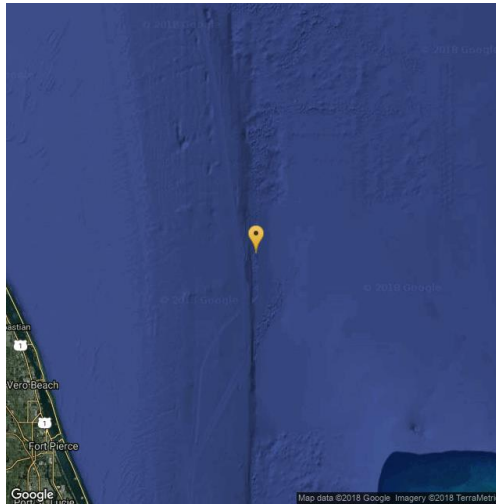


CELL Verification

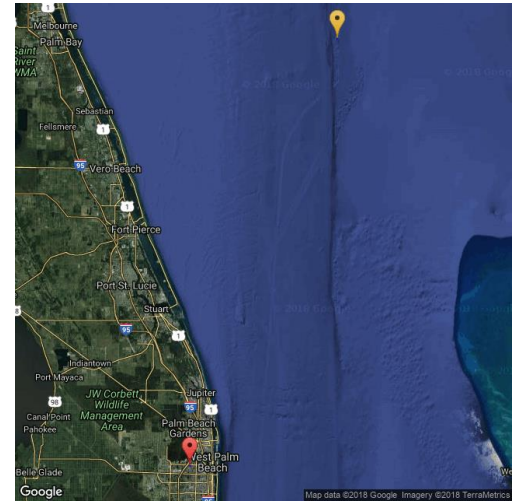
# WDLS Location Validation



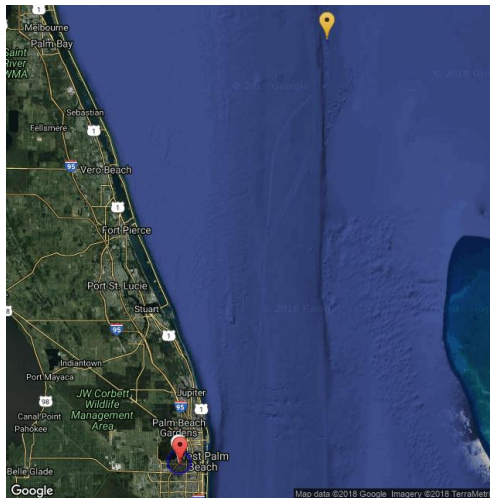
Carrier  
AFLT 71M



ELS  
WiFi 62M



ELS & Carrier



CELL REJECTION



# First PSAP Bid (Call Answered)



## Phase 2-capable Location Yield

	Carrier	ELS
GPS	20%	10%
WiFi	0%	48%
Total	20%	58%

Note: Yield is the percentage of time you receive a Phase 2 capable location.

# Later PSAP Bids (30 Seconds)



## First Reported Phase 2-capable Location

	Carrier			Google ELS		
	Yield	Median Time	Median uncertainty	Yield	Median Time	Median uncertainty
AGPS	34%	9sec	21m			
GPS	49%	23sec	15m	14%	4sec	20m
WiFi				76%	5sec	34m
Total	83%			90%		

Note: For Carriers only GPS and AGPS locations were evaluated. For ELS, only the first reported location was used and subsequent locations may have been more accurate. Uncertainty (Normalized to a confidence of 90%) was used to compare location quality and is not a measure of actual accuracy. All locations normalized to 9-1-1 industry standard confidence of 90%



# ELS Location Improvement



## Overall Location Improvement Potential

Source	ELS Location Improvement
GPS	7%
WiFi	27%
Total	34%

Note: The uncertainties of the carrier GPS/AGPS and ELS's WiFi and GPS locations were compared.