

FCC MAIL SECTION

Dear FCC

JUN 23 8 02 AM '92

Please keep  
the 1500

It has helped  
my family, so  
much. I think  
people have the  
Right of Fair  
Purchases some  
thing from a Co.  
You need to  
no over

6/17/92

Dear Donna R. Searcy

Please do what ever it takes to keep 800 numbers free from sleazy operators. I had ATT fix my phone so my kids couldn't dial 900 numbers by mistake. Now I have to watch 800 numbers too. 800 has always meant free and it still should be that way.

Sincerely yours,

Michael D. Robinson

13 Riverside Dr., Richwood WV.

26261

Home: (304) 846-4440

76 JUN 20 11 07 AM '92

Eastland Bailey  
218 Stratton Cir.  
North Charleston, W. Va. 25303

Dear Donna R. Searcy  
Please do what ever it takes to keep 800 numbers free from misuse by sleazy - hungry scam artists out for a fast buck. 800 has always meant "free", lets keep it that way!!!

6/17/92

RM 2910



# PROVIDENCE HOSPITAL

6801 Airport Boulevard, Post Office Box 850429, Mobile, AL 36685 205/633-1000

June 10, 1992

Ms. Donna R. Searcy  
Secretary  
Federal Communications Commission  
Room 222  
1919 M St. N.W.  
Washington, D.C. 20554

Dear Ms. Searcy:

For many years, "1-800" numbers have been identified by the public as a "free" call, while "1-900" numbers are expected to initiate a fee to the customer. However, it is now my understanding that certain opportunists are utilizing the "1-800" numbers to generate a fee.

At our hospital, we have over 1250 telephones which generate numerous calls on a daily basis, many of which are to 800 numbers. Due to the significant fees, we have restricted all outgoing 900 calls; however, our patients, physicians, and staff have unrestricted utilization of the "free" 800 numbers. If you continue to allow opportunists the ability to utilize 900-type services disguised under 800 numbers, we will be forced to block all 800 numbers as well.

This would be a real disservice to our patients, physicians, and staff and would ultimately increase the cost of healthcare. Therefore, I am requesting that the Federal Communication Commission immediately reestablish the principle that all 800 numbers are "toll-free".

Respectfully,

Robert B. Andrews  
Senior Vice President, Finance

cc: The Honorable Sonny Callahan  
1330 Longworth Building  
Washington, DC 20515





UNITED STATES POSTAL SERVICE  
MEMPHIS TN 38161-0001  
TEL (901) 722-7700  
FAX (901) 722-7775

OFFICE OF THE  
REGIONAL CHIEF INSPECTOR  
SOUTHERN REGION

March 20, 1992

WAYNE GERBES  
7309 WINDSOR MILL RD  
BALTIMORE, MD 21207-2839

Dear Mr. GERBES:

This concerns your complaint against:

SWEEPSTAKES CLEARING HOUSE AND  
JAMES R. ROSENTHAL, VP  
AUDIO TELECOM INVOICES  
1555 REGAL ROW  
DALLAS, TX 75247

We are contacting the firm on your behalf in an attempt to resolve your complaint.

As information, the Postal Inspection Service has no authority to effect refunds or adjustments. As an investigative agency, our function is to gather facts and evidence to determine whether violations of mail fraud or other postal laws have been committed.

Isolated complaints, incorrect statements in an advertisement, exaggeration and statements of opinion, will not normally support civil or criminal action.

Please advise this office, in writing, if your complaint has not been resolved in 45 days.

We appreciate your bringing this matter to our attention.

Sincerely,  
*M. B. Hamadeh*

M. B. Hamadeh  
Supervisor, Management Operations Support Center  
Southern Region



OFFICIAL OLYMPIC SPONSOR

Donna K. Searcy  
Secty for CCC

Rm. 222

1919 - M. - St. J. St.

Washington, D.C. 20554

We feel that 800 numbers should  
be kept toll-free.

① Johnnie M. Terrell

6400 - J. - Sheridan Rd # 1412

Chgo. 60626

② Jo Anne E. Terrell

P.O. Box 6694

Chgo. 60680

③ Shirley Solacciolì

6418 - North - Kamen Ave (2 North)

Chgo. 60645

FCC MAIL SECTION

JUN 23 8 51 AM '92

RECEIVED BY

P.O. Box 5454

Playa Del Rey, CA 90296

June 17, 1992

Ms. Donna R. Searcy  
Secretary for FCC  
Room 222  
1919 M. St. N W  
Washington, D.C. 20554

Dear Ms. Searcy:

I wish to have you keep "800" phone numbers "free" for the caller. Please bar long-distance companies from supplying 800 service to companies that wind up charging consumers for the calls. 900-type services should not be disguised as 800 "toll free" numbers.

Thank you.

Sincerely,

Carol Calder, Ph.D.

37-402  
CC

FCC MAIL SECTION

18 June 1992

FCC

JUN 23 8 46 AM '92

~~FEC~~ My opinion that new Rules MUST be enacted to guarantee that calls to "800" numbers are toll free.

Calling a "toll free" number and being switched to a 900 number without benefit of knowing it has happened may be legal but it is unconscionable!!

New Rules won't punish legitimate businesses; anyone who wants the dialer to pay can sign up for a 900 number.

The FCC should act to keep 800 numbers free from sleazy operators. Keep 800 numbers toll free!

Sincerely,  
EW. Duthbert

RECEIVED

JUN 24 4 42 AM '92  
HARRIS TELETYPE

RECEIVED