

In Re: Charter Communications Inc. Falcon Telecable, Time Warner Cable
Pacific West LLC, and Bresnan Communications, LLC, MB Docket No. 18-
91, MB Docket No. 18-101

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OFFICE OF CITY CLERK
CITY OF EL CENTRO

Dear Council members

We would like to invite you to our senior citizen executive board meeting. Our meeting will take place on Monday March 12, 2018. This meeting is to meet you and have a short discussion about some of our problems or concerns. The meeting takes place at the adult center boardroom at the Community Center in El Centro at 11:00 A.M. I apologize in advance for this short notice and for writing the invitation on these sheets of paper. I'm

Received after
meeting held

CITY MANAGER

18 MAR 15 PM 4:54

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March 24, 2018

MAR 28 2018

Dear Manager of the Spectrum Cable Company,

My husband and I (Luman G. Ferrell and Kathleen Ferrell) have been long time subscribers (38 years) to our local cable company, depending on who owned it at the time in question.

OFFICE OF CITY CLERK
CITY OF EL CENTRO

Currently, Spectrum owns it. At this point in time, my husband and I are not very happy with this company! Our account number is 8448 42 001 0001579. Each month we pay \$125.94 for Spectrum TV Silver which is \$84.99, four receivers for \$27.96, DVR for \$12.99, and fee/charges for \$7.37. We also pay Spectrum Internet for \$54.99 and Broadcast Surcharge for \$8.85. Our total monthly cable bill is a total of \$197.15.

We have paid \$197.15 a month for February and March, yet we are not receiving CBS or NBC channels. This have been going on for almost two months ever since the Super Bowl and Olympics, which were not broadcasted on these channels. We have not received a break on our monthly bill for this interruption!

I think we have been patient long enough! Spectrum has not reached an agreement in almost two months! Maybe they should invest in other broadcasting channels from our own local stations from San Diego or Los Angeles in California.

The Yuma stations are not our local stations due to the following facts: 1. They are in a completely different state. 2. They do not operate in the same time zone as in our state. 3. They do not have a local office in our county thus they are not paying local property taxes, city and local business taxes and assessments. 4. They are not paying state sales or state income tax, therefore they are not a local business and they contribute nothing to the local economy. 5. They do not have new reporters station locally and the coverage of the local area is very minimum in depth. Almost all of the news coverage from the local Yuma area, shows that their sole focus of interest is the area of western Arizona! 6. The bulk of the advertising dollars solitaires from the Arizona area which seems to be in western Arizona. 6. The final point is due to the extreme distance between their transmission tower and our region. The signal we receive is degraded since they are using digital and not analog signals. We cannot pick up the signal using rabbit ears because the signals are not strong enough to receive and pick up a useful signal for our TV. This means we cannot watch TV from the cable or watch it through the use of the direct broadcast signal from the tower. I have not been happy all these years having to watch channels from Yuma, Arizona. You have to watch prime time programs at 6:00 or 7:00P.M., which is ridiculous! The Spectrum Cable Company needs to do something now! Negotiations have been going on too long! Something, needs to be done immediately!

Sincerely,

Luman G. Ferrell
Kathleen Ferrell

Luman G. Ferrell
Kathleen Ferrell

CITY MANAGER

'18 MAR 29 AM 8:04

cc: El Centro City Council, 1275 W. Main St., El Centro, California 92243

Clara Obeso

From: Kim <kim@spectrumad.com>
Sent: Tuesday, April 03, 2018 2:50 PM
To: Clara Obeso
Subject: Spectrum Reach

I was very disappoint that the channels were taken off air right before the biggest football game of the year, the Super Bowl. Also we now have no local news channels. Very disappointed. I do feel that Spectrum Reach should compensate our bills for the lack of channels.

D. Kim Freire
Spectrum Creative Services
Administrative Accounting
770 W. Main Street
El Centro, CA 92243

O: 760-353-7000 Ext. 108
F: 760-353-6956

It's not the number of breaths you take, but the moments that take your breath away

Clara Obeso

From: John Briggs <jhbriggs760@yahoo.com>
Sent: Wednesday, April 04, 2018 7:27 AM
To: Clara Obeso
Subject: Spectrum

My wife and I support the city's effort in dealing with Spectrum. Thank you for your efforts. John and Kris Briggs

Sent from Yahoo Mail on Android

The attached document is part of a mass mailing. The number of identical documents as specified in the File Number/City, St. field have been received by the Commission on this same date. You may view the documents at the FCC Reference Information Center, at 445 12th Street, SW, Washington, DC, Room CY-A257.