

In Re: Charter Communications Inc. Falcon Telecable, Time Warner Cable  
Pacific West LLC, and Bresnan Communications, LLC, MB Docket No. 18-  
91, MB Docket No. 18-101

Received & Inspected

APR 23 2016

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To Spectrums

4-8-18

I'm mad at this company for removing  
channels and still charging us for them  
I demand for ~~an~~ removed channels back  
and a refund

James Davis



5/6/18

To: Alma Benavides

Re: Spectrum

The residents of Imperial Valley are being held hostage to Spectrum's whims and we have few choices. I, for one, would like a rebate. I am now paying for something I did not agree to. To say the least - this is not democratic. It is anarchy. I urge you to keep up the good work and bring Spectrum to abide by its customers.

Thank you

Anta Ramirez

April 13, 2018

It is unbelievable and sad that the citizens of the Imperial Valley have had to live day-to-day without two of our main channels on our televisions. Your customers have missed the Super Bowl, the opening and closing ceremonies of the 2018 Winter Olympics, extended coverage of the Olympics, the Today Show and many, many more of our favorite programs. My parents are 88 and 91 and have been anxiously awaiting the return of their shows and programs that they enjoyed everyday. We all have been patient, but the wait for Spectrum and National Broadcasting to resolve their problem has gone on way too long. We deserve to get our channels back and we need a date for their return. I do know that many people here have dropped Spectrum and have changed to Dish and Direct TV, but we are still waiting to get the good news that our channels are back.

Loretta Taylor  
President of DASH

## Alma Benavides

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**From:** Rosanna B. Moore  
**Sent:** Friday, April 13, 2018 12:02 PM  
**To:** Alma Benavides  
**Subject:** Fwd: Northwest Broadcasting Programming Blackout

Begin forwarded message:

**From:** Linda Moiola <[lmbooks@brawleyonline.com](mailto:lmbooks@brawleyonline.com)>  
**Date:** April 13, 2018 at 11:41:51 AM PDT  
**To:** "Rosanna B. Moore" <[RMoore@brawley-ca.gov](mailto:RMoore@brawley-ca.gov)>  
**Subject:** RE: Northwest Broadcasting Programming Blackout

I am sorry. I was without internet access for a while. I have tried everything regarding the problem with Spectrum and Northwest. They both blame each other and the consumers are paying the price. We have been without CBS & NBC since the middle of January. Now Spectrum is suing El Centrol I called to tell them that it is horrible they are suing a fairly small community for trying to solve these problems.

Thank you for contacting me and I will continue to do whatever I can to (maybe) get things solved.  
Linda Moiola

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**From:** Rosanna B. Moore [<mailto:RMoore@brawley-ca.gov>]  
**Sent:** Thursday, April 05, 2018 5:56 PM  
**To:** [lmbooks@brawleyonline.com](mailto:lmbooks@brawleyonline.com)  
**Subject:** RE: Northwest Broadcasting Programming Blackout  
**Importance:** High

Good Afternoon, Ms. Moiola:

I am reaching back out to you in the event that you would like to provide written comments. Please see the attached solicitation for comments.

Feel free to reach out if I may be of additional assistance.

Best regards,

Rosanna

Rosanna Bayon Moore  
City Manager  
City of Brawley  
Administration Offices  
383 Main Street  
Brawley, CA 92227

The attached document is part of a mass mailing. The number of identical documents as specified in the File Number/City, St. field have been received by the Commission on this same date. You may view the documents at the FCC Reference Information Center, at 445 12<sup>th</sup> Street, SW, Washington, DC, Room CY-A257.