



**COLORADO**

**Department of  
Regulatory Agencies**

Public Utilities Commission

Public Utilities Commission  
1560 Broadway, Suite 250  
Denver, CO 80202

Jeffrey P. Ackermann, Chairman  
Frances A. Koncilja, Commissioner  
Wendy M. Moser, Commissioner  
Doug Dean, Director

Marguerite Salazar, Executive Director  
John W. Hickenlooper, Governor

May 3, 2018

Dana Wilson  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

CG DOCKET NO. 03-123

Dear Ms. Wilson,

Pursuant to the FCC's request, Colorado hereby supplements its previously filed TRS recertification application with the enclosed information.

I hereby certify that Colorado is in compliance to the rule sections noted in the Commission's follow up inquiry email.

If there are any questions regarding this filing, please contact me via the information below. Thank you

Respectfully submitted,

Holly Bise  
Colorado State Relay Administrator  
303.894.2024  
[Holly.bise@state.co.us](mailto:Holly.bise@state.co.us)



**64.604(a)(v) Mandatory Minimum Standards**

CAs answering and placing a TTY-based TRS or VRS call shall stay with the call for a minimum of ten minutes. CAs answering and placing an STS call shall stay with the call for a minimum of twenty minutes. The minimum time period shall begin to run when the CA reaches the called party.

*Consistent with the new requirement of 64.604(a)(1)(v), Sprint CAs answering or placing a STS call stay with the call for a minimum of twenty minutes.*

**64.606(d) Method of Funding**

Except as provided in §64.604, the Commission shall not refuse to certify a state program based solely on the method such state will implement for funding intrastate TRS, but funding mechanisms, if labeled, shall be labeled in a manner that promote national understanding of TRS and do not offend the public.

*Communications promoting understanding of Relay Colorado, such as the surcharge on local telephone bills, are labeled in a manner that is respectful and does not offend the public. As such, Relay Colorado, in compliance with this requirement.*

**64.5105 - 64.5110 TRS Customer Proprietary Network Information**

Because 64.606(b)(1)(i) requires that state TRS programs establish that they meet or exceed all operational, technical, and functional minimum standards contained in 64.604, and 64.604(d) incorporates by reference the CPNI rules, the states are required to establish that their programs comply with the CPNI rules.

*Compliance Certification Attached*

Annual TRS CPNI Certification  
CG Docket No. 03-123

Annual Section 64.5109 CPNI Certification  
May 3, 2018  
Colorado Public Utilities Commission- Relay Colorado

I, Holly Bise, certify acting as TRS administrator for the Colorado Public Utilities Commission principle representative on the Colorado Sprint Relay contract, that I have knowledge that Sprint Relay has established operating procedures that are adequate to ensure compliance with the Commission's TRS CPNI rules. (see 47C.F.R. 64.5101, et seq.)

Sprint Relay has filed their TRS CPNI certification that included details how their procedures ensure compliance with the requirements set forth in section 64.5101 through 64.5111 of the Commission's rules.

I am not aware of any instances in the past year in which the company, or its agents or subcontractors, used, disclosed, or permitted access to CPNI without complying with the approval procedures specified in the TRS Customer Proprietary Network Information Rules.

Sincerely,



Holly Bise  
Colorado State Relay Administrator  
303.894.2024  
[Holly.bise@state.co.us](mailto:Holly.bise@state.co.us)