

May 3rd, 2019

To: FCC to the matter of school and library (191041991)

On behalf of Bright Hope Center, I’m requesting a waiver because I just found out from the client service representative (Shenice Reid) that BHC missed the deadline due to the unprofessional work of my consultant who kept me in the dark by not communicating and responding to my emails and phone calls and even to the service provider’s phone calls and emails. Please accept my request since BHC is a relatively a new nonprofit educational organization and in a desperate need for funds to be ready next year for conducting online testing for NYS tests for both elementary and middle schools.

Your consideration is greatly appreciated.

Thanks

Mrs. Elizabeth Zahdan

BHC CEO