

May 6, 2019

Ex Parte

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Re: *Ex Parte Communication, MB Docket 19-41*

Dear Ms. Dortch:

In comments filed in the above-captioned proceeding, concerns were raised about consumers' ability to contact the TV Parental Guidelines Monitoring Board ("Monitoring Board").¹

Throughout the Monitoring Board's history, viewers have been able to share their concerns and complaints with the Board by various means, including via telephone, mail and e-mail. The telephone line had been disconnected at the end of 2017 due to lack of use. In light of the feedback provided in this proceeding, however, the Monitoring Board has re-established a telephone line (202-570-7776) so that viewers can again contact it by phone, mail, and e-mail with questions or complaints about TV ratings.² A link to the Monitoring Board's contact information is prominently displayed with a "Contact Us" button on the home page of its website (tvguidelines.org) as well as on the "TV Parental Guidelines" fact sheet that consumers can download from the website.

As noted in our ex parte letter filed on April 16, 2019, the Monitoring Board is committed to reviewing its processes in response to feedback received in this proceeding. We will continue to assess such input and pursue any additional steps that may be appropriate.

¹ See Comments of Parents Television Council at 5; Comments of Rod Kovel at 3, MB Docket No. 19-41, (Mar. 12, 2019).

² The Monitoring Board has always had a Post Office Box available for consumers to send "snail mail." The P.O. Box number changed with the transfer of executive secretariat duties from The Podesta Group to Cogent Strategies; however, any mail received at the old P.O. Box would have been forwarded to the new P.O. Box. The P.O. Box address also is prominently displayed on the "Contact Us" section of the Monitoring Board's website.

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Respectfully submitted,



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