

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

\_\_\_\_\_  
In the Matter of )  
Section 63.71 Application of )

**TelCove Operations, LLC, a CenturyLink )  
Company )**

WC Docket No. \_\_\_\_\_

)  
For Authority Pursuant to Section 214 of )  
the Communications Act of 1934, as )  
amended, to Discontinue the Provision of )  
Certain Voice and Data Services in the )  
Charlotte, North Carolina Metropolitan Area )  
\_\_\_\_\_)

**SECTION 63.71 APPLICATION OF  
TELCOVE OPERATIONS, LLC, A CENTURYLINK COMPANY**

TelCove Operations, LLC (FRN: 0003-7091-10),<sup>1</sup> a CenturyLink company (“CenturyLink”), seeks authorization pursuant to Section 214(a) of the Communications Act of 1934, as amended, 47 U.S.C. § 214(a), and Section 63.71 of the Commission’s rules, 47 C.F.R. § 63.71, to discontinue its provision of certain Voice and Data services in the Charlotte, North Carolina metropolitan area.

CenturyLink provides the following information pursuant to Section 63.71 of the Commission’s Rules:

**1. Name and Address of the Carrier**

TelCove Operations, LLC  
100 CenturyLink Drive  
Monroe, LA 71203

\_\_\_\_\_  
<sup>1</sup> TelCove Operations, LLC is a subsidiary of CenturyLink, Inc. (FRN 0018-6268-53).

**2. Date of Planned Service Discontinuance**

CenturyLink plans to discontinue the affected services on or around August 15, 2019, or as soon thereafter as any necessary regulatory approvals are obtained.

**3. Points of Geographic Areas of Service Affected**

CenturyLink proposes to discontinue the affected services in the Charlotte, North Carolina metropolitan area.

**4. Description of Services Affected**

Voice and Data Services: POTs, Analog and Digital T1 services provide voice-grade telephonic communications channels that can be used to place or receive one call at a time; PRI allows a connection between ISDN customer premises equipment and CenturyLink's switching equipment using a Primary Rate Interface over a digital transport facility; Centrex service is a multistation system that consists of digital switching equipment in the Applicant's switch connected to station lines on the customer premises, enabling customers to originate and receive local calls; Remote Call Forwarding (RCF) allows a customer the ability to have calls forwarded on a permanent basis to a designated telephone number; Toll-Free (TF) service allows call charges to be billed to the customer and not to the party originating the call.

**5. Brief Description of the Dates and Methods of Notice to All Affected Customers**

CenturyLink sent a written notification of the planned discontinuance to customers utilizing the services in accordance with Section 63.71(a) of the Commission's Rules. Customer notifications were sent by United Parcel Service and U.S. Mail on April 18, 2019. A copy of the notification is attached to this application (Attachment A).

**6. Whether the Carrier is Considered Dominant or Non-dominant with Respect to the Service to be Discontinued**

CenturyLink is considered non-dominant with respect to the services to be discontinued.

**7. Other Information**

In accordance with Section 63.71(a) of the Commission's Rules, a copy of this application is being mailed concurrently with its filing to the entities listed on the attached certificate of service.

**CONCLUSION**

The public convenience and necessity will not be adversely affected by the discontinuance of the services described herein. Advance notice has been provided to all affected customers, giving them ample time to arrange substitute services, which are readily available and include, but are not limited to, other services offered by other CenturyLink affiliates. Therefore, CenturyLink respectfully requests that the Commission approve this Section 63.71 application.<sup>2</sup>

Respectfully submitted,

**TELCOVE OPERATIONS, LLC,  
A CENTURYLINK COMPANY**

By: *Craig J. Brown* *by mh*  
Craig J. Brown  
CenturyLink  
1099 New York Avenue, NW  
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Washington, DC 20001  
Phone 303-992-2503  
[Craig.J.Brown@CenturyLink.com](mailto:Craig.J.Brown@CenturyLink.com)

Its Attorney

May 6, 2019

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<sup>2</sup> This Application does not fall within the scope of 47 C.F.R. § 63.71(a)(6).



100 CenturyLink Drive  
Monroe, LA 71203

April 18, 2019

«Customer\_name»

«Address\_1»

«Address\_2»

«Address\_3»

«City», «State» «Zip»

RE: **NOTICE: Regulatory Notice of Termination / Service Disconnection – TelCove Operations, LLC**

Billing Account Number: «BAN»

Dear «Customer\_contact\_name»:

TelCove Operations, LLC ("TelCove"), a CenturyLink company, is writing to provide notice that TelCove is discontinuing the provision of **Voice and Data Services** ("e.g. Analog, Digital T1, RCF, POTs, TFs, Centrex, PRI") in the **Charlotte NC** metropolitan area, subject to the approval of the Federal Communications Commission ("FCC") on or after **August 15th 2019** (the "Termination Date"). These Services are provided to you under service terms between «Customer\_name» and **TelCove**. Our records also indicate that these Services are out of term and therefore subject to termination by either party. The Services are being terminated as part of a network consolidation program that will result in migration of legacy services to one end state, company-wide platform.

**There may be options to replace this Service with another CenturyLink product offering. Please contact your account team as soon as possible to ensure a seamless and uninterrupted transition of your voice services. If you have not made arrangements to replace the affected services with a different CenturyLink service or with another telecommunications service provider prior to August 15th 2019 please be advised that your service will be disconnected on or after this date, provided that the FCC approves the planned discontinuance.**

**If your services are deemed unnecessary, please submit a disconnect order via the disconnect billing portal for the disconnection of your service or contact your account team for assistance.**



The CenturyLink point of contact for this transition will be your CenturyLink Account Manager. Your Account Manager is «AM\_Name» and can be reached at «AM\_Phone», or by email at «AM\_Email». If you would like to designate an operational contact with respect to this matter, please provide his or her contact information as soon as possible.

If there are any questions or concerns with respect to this letter, please feel free to contact your Account Manager. Disconnects can be issued by «Customer\_name» through the customer disconnect portal by Billing account number.

We require and appreciate your prompt attention to this matter. Thank you very much in advance for your cooperation.

Sincerely,

On behalf of CenturyLink and its affiliated companies

**TelCove Operations, LLC is required by the FCC to provide the following statement:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of TelCove Operations, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

«Customer\_name»

Affected Services:

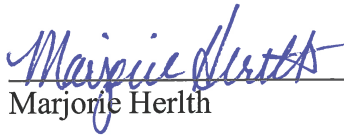
«List»

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

**APPLICATION** to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governor of the State listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commission listed on the attached service list; and
- 4) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.<sup>1</sup>

  
\_\_\_\_\_  
Marjorie Herlth

May 6, 2019

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<sup>1</sup> CenturyLink did not identify any Tribal Nations in the geographic area covered by this Application.

Roy Cooper  
Office of the Governor  
20301 Mail Service Center  
Raleigh, NC 27699-0301

North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, NC 27699-4300

Secretary of Defense  
Attn. Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301