

Records / Customer Service Cases

#236165

[Summary](#) [News](#) [Related Actions](#)

Case Details

Topic Appeals - How to Submit
Status Pending USAC
Priority Medium
Inquiry Type Phone

Created By USAC
Created On 5/4/2018 12:14 PM CDT
Organization BI-COUNTY COMMUNITY ACTION PROGRAMS, INC. (BI-CAP)

Case Description

Description I entered the 471 late. How do i file the FCC waiver ?

Case Artifacts

Documents

Attachments

Name	Uploaded By	Upload Date	Attachment	Attachment Type
No items available			No items available	

Case Thread

User	Note	Date
USAC	<p>Betsy,</p> <p>If you have filed or will need to file your FCC Form 471 outside of the filing window, there is not an available procedure to request an extension from USAC; however, you may submit a waiver request to the FCC. A <u>waiver</u> is a <u>request</u> to waive an FCC policy, rule, or deadline such as the FCC Form 471 application filing window deadline. Please follow these steps:</p> <ol style="list-style-type: none">1. Follow all pertinent program rules, including:<ul style="list-style-type: none">• Posting an FCC Form 470, if you have not already, except in cases of allowable exceptions such as for a multi-year contract that was signed pursuant to a previous FCC Form 470, a contract for which you are exercising an eligible voluntary extension, a state master contract, and for low-cost high-speed business class Internet services.• Waiting at least 28 days after the FCC Form 470 (and RFP, if applicable) was posted – or longer, if required by state or local procurement rules - before choosing a service provider and signing a contract (if applicable).2. File and certify the FCC Form 471 as soon as possible, if you have not already. You will receive a notification that your form was filed outside of the filing window. Forms filed outside of the filing window will not be considered for funding, unless the <u>FCC grants a waiver request</u>.	5/4/2018 12:19 PM CDT

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Showing search results for **bi-cap**



E-rate Productivity Center This is an acknowledgement that USAC has received BI-COUNTY COMMUNITY ACTION PROGRAMS, INC. (BI-CAP)'s FCC Form 471 - 181042283 for Funding Year 2018 on 4/4/2018, which was submitted out-of-window. Therefore, your application will not be considered for funding.

TO REQUEST A WAIVER OF THE FILING WINDOW DEADLINE:

The window filing requirement is contained in the Federal Communication Commission (FCC) rules for the E-rate program. USAC cannot consider requests for waivers of FCC rules. If you missed the FCC Form 471 filing window deadline and wish to request a waiver, you may file a waiver request with the FCC. When you file a waiver request, you should list "CC Docket No. 02-6" on the first page of your waiver request. We strongly recommend that you review the information provided on the USAC website about filing waiver requests.

Please keep a copy of this notification for your records. To print this notification, click on the Date below, and use your browser's print function.

You can view your entire Form 471 by clicking the link below.

[471-2018 CC Docket N...](#) [#16049083 - BI-COUNT...](#)

Apr 4, 2018 ☆ 📄 Comment More Info ▼



E-Rate Productivity Center Revised Funding Commitment Decision Letter for 16049083 - BI-COUNTY COMMUNITY ACTION PROGRAMS, INC. (BI-CAP)

Thank you for participating in the Schools and Libraries Program for Funding Year 2017. This letter is your notification that we have completed our review of the post-commitment requests submitted by you or your service provider, which can include appeals, service substitutions, SPIN changes, FCC Form 486 reviews, and/or FCC Form 500 reviews.

There are two files attached to this notification, both of which provide important information. The Excel file provides the funding decision for each FRN included in your post-commitment requests, and lists any changes USAC made to the FRNs. The second file contains information about your appeals rights, and other important program reminders. An explanation of the fields in the RFCDL is available in the EPC section of our website.

NEXT STEPS

- If you disagree with USAC's decision, review the attached pdf to determine how to appeal.
- If the FCC ...[More](#)



FY 2017 RFCDL Supplement
PDF 187 KB



Post Commit Request - 90511 - BI-COUNTY COMMUNITY ACTION PROGRAMS, INC. (BI-CAP)
XLSX 52 KB

#16049083 - BI-COUNT...

Mar 20, 2018 ☆ 📄 Comment More Info ▼



E-Rate Productivity Center FCC Form 500 Confirmation Notification

This confirmation notification is an acknowledgement that USAC has received BI-COUNTY COMMUNITY ACTION PROGRAMS, INC. (BI-CAP)'s FCC Form 500 #90511 for Funding Year 2017 on 2/24/2018. Each of the service providers for each of the FRNs on this form will also be receive a copy of this confirmation. Once we have successfully processed this form, you will receive another notification called the FCC Form 500 Notification Letter, which will indicate whether we were able to make the requested changes.

It is important that you review this request now to make sure the information you have filed is accurate.

Click on the date/time at the bottom of this FCC Form 500 Confirmation Letter to see a printable version.

NEXT STEPS

- Gather the documentation you used to complete your request so that you can respond to any questions from USAC about your request.
- Retain documentation showing that you have complied with all E-rate program rules for at least 10 years after the later of the last day of the applicable funding year or the service delivery deadline for the relevant funding request.
- You can view your entire Form 500 by clicking the link below.

Please keep a copy of this confirmation for your records.

2017-500 - #90511 #16049083 - BI-COUNT... #143011537 - Rochest... #143016007 - TDS Met...
#143019685 - Tekstar ... #143001107 - Onvoy, L... #143002128 - Paul Bun...

Feb 24, 2018 ☆ 📄 Comment More Info ▼



USAC's Internal System BI-COUNTY COMMUNITY ACTION PROGRAMS, INC. (BI-CAP)'s FCC Form 470 - 180020237 for Funding Year 2018 was successfully posted to the USAC website on 2/16/2018. This posting begins the required 28 day competitive bidding process. The allowable contract date is 3/15/2018.

It is important that you review this form now to make sure the products and services you require have been correctly posted and, if necessary, take any appropriate corrective action as soon as possible. You are allowed to correct certain errors on your form but not others. For fields that allow a correction, you will be able to edit the information in the form field directly.

To determine what corrections are allowable and why, see the "List of correctable ministerial and clerical errors" on our website.

NEXT STEPS

- Make sure that you wait 28 days before you select your service provider(s) and sign any contracts.
- Use the Form 470 Application Number shown above in any Form 471, Block 5 Funding
- Request that cites this Form 4 ...**More**

470-2018 - #180020237 #16049083 - BI-COUNT...

Feb 15, 2018 ☆ 📄 Comment More Info ▼

Betsy Skime

From: David A. Behar <david@eratesupportservices.com>
Sent: Wednesday, April 4, 2018 5:49 AM
To: Betsy Skime
Subject: Helpful information for FCC Form 471 late filers

Re: FY2018 E-Rate funding for BI-COUNTY COMMUNITY ACTION PROGRAMS, INC. (BI-CAP) (BEN 16049083)

I have appended below some questions and answers that might be helpful if you've missed the March 22 funding application submittal deadline for FY2018 E-Rate funding.

In some circumstances funding is still possible, and the chances for success are higher if a late funding application is submitted within 14 days of the March 22 deadline – i.e., not later than 11:59 PM EDT on Thursday, April 5.

I would be glad to do my best to answer any questions, but for an immediate answer to an E-Rate question it might be best to contact USAC directly.

David A. Behar, M.B.A., M.S.E.
E-Rate Support Services

E-Rate Support Services (ESS) is a professional services company which provides assistance to school districts, schools, libraries, and other E-Rate applicants. Qualified applicants are entitled to Universal Service Fund funding for eligible telephone, Internet, communications infrastructure, and maintenance costs. General information is provided on a "best efforts" basis with the understanding that neither ESS nor the sender assumes liability for action taken or not taken in reliance on the information provided herein. This email was sent to Betsy Skime at betsy.skime@bicap.org.

QUESTIONS AND ANSWERS

Q. Where can I get general information about the E-Rate application process?

A. Visit USAC's E-Rate website at www.usac.org/sl.

Q. If I have a multi-year contract (or a contract with optional extensions) which covers services through June 2019, do I need to file FCC Form 470 (requirements form)?

A. You only need to file a new Form 470 if you are seeking bids for a new contract; therefore, if you elect to continue receiving services under a multi-year contract, a new FCC Form 470 filing is not necessary.

Q. If I have a multi-year contract (or a contract with optional extensions) which covers services through June 2019, do I need to file FCC Form 471 (funding application)?

A. A funding application is always required every year for all services for which E-Rate funding is sought.

Q. If I filed FCC Form 470 and received no proposals, can I still file an FCC Form 471 and request funding?

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billed Date	471	FRN	SPIN	Service P
2766788	472-2017(2)	9042258	01-Aug-17	171043928	1799101079	143002128	Paul Bun Telephon Cooperat

I am reviewing your request for reimbursement of the invoice line/s noted above.

DUPLICATES:

The documentation you provided to prove that the current invoice line(s) is not a duplicate of the previous invoice line(s) is incomplete. Please submit:

- I. A copy of the summary page/s for the bill/s received from Service Provider for the correct entity(ies) for current invoice line(s): **9042258**. The bill/s are to show:
 - a. Bill Date,
 - b. Service Provider Name,
 - c. Bill-To Entity,
 - d. Current Charges,
 - e. Description of Products / Services Delivered,
 - f. Period of Service (for Digital Transmission and/or Internet Access),
 - g. Individual Call Detail NOT required (for phone bills).
 - h. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- II. A copy of the summary page/s A copy of the summary page/s for the bill/s received from Service Provider for the correct entity(ies) for previous invoice line(s): **8961205**. The bill/s are to show:
 - a. Bill Date,
 - b. Service Provider Name,
 - c. Bill-To Entity,
 - d. Current Charges,
 - e. Description of Products / Services Delivered,
 - f. Period of Service (for Digital Transmission and/or Internet Access),
 - g. Individual Call Detail NOT required (for phone bills).
 - h. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the invoice line(s) are a duplicate of the previous invoice line(s), please instead authorize in writing the cancellation of the following current invoice line(s): **9042258**.

RESPONSE REQUIREMENT:

Please provide this information to me as soon as possible within the next 7 calendar days, by **End of Day Thursday, 3/15/2018**. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Frank Camacho
Case Management Associate