

**Service Associates, Inc.**  
3381 Poteat Court Winston Salem, NC 27106  
828.384.8460 – 336.793.9105 FAX

May 9, 2018

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**CC Docket No. 02-6**  
**CC Docket No. 96-45**

**Re: Request for Waiver of the USAC Deadline for Application # 161045936.**

To Whom It May Concern:

**This Request for Review is filed on behalf of the applicant. My letter of agency is attached. My contact information is as follows:**

Heather Hosey, Senior Compliance Analyst  
Service Associates, Inc.  
3381 Poteat Court  
Winston-Salem, NC 27106  
[hhosey@serviceassoc.com](mailto:hhosey@serviceassoc.com)  
828.384.8460  
336.793.9105 FAX

**Applicant** Ernest Young  
**Contact:** Williamsburg County School District  
423 School Street  
Kingstree, SC 29556  
[WCSD@serviceassoc.com](mailto:WCSD@serviceassoc.com)  
843-355-5571

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**Service Associates, Inc. is an E-rate support services company**  
**providing services exclusively to E-rate applicants.**  
\*\*\*\*\*

**This is a Request for Waiver of the invoicing deadline for Application number 161045936. The original invoice was filed on January 30, 2018. The applicant nor its consultant ever received a BEAR approval letter with an explanation of the reason for the rejection of the original invoice filed on January 30, 2018 by USAC. To this day, the District nor its consultant have seen a BEAR approval letter for the original invoice that was filed with an explanation for the rejection. Once we learned through a follow up and reviewing details in USAC's system that the invoice had been denied, it was past the invoicing deadline of 2.27.2018. We re-filed the invoice anyway on March 28, 2018. This time the invoice was rejected because the invoice date was later than the last date to invoice date.**

**Regarding:** Request for Waiver of Invoicing Deadline for Application Number 161045936.

Date of Letter	May 9, 2018
Applicant	Williamsburg County School District
Billed Entity Number	127201
Form 471 Application Number	161045936
Funding Request Numbers	1699102990, 1699102999, 1699103025, 1699103063, 1699103112

The **Explanation for Denial** The District nor its Consultant have seen an explanation for denial/rejection on the original invoice filed January 30, 2018, invoice number 2764533.

#### **Grounds for Appeal**

This is a Request for Waiver of the invoicing deadline for Application number 161045936. The original invoice was filed on January 30, 2018. The applicant nor its consultant ever received a BEAR approval letter with an explanation of the reason for the rejection of the original invoice filed on January 30, 2018 by USAC. To this day, neither the District nor its consultant has seen a BEAR approval letter for the original invoice that was filed with an explanation for the rejection. Once we learned through a follow up and reviewing details in USAC's system that the invoice had been denied, it was past the invoicing deadline of 2.27.2018. We re-filed the invoice anyway on March 28, 2018. This time the invoice was rejected because the invoice date was later than the last date to invoice date. Williamsburg County School District is a small District in the State of South Carolina and every penny counts. Coming out of pocket for an unexpected \$2630.09 would be a significant hardship for the District.

We humbly request leniency from the Commission and a waiver of the invoicing deadline. To do otherwise would contribute to unintended consequences of hardship and inequity for the students and teachers in the District.

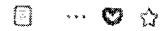
We all thank you for your kind attention to this matter. Please contact me if you have any questions or need additional information.

Sincerely,  
Service Associates, Inc.

Heather Hosey, Senior Compliance Analyst

Attachment: Screen shot of date original invoice was filed

Attachment: Letter of Agency



1845154	FTC12-1	143006909	COMPLETED	\$54,925.52	HEATHER HOSEY	6/5/2013 12:16:41 PM
1886395	FTC12-2	143006909	COMPLETED	\$52,425.57	HEATHER HOSEY	9/10/2013 9:25:12 AM
1886415	FR12-2	143004771	COMPLETED	\$10,658.52	HEATHER HOSEY	9/10/2013 9:25:33 AM
1888457	CAB MAC 12	143030950	COMPLETED	\$688.50	HEATHER HOSEY	9/27/2013 5:18:57 PM
2007547	FTC13-1	143006909	COMPLETED	\$54,047.81	HEATHER HOSEY	5/23/2014 3:02:19 PM
2013827	FR13-1	143004771	COMPLETED	\$11,382.09	HEATHER HOSEY	6/6/2014 4:31:43 PM
2025639	FTC13-2	143006909	COMPLETED	\$55,950.29	HEATHER HOSEY	10/10/2014 9:06:44 AM
2025650	FR13-2	143004771	COMPLETED	\$10,993.82	HEATHER HOSEY	10/10/2014 9:10:50 AM
2102496	2189533 SERVERS	143004340	COMPLETED	\$8,693.94	OLIVER T. FRAIL	10/28/2014 3:46:18 PM
2222621	EDLINE 14	143027282	COMPLETED	\$10,527.61	HEATHER HOSEY	1/13/2016 11:45:15 AM
2222625	FTC14	143006909	COMPLETED	\$24,149.01	HEATHER HOSEY	1/13/2016 11:48:35 AM
2228445	FR14	143004771	COMPLETED	\$7,448.34	HEATHER HOSEY	1/20/2016 1:49:35 PM
2228451	TW14	143027380	COMPLETED	\$44,749.28	HEATHER HOSEY	2/24/2016 12:16:36 PM
2404382	CABLINB MAC 15	143024345	COMPLETED	\$8,465.50	HEATHER HOSEY	7/1/2016 1:00:48 PM
2424580	WCSD 15 FTC	143006909	COMPLETED	\$34,412.34	HEATHER HOSEY	12/14/2016 1:07:05 PM
2712995	Farmers 16	143006909	COMPLETED	\$6,154.56	HEATHER HOSEY	10/23/2017 10:11:36 AM
2764533	Structured Cab 16	143024345	COMPLETED	\$2,630.09	HEATHER HOSEY	1/30/2018 12:41:55 PM
2768157	Farmers 16	143006909	COMPLETED	\$12,915.60	HEATHER HOSEY	2/7/2018 9:42:05 AM
2793304	Structured Cab 16 2	143024345	COMPLETED	\$2,630.09	HEATHER HOSEY	3/28/2018 11:34:04 AM

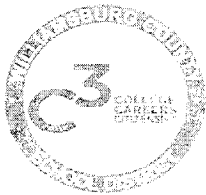
original invoice —

second invoice —

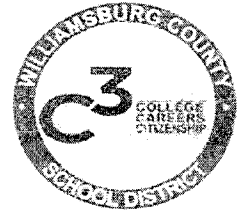
received | Bear letter for this invoice  
 never received Bear letter  
 for this invoice with reason



for denial



WILLIAMSBURG COUNTY SCHOOL DISTRICT  
DEPARTMENT OF TECHNOLOGY  
500 NORTH ACADEMY ST.  
KINGSTREE, SC 29556  
PHONE: 843-355-7832  
*"Preparing Students for College, Careers, & Citizenship"*



November 9, 2017

Schools and Libraries Division  
Box 125 – Correspondence Unit  
80 South Jefferson Road  
Whippany, NJ 07981

To Whom It May Concern:

This letter is to inform you that the Williamsburg County School District (BEN 127201) has retained Service Associates, Incorporated to advise and assist the District in all matters regarding E-Rate and associated matters effective December 1, 2015, and we hereby authorize you to fully and openly speak and/or correspond with the Service Associates, Inc. Compliance Analysts listed below regarding all matters before USAC-SLD and/or the FCC:

Oliver T. Frail

Thomas T. Traywick

Heather K. Hosey

Jane J. Jones

Jamie Tomlinson

Additionally, these analysts will serve as the District's Form 471 Block 1 contact person, and as the District's E-rate contact on any other forms and correspondence requested by the District.

This Letter of Agency will be in effect through December 31, 2018, unless canceled or extended by the District, and covers all District applications for all types of services for any Funding Year.

Thank you for your assistance in this matter.

Sincerely,

*Ernest Young 11/9/17*

Ernest Young, Director of Technology

cc: Oliver T. Frail