

DOCKET # 18-91  
18-101



**City of Crescent City**  
*Where the Redwoods Meet the Sea*

377 J Street, Crescent City, CA 95531 • 707.464.7483 • Fax 707.465.4405 • [www.crescentcity.org](http://www.crescentcity.org)



March 9, 2018

Received & Inspected

Federal Communications Commission  
445 12<sup>th</sup> St, SW  
Washington, DC 20554

MAR 26 2018

FCC Mailroom

DOCKET FILE COPY ORIGINAL

**RE: Contract negotiations and customer service**

To whom it may concern,

The City Council of the City of Crescent City is writing to you in response to many comments and concerns received by individual Council Members, the Council as a whole and staff regarding ongoing negotiations between Charter Spectrum and Northwest Broadcasting. This Council has received communication from both companies attempting to explain each side of the issue. Unfortunately, those most harmed by the stalled negotiations are your customers and the people represented by the City Council of the City of Crescent City.

The constituents of our City have clearly communicated their displeasure in being involved in negotiations to the point that they have been inconvenienced and have not received services for which that have been billed. In addition, the timing of the disruption of services coinciding with the Super Bowl and Winter Olympics has the appearance of more than a business decision. Trust in both companies has been lost.

It is the hope of the Council that Charter Spectrum companies will diligently pursue a resolution to the contract dispute with Northwest Broadcasting and to compensate subscribers each billing cycle for the lack of NBC/CBS programming until the channels return to the regular lineup.

The City Council of the City of Crescent City understands clearly their right to negotiate fair and equitable agreements, however when this results in an inconvenience or monetary loss to the residents of our City, we take the issue very seriously. If we can assist in any way please feel free to contact us.

Sincerely,

  
Blake Inscore

Mayor

City of Crescent City

CC: Senator Mike McGuire  
California Public Utilities Commission  
Assemblymember Jim Wood  
Congressman Jared Huffman