



## **Relay South Carolina FCC Certification Renewal Supplemental Information**

*5/18/2018*

**ATTN:**

Dana Wilson  
Federal Communications Commission  
Consumer and Governmental Affairs Bureau  
Disability Rights Office  
445 12th Street, SW  
Washington, DC 20554

**CG DOCKET NO. 03-123**

Dear Ms. Wilson,

Pursuant to the Commission's request, Relay South Carolina hereby supplements the previously filed TRS recertification application with the enclosed information.

I hereby certify that Relay South Carolina is in compliance to the rule sections noted in the Commission's follow-up inquiry email.

If there are any questions regarding this filing, please contact the undersigned. Thank you for your assistance.

Respectfully submitted,

*Kari Munn*

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Kari Munn  
TRS Manager

**64.604(a)(v) Mandatory Minimum Standards**

**CAs answering and placing a TTY-based TRS or VRS call shall stay with the call for a minimum of ten minutes. CAs answering and placing an STS call shall stay with the call for a minimum of twenty minutes. The minimum time period shall begin to run when the CA reaches the called party.**

Consistent with the new requirement of 64.604(a)(1)(v), Sprint CAs answering or placing a STS call stays with the call for a minimum of twenty minutes.

**64.606(d) *Method of Funding***

**Except as provided in §64.604, the Commission shall not refuse to certify a state program based solely on the method such state will implement for funding intrastate TRS, but funding mechanisms, if labeled, shall be labeled in a manner that promote national understanding of TRS and do not offend the public.**

Communications promoting understanding of Relay South Carolina, such as surcharge on local telephone bill, are labeled in a manner that is respectful and does not offend the public. As such, Relay South Carolina is in compliance with this requirement.

**64.5105 – 64.5110 TRS Customer Proprietary Network Information**

**Because 64.606(b)(1)(i) requires that state TRS programs establish that they meet or exceed all operational, technical, and functional minimum standards contained in 64.604, and 64.604(d) incorporates by reference the CPNI rules, the states are required to establish that their programs comply with the CPNI rules.**

The Office of Regulatory Staff (“ORS”) administers the Telecommunications Relay Service program for the state of South Carolina. ORS complies with the Federal Communications Commission's (“FCC”) Customer Proprietary Network Information (“CPNI”) minimum standards with respect to the South Carolina Telecommunications Relay Service (“TRS”) program. The ORS does not collect, maintain, or have access to any CPNI pertaining to TRS.