



116 W. Beverley Street • Staunton, Virginia 24401 • Phone 540-332-3920 • Fax 540-332-3924
www.staunton.k12.va.us

May 18th, 2018

Re: Time Limit on Appeals Waiver Request
FCC E-Rate Form 471

Dear Sir/Madam,

We seek a waiver of the FCC rule pertaining to the 60 day time limit on appeals on behalf of Staunton City Schools. According to the USAC record the 60 day time limit clock started on January 31, 2018 when the FCC Form 472 (BEAR) notification Letter was issued. My appeal was filed on April 11th, 2018. This was 35 days after I had e-mail communication with the PIA reviewer about the rejection. I acted in belief that I was within program rules not having any copy of the FCC form 472 supposedly generated on January 31st, 2018. Looking at the deadline established by the FCC deadline rules and now knowing of the January 31st, 2018 date, I was 10 days out of compliance. On behalf of the division I seek relief and a waiver on those 10 days.

Staunton City School District's BEN is 126616.

FRN in question: 1699018331

Original status: Funded

SPIN #: 143012624

Establishing FCC Form 470: 160024069

All of the information for the below documentation is provided.

- August 30, 2017 invoiced USAC, invoice # 2676430
- September 5, 2017 PIA contacts us for documentation/invoices.
- September 11, 2017 information provided to PIA.
- November 21, 2017 PIA question about service provider.
- March 6, 2018, I reached out to find the vendor E-Rate contact to verify communication with PIA reviewer.
- March 7, 2018, received a rejection e-mail from PIA reviewer.
- April 11, 2018, invoicing appeal established.
- May 9, 2018, post commitment request denied.
- May 18, 2018, FCC deadline appeal established.

Respectfully,


Thomas Lundquist

Director of Technology, Staunton City Schools

Do not write in this space.

Universal Service for Schools and Libraries

Please read instructions before completing.

(To be completed by schools, libraries, or consortia.)

BILLED ENTITY APPLICANT REIMBURSEMENT FORM

For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Only one Service Provider Identification Number (SPIN) per form.

Must be completed and signed by the Billed Entity Applicant.

Persons willfully making false statements on this form can be punished by fine or forfeiture, under the Communications Act, 47 U.S.C. Secs. 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Sec. 1001.

CC NOTICE FOR INDIVIDUALS REQUIRED BY THE PRIVACY ACT AND THE PAPERWORK REDUCTION ACT

Part 54 of the Commission's Rules authorizes the FCC to collect the information on this form. Failure to provide all requested information will delay the processing of the application or result in the application being returned without action. Information requested by this form will be available for public inspection. Your response is required to obtain the requested authorization.

The public reporting for this collection of information is estimated to range from 1 to 2 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how you can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERM, Paperwork Reduction Act Project 3060-0856, Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to RA@fcc.gov. PLEASE DO NOT SEND YOUR RESPONSE TO THIS FORM TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0856.

THE FOREGOING NOTICE IS REQUIRED BY THE PRIVACY ACT OF 1974, PUBLIC LAW 93-579, DECEMBER 31, 1974, 5 U.S.C. 552a(e)(3) AND THE PAPERWORK REDUCTION ACT OF 1995, PUBLIC LAW 104-13, OCTOBER 1, 1995, 44 U.S.C. SECTION 3507.

Applicant Form Identifier (Create an identifier for your own reference)
2016-17bear2SCS

FCC Form 472 Invoice #

(To be inserted by administrator) 2676430

BLOCK 1: HEADER INFORMATION

1. Billed Entity Name	STAUNTON CITY SCHOOL DISTRICT
2. Billed Entity Number	126616
3. Service Provider Identification Number (SPIN)	143012624
Applicant FCC Form 498 ID	443002077
4. Contact Name	TOM LUNDQUIST
5. Contact Telephone Number	540- 3323920 ext 4926
6. Total Reimbursement Amount (total from Block 2, Column 14)	\$18,811.80

Billed Entity Applicant Reimbursement Form
For reimbursement of discounts on approved services already paid for by the Billed Entity Applicant.

Billed Entity Name STAUNTON CITY SCHOOL DISTRICT Billed Entity Number 126616
Contact Name TOM LUNDQUIST Contact Telephone Number 540-33239204926
Applicant Form Identifier 2016-17bear2SCS

BLOCK 2: LINE ITEM INFORMATION PER FUNDING REQUEST NUMBER

	(7)	(8)	(9)	(10)	(11)	(12)	(13)	(14)
	FCC Form 471 Application Number (from Funding Commitment Decision Letter)	Funding Request Number (FRN) (from Funding Commitment Decision Letter)	Bill Frequency	Customer Billed Date (mm/yyyy)	Shipping Date to Customer or Last Day of Work Performed (mm/dd/yyyy)	Total (Undiscounted) Amount for Service	Discount Rate	Amount Billed to USAC (Column 12 multiplied by Column 13)
			DO NOT WRITE IN THIS COLUMN.	For each FRN, complete either Column (10) or Column (11), but not both Columns				
1	161011047	1699018331	MONTHLY	6/30/2017		\$47,029.49	40.00	\$18,811.80
2								
3								
4								
5								
6								
7								
8								
9								
10								
11								
12								
13								
14								

TOTAL REIMBURSEMENT AMOUNT TO BE ENTERED INTO ITEM (6)

\$18,811.80

BILLED ENTITY APPLICANT Reimbursement Form

Billed Entity Name STAUNTON CITY SCHOOL DISTRICT

Billed Entity Number 126616

Contact Name TOM LUNDQUIST

Applicant Form Identifier 2016-17bear2SCS

Block 3: Billed Entity Certification

I declare under penalty of perjury that the foregoing is true and correct and that I am authorized to submit this Billed Entity Applicant Reimbursement Form on behalf of the eligible schools, libraries, or consortia of those entities represented on this Form, and I certify to the best of my knowledge, information and belief, as follows:

A. The discount amounts listed in this Billed Entity Applicant Reimbursement Form represent charges for eligible services and/or equipment delivered to and used by eligible schools, libraries, or consortia of those entities for educational purposes, on or after the service start date reported on the associated FCC Form 486.

B. The discount amounts listed in this Billed Entity Applicant Reimbursement Form were already billed by the Service Provider and paid for by the Billed Entity Applicant on behalf of eligible schools, libraries, and consortia of those entities.

C. The discount amounts listed in this Billed Entity Applicant Reimbursement Form are for eligible services and/or equipment approved by the Fund Administrator pursuant to a Funding Commitment Decision Letter (FCDL).

D. I acknowledge that I may be audited pursuant to this application and will retain for at least 10 years (or whatever retention period is required by the rules in effect at the time of this certification), after the latter of the last day of the applicable funding year or the service delivery deadline for the funding request any and all records that I rely upon to complete this form.

E. I certify that, in addition to the foregoing, this Billed Entity Applicant is in compliance with the rules and orders governing the schools and libraries universal service support program, and I acknowledge that failure to be in compliance and remain in compliance with those rules and orders may result in the denial of discount funding and/or cancellation of funding commitments. I acknowledge that failure to comply with the rules and orders governing the schools and libraries universal service support program could result in civil or criminal prosecution by law enforcement authorities.

15. Signature of authorized person	Signed electronically by THOMAS LUNDQUIST	16. Date	8/30/2017
17. Printed name of authorized person	THOMAS LUNDQUIST		
18. Title or position of authorized person	DIRECTOR OF TECHNOLOGY		
19. Telephone number of authorized person	540- 3323920		
20. Address of authorized person	116 WEST BEVERLEY STREET, STAUNTON VA 24401		



Tom Lundquist <tlundqu@staunton.k12.va.us>

Invoices Needed for SLD Invoice 2676430

15 messages

Pauls, Patrick <Patrick.PAULS@sl.universalservice.org>

To: "TLUNDQUI@staunton.k12.va.us" <TLUNDQUI@staunton.k12.va.us>

Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX:Tom+20Lundquist+401-540-332-3924@solixinc.com>

Tue, Sep 5, 2017 at 1:28 PM

SLD Invoice No	SP_App Invoice No	Line ID	Customer Bill Date	471	FRN	SPIN	Service Provider Name	Applicant Name	BEN	Undiscounted Amt	Discounted Amt
2676430	2016-17bear2SCS	8810957	30-Jun-17	161011047	1699018331	143012624	Virginia PCS Alliance, L.C.	STAUNTON CITY SCHOOL DISTRICT	126616	47029.49	18811.8

BILLS:

Either A:

If the request for reimbursement for each FRN per Invoice is comprised of 20 bills or less (sub-bills and sub accounts may contribute to this figure):

Please submit:

I. A copy of the summary page/s for the bills: received from Service Provider, to show:

- Bill Date,
- Service Provider Name,
- Bill-To Entity,
- Current Charges,
- Description of Products / Services Delivered,
- Period of Service (for Digital Transmission and/or Internet Access),
- Individual Call Detail NOT required (for phone bills).

II. As guidance, a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:

- Total current charge per bill,
- Identification and removal of all ineligible products and services,
- Calculation of the Undiscounted/Requested amounts.

- III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
- IV. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.

Or B:

If the request for reimbursement for each FRN per Invoice is comprised of more than 20 bills (sub-bills and sub accounts may contribute to this figure):

Please initially submit:

- I. Only a worksheet (sample attached) to summarize the bill/s (by month/ account number, as applicable) and to indicate:
 - a. Total current charge per bill,
 - b. Identification and removal of all ineligible products and services,
 - c. Calculation of the Undiscounted/Requested amounts.
 - II. The completed worksheet certification form (attached) to certify the accuracy of the worksheet.
 - III. If any locations on the bills / worksheet are cross connect / meet points, please identify and state the Entity/s receiving the service.
 - IV. If the invoice is for deposits or up-front charges for services, please include a copy of the full contract that supports those charges.
- Upon receipt of the worksheet by the SLP, you will be required to provide a sampling of bills (selected by SLP) to verify the worksheet.
- V. The bills: received from Service Provider, to show:
 - a. Bill Date,
 - b. Service Provider Name,
 - c. Bill-To Entity,
 - d. Current Charges,
 - e. Description of Products / Services Delivered,
 - f. Period of Service (for Digital Transmission and/or Internet Access),
 - g. Individual Call Detail NOT required (for phone bills).

Please provide this information to me as soon as possible within the next 7 calendar days, by End of Day Tuesday September 12, 2017. Failure to do so may result in a reduction or rejection of the invoice, without further request. In this event, please ensure you have all necessary documents collected before resubmitting your request. If you have any questions, please contact me within this 7 day period.

Thank you for your cooperation and continued support of the Universal Service Program.

Patrick Pauls
Case Management Invoicing Associate
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5160 | F: 973.599.6502
ppauls@sl.universalservice.org

Confidentiality Notice: The information in this e-mail and any attachments thereto is intended for the named recipient(s) only. This e-mail, including any attachments, may contain information that is privileged and confidential and subject to legal restrictions and penalties regarding its unauthorized disclosure or other use. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution, or the taking of any action in reliance on the contents of this e-mail and any of its attachments is STRICTLY PROHIBITED. If you have received this e-mail in error, please immediately notify the sender via return e-mail; delete this e-mail and all attachments from your e-mail system and your computer system and network; and destroy any paper copies you may have in your possession. Thank you for your cooperation.

2 attachments **Copy of SAMPLE worksheet.xlsx**
15K **Worksheet Certification Template.docx**
14K

Tom Lundquist <lundquist@staunton.k12.va.us>
To: Beth Moyer <bmoayer@staunton.k12.va.us>

Tue, Sep 5, 2017 at 1:41 PM

Beth,

I'll need your assistance in getting together the info I need. Talk with me before you gather any documents.

[Quoted text hidden]**Regards,**

Tom Lundquist
Director of Technology
Staunton City Schools

2 attachments **Copy of SAMPLE worksheet.xlsx**
15K **Worksheet Certification Template.docx**
14K

Tom Lundquist <lundquist@staunton.k12.va.us>
To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>
Cc: "Tom Lundquist" <1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>

Mon, Sep 11, 2017 at 11:04 AM

Hi Mr. Pauls,

Please find the requested information attached. Let me know if I can be of any additional assistance.

[Quoted text hidden]**Regards,**

Tom Lundquist
Director of Technology

5/18/2018

Staunton City Schools Mail - Invoices Needed for SLD Invoice 2676430

Staunton City Schools

3 attachments

 Telephone line worksheet.xlsx
20K

 Landline phones.pdf
547K

 cell phones.pdf
315K

Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: tlundqui@staunton.k12.va.us

Mon, Sep 11, 2017 at 11:07 AM



Address not found

Your message wasn't delivered to IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com because the address couldn't be found. Check for typos or unnecessary spaces and try again.

The response was:

550 permanent failure for one or more recipients (imceafax-tom+20lundquist+401-540-332-3924@solixinc.com:550 No such user (imceafax-tom+20lundquist+401-540-332-3924@so...))

Final-Recipient: rfc822; IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com

Action: failed

Status: 5.0.0

Remote-MTA: dns; d81917a.ess.barracudanetworks.com. (64.235.154.140, the

server for the domain solixinc.com.)

Diagnostic-Code: smtp; 550 permanent failure for one or more recipients (imceafax-tom+20lundquist+401-540-332-3924@so...)

Last-Attempt-Date: Mon, 11 Sep 2017 08:07:11 -0700 (PDT)

----- Forwarded message -----

From: Tom Lundquist <tlundqui@staunton.k12.va.us>

To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>

Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>

Bcc:

Date: Mon, 11 Sep 2017 11:04:16 -0400

https://mail.google.com/mail/u/0/?ui=2&ik=219b810404&jsver=GAFHaMvshdw.en.&cbl=gmail_fe_180506.06_p7&view=pt&q=Patrick.PAULS%40sl.universalservice.org&q=TRUE&search=query&th=162b512eb61074c

5/18/2018

Staunton City Schools Mail - Invoices Needed for SLD Invoice 2676430

Subject: Re: Invoices Needed for SLD Invoice 2676430
Hi Mr. Pauls,

Please find the requested information attached. Let me know if I can be of any additional assistance.

On Tue, Sep 5, 2017 at 1:28 PM, Patrick <Patrick.PAULS@sl.universalservice.org> wrote:

- > *SLD Invoice No*
- >
- > *SP_App Invoice No*
- >
- > *Line ID*
- >
- > *Customer Billed Date*
- >
- > *471*
- >
- > *FRN*
- >
- > *SPIN*
- >
- > *Service Provider Name*
- >
- > *Applicant Name*
- >
- > *BEN*
- >
- > *Undiscounted Amt*
- >
- > *Discounted Amt*
- >
- > 2676430
- >
- > 2016-17bear2SCS
- >
- > 8810957
- >
- > 30-Jun-17
- >
- > 161011047
- >
- > 1699018331
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- > 143012624
- >
- > Virginia PCS Alliance, L.C.
- >
- > STAUNTON CITY SCHOOL DISTRICT
- >
- > 126616
- >
- > 47029.49
- >
- > 18811.8
- >
- >
- >
- >
- >

5/18/2018

- > *BILLS: *
- >
- >
- > Either A:
- >
- > If the request for reimbursement for each FRN per Invoice is comprised of
- > 20 bills or less (sub-bills and sub accounts may contribute to this figure):
- >
- >
- > Please submit:
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- > I. A copy of the summary page/s for
- > the bills: received from Service Provider, to show:
- >
- > a. Bill Date,
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- > b. Service Provider Name,
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- > c. Bill-To Entity,
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- > d. Current Charges,
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- > e. Description of Products / Services Delivered,
- >
- > f. Period of Service (for Digital Transmission and/or Internet
- > Access),
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- > g. Individual Call Detail NOT required (for phone bills).
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- > II. As guidance, a worksheet (sample
- > attached) to summarize the bill/s (by month/ account number, as
- > applicable) and to indicate:
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- > a. Total current charge per bill,
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- > c. Calculation of the Undiscounted/Requested amounts.
- >
- >
- > III. If any locations on the bills /
- > worksheet are cross connect / meet points, please identify and state the
- > Entity/s receiving the service.
- >
- >
- > IV. If the invoice is for deposits or
- > up-front charges for services, please include a copy of the full contract
- > that supports those charges.
- >
- >
- >
- > Or B:
- >
- > If the request for reimbursement for each FRN per Invoice is comprised of
- > more than 20 bills (sub-bills and sub accounts may contribute to this
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- > Please Initially submit:

5/18/2018

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- > Upon receipt of the worksheet by the SLP, you will be required to provide
- > a sampling of bills (selected by SLP) to verify the worksheet.
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- > f. Period of Service (for Digital Transmission and/or Internet
- > Access),
- > g. Individual Call Detail NOT required (for phone bills).
- > Please provide this information to me as soon as
- > ----- Message truncated -----

Mon, Sep 11, 2017 at 11:08 AM

Tom Lundquist <lundqui@staunton.k12.va.us>
To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>

[Quoted text hidden]

3 attachments

Telephone line worksheet.xlsx

5/18/2018

Staunton City Schools Mail - Invoices Needed for SLD Invoice 2676430



20K



Landline phones.pdf

547K



cell phones.pdf

315K

Pauls, Patrick <Patrick.PAULS@sl.universalservice.org>

To: Tom Lundquist <tlundqui@staunton.k12.va.us>

Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>

Tue, Nov 21, 2017 at 9:23 AM

Tom,

Quick question. Can you please tell me if a change of service provider has occurred, not a merger/consolidation/acquisition/name change, but a new service provider?

Thank you

Patrick

From: Tom Lundquist [mailto:tlundqui@staunton.k12.va.us]

Sent: Monday, September 11, 2017 11:04 AM

To: Pauls, Patrick

Cc: Tom Lundquist@1-540-332-3924

Subject: Re: Invoices Needed for SLD Invoice 2676430

Hi Mr. Pauls,

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

Tom Lundquist <tlundqui@staunton.k12.va.us>

To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>

Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>

Tue, Nov 21, 2017 at 12:50 PM

Merger/purchase happened.

[Quoted text hidden]

Mail Delivery Subsystem <mailer-daemon@googlemail.com>

To: tlundqui@staunton.k12.va.us

Tue, Nov 21, 2017 at 12:50 PM



Address not found

Your message wasn't delivered to **IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com** because the address couldn't be found, or is unable to receive mail.

The response was:

550 permanent failure for one or more recipients (imceafax-tom+20lundquist+401-540-332-3924@solixinc.com:550 No such user (imceafax-tom+20lundquist+401-540-332-3924@so...))

Final-Recipient: rfc822; IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com
Action: failed
Status: 5.0.0
Remote-MTA: dns; d81917a.ess.barracudanetworks.com. (64.235.150.252, the server for the domain solixinc.com.)
Diagnostic-Code: smtp; 550 permanent failure for one or more recipients (imceafax-tom+20lundquist+401-540-332-3924@solixinc.com:550 No such user (imceafax-tom+20lundquist+401-540-332-3924@so...))
Last-Attempt-Date: Tue, 21 Nov 2017 09:50:53 -0800 (PST)

----- Forwarded message -----

From: Tom Lundquist <tlundquist@siaunton.k12.va.us>
To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>
Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>
Bcc:
Date: Tue, 21 Nov 2017 12:50:49 -0500
Subject: RE: Invoices Needed for SLD Invoice 2676430
Merger/purchase happened.

On Nov 21, 2017 9:23 AM, "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org> wrote:

- > Tom,
- >
- >
- >
- > Quick question. Can you please tell me if a change of service provider
- > has occurred, not a merger/consolidation/acquisition/name change, but a
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- > Patrick
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5/18/2018

Staunton City Schools Mail - Invoices Needed for SLD Invoice 2676430

> *From:* Tom Lundquist [mailto:tlundqui@staunton.k12.va.us]
> *Sent:* Monday, September 11, 2017 11:04 AM
> *To:* Pauls, Patrick
> *Cc:* Tom Lundquist@1-540-332-3924 <(540)%20332-3924>
> *Subject:* Re: Invoices Needed for SLD Invoice 2676430
>
>
>
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> STAUNTON CITY SCHOOL DISTRICT

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- > Upon receipt of the worksheet by the SLP, you will be required to provide
- > a sampling of b
- Message truncated -----

Tom Lundquist <tlundqui@staunton.k12.va.us>

To: Keili Young@emp.shentel.com

Tue, Mar 6, 2018 at 2:57 PM

Thanks for calling Keili. There will be one or two more messages following this one.

----- Forwarded message -----

From: Tom Lundquist <tlundqui@staunton.k12.va.us>

Date: Mon, Sep 11, 2017 at 11:04 AM

Subject: Re: Invoices Needed for SLD Invoice 2676430

To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>


Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>

[Quoted text hidden]

[Quoted text hidden]

3 attachments

5/18/2018

-  Telephone line worksheet.xlsx 20K
-  Landline phones.pdf 547K
-  cell phones.pdf 315K

Tom Lundquist <lundqui@staunton.k12.va.us>
To: Kelli.Young@emp.shentel.com

Tue, Mar 6, 2018 at 2:58 PM

----- Forwarded message -----
From: Pauls, Patrick <Patrick.PAULS@sl.universalservice.org>
Date: Tue, Sep 5, 2017 at 1:28 PM
Subject: Invoices Needed for SLD Invoice 2676430
To: "TLUNDQUI@staunton.k12.va.us" <TLUNDQUI@staunton.k12.va.us>
Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>

[Quoted text hidden]

Regards,

Tom Lundquist
Director of Technology
Staunton City Schools

- 2 attachments
-  Copy of SAMPLE worksheet.xlsx 15K
 -  Worksheet Certification Template.docx 14K

Pauls, Patrick <Patrick.PAULS@sl.universalservice.org>
To: "TLUNDQUI@staunton.k12.va.us" <TLUNDQUI@staunton.k12.va.us>
Cc: "Tom Lundquist@1-540-332-3924" <IMCEAFAX-Tom+20Lundquist+401-540-332-3924@solixinc.com>

Wed, Mar 7, 2018 at 1:08 PM

Tom,

SLD Invoice 2676430 was rejected for payment because the service provider name or names on the bills provided did not match the service provider name Virginia PCS Alliance listed on the FRN 1699018331. You can call client services at 1-888-203-8100 and tell them that you will need to have your form 498 updated and hopefully they should be able to help you.

Thank you

5/18/2018

Staunton City Schools Mail - Invoices Needed for SLD Invoice 2676430

Patrick Pauls
Case Management Invoicing Associate
30 Landex Plaza West | Parsippany, NJ 07054
T: 973.581.5160 | F: 973.599.6502
ppauls@sl.universalservice.org

From: Pauls, Patrick
Sent: Tuesday, September 05, 2017 1:29 PM
To: 'TLUNDQUI@staunton.k12.va.us'
Cc: 'Tom Lundquist@1-540-332-3924'
Subject: Invoices Needed for SLD Invoice 2676430

SLD Invoice No	SP_App Invoice No	Line ID	Customer Billied Date	471	FRN	SPIN	Service Provider Name	Applicant Name	BEN	Undiscounted Amt	Discounted Amt
2676430	2016-17bear2SCS	8810957	30-Jun-17	161011047	1699018331	143012624	Virginia PCS Alliance, L.C.	STAUNTON CITY SCHOOL DISTRICT	126616	47029.49	18811.8

[Quoted text hidden]
[Quoted text hidden]

Tom Lundquist <tlundqui@staunton.k12.va.us>
To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>

Wed, Mar 7, 2018 at 1:17 PM

The service provider, whom I spoke to yesterday, doesn't agree with the findings nor has had any communication with you folks. She has been put in contact with you. You and I communicated together about the merger.

Her name is Ms. Keili Young.

[Quoted text hidden]

Regards,

Tom Lundquist
Director of Technology
Staunton City Schools

Tom Lundquist <tlundqui@staunton.k12.va.us>
To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>

Wed, Apr 11, 2018 at 10:01 AM

Hello Mr. Pauls,

I know that at the beginning of March I had the personnel from the vendor contact you about this rejection. Her name is Keili Young. She explained the situation to you regarding the names of the providers and the dba's. The rejection in my opinion never should have happened by USAC without having any communication with the vendor. The information I provided was accurate. This situation needs to get cleared up now.

https://mail.google.com/mail/u/0/?ui=2&ik=219b810404&jsver=GAFHaMvshdw.en.&cbl=email_fe_180506.06_p7&view=pl&q=Patrick.PAULS%40sl.universalservice.org&q=162b512eb61074c

5/18/2018

Staunton City Schools Mail - Invoices Needed for SLD Invoice 2676430

What is the next step that I must take?

On Wed, Mar 7, 2018 at 1:08 PM, Pauls, Patrick <Patrick.PAULS@sl.universalservice.org> wrote:
[Quoted text hidden]

Regards,

Tom Lundquist
Director of Technology
Staunton City Schools

**** Staunton's Summit - October 6th & 7th, 2018
at our Robert E. Lee High School in Staunton, VA.
Post-Summit workshops on October 8th, 2018.**

EdTech Team Summits featuring Google for Education.

Register NOW - Staunton's EdTech Team Google Summit

SCS staff - register through your central office.

Pauls, Patrick <Patrick.PAULS@sl.universalservice.org>
To: Tom Lundquist <tlundqui@staunton.k12.va.us>

Wed, Apr 11, 2018 at 10:18 AM

Tom,

You certainly have the right to appeal the decision. I would recommend that you submit an invoicing appeal.

Patrick Pauls
Case Management Invoicing Associate
30 Lanidex Plaza West | Parsippany, NJ 07054
T: 973.581.5160 | F: 973.599.6502
ppauls@sl.universalservice.org

5/18/2018

Staunton City Schools Mail - Invoices Needed for SLD Invoice 2676430

From: Tom Lundquist [mailto:tlundqui@staunton.k12.va.us]
Sent: Wednesday, April 11, 2018 10:02 AM
To: Pauls, Patrick
Subject: Re: Invoices Needed for SLD Invoice 2676430

[Quoted text hidden]
[Quoted text hidden]

Tom Lundquist <tlundqui@staunton.k12.va.us>
To: "Pauls, Patrick" <Patrick.PAULS@sl.universalservice.org>

Thank you
[Quoted text hidden]

Wed, Apr 11, 2018 at 10:18 AM

Records / Appeals

161011047phone_appeal1617 - #92675

[Summary](#) [Associated FRNs](#) [Review Inquiries](#) [News](#) [Related Actions](#)

In-Review

Outreach

Wave Ready

Committed

Appeal Information

[View Status \(+\)](#)**Funding Year** 2016**Submitting Organization** STAUNTON CITY SCHOOL DISTRICT (BEN: 126616)**Created By** Thomas Lundquist**Created On** 4/11/2018 11:05 AM EDT

Main Contact

Name Thomas Lundquist**Email** tlundqui@staunton.k12.va.us**Phone Number** 540-332-3920

Narrative

This rejection is being appealed. USAC PIA reviewer, Mr. Patrick Pauls, requested much information and it was all delivered. He rejected based on the billing provider's name not being the same. Even after explanation of mergers/acquisitions. All of this paper trail is documented.

After seeing the rejection notice I reached out and found the vendor personnel and put her, Ms. Kelli Young, in touch with Mr. Pauls to clarify. It was too late after the decision came down as rejected. How can this be rejected without confirming with the appropriate service provider?

Here is Ms. Young's comment "Patrick Pauls just called me back. Apparently it was rejected because the name on the invoice (nTelos) did not match the name on the Bear form (Virginia PCS Alliance, L.C.). nTelos Wireless is on all of the invoices and was the DBA of the operating entity, Virginia PCS Alliance, L.C.

I explained to him that nTelos was the DBA, and he is looking into it. I explained to him that all invoices are branded "nTelos Wireless" even though the company operated via operating subsidiaries (in this case, a limited liability company). I will let you know as soon as I hear back from him. "

I reached out to Mr. Pauls this morning, 4-11-2017, and he informed to to complete the appeals process.

All invoicing was accurate, vendor was accurate, processes have been followed. Please correct so the division can receive reimbursement.

Appeal Details

Decision appealed by applicant Administrator's Decision on Invoice Deadline Extension Request Letter

If you wish to modify or cancel your appeal, or, if you have any questions about your appeal, please contact the E-rate Program's Client Service Bureau (CSB) at (888) 203-8100.

[View Supporting Documentation \(+\)](#)



Universal Service
Administrative Co.

May 9, 2018

Revised Funding Commitment Decision Letter

Funding Year 2016

Contact Information:

Thomas Lundquist
STAUNTON CITY SCHOOL DISTRICT
116 W BEVERLEY ST
STAUNTON, VA 24401
tlundqui@staunton.k12.va.us

BEN: 126616

Post Commitment Wave: 48

Totals

Original Commitment Amount	\$20,318.45
Revised Commitment Amount	\$20,318.45

What is in this letter?

Thank you for submitting your post-commitment request for Funding Year 2016 Schools and Libraries Program (E-rate) funding. Attached to this letter, you will find the revised funding statuses and/or post commitment changes to the original Funding Commitment Decision Letter (FCDL) you received. Below are the changes that were made:

- Appeals

The Universal Service Administrative Company (USAC) is providing this information to both the applicant(s) and the service provider(s) so that all parties are aware of the post-commitment changes related to their funding requests and can work together to complete the funding process for these requests.

Next Steps

1. **File the FCC Form 486, Service Confirmation and Children's Internet Protection Act (CIPA) Certification Form**, for any FRNs included in this RFCDL, if you have not already done so. Please review the CIPA requirements and file the form(s).



BEN Name: STAUNTON CITY SCHOOL DISTRICT
BEN: 126616
Post Commitment Wave: 48

- o If USAC approved funding on an FRN in your original FCDL, the deadline to submit the FCC Form 486 is 120 days from the date of the original FCDL or from the service start date (whichever is later).
 - o If a new FRN was created for this RFCDL or funding was not approved on an FRN in your original FCDL but is approved in this RFCDL, the deadline to submit the FCC Form 486 is 120 days from the date of this RFCDL or from the service start date (whichever is later).
2. **Invoice USAC**, if you or your service provider have not already done so. Work with your service provider(s) to determine if your bills will be discounted or if you will request reimbursement from USAC after paying your bills in full.
- **If you (the applicant) are invoicing USAC:** You must pay your service provider(s) the full cost for the services you receive and file the [FCC Form 472](#), the Billed Entity Applicant Reimbursement (BEAR) Form, to invoice USAC for reimbursement of the discounted amount.
 - **If your service provider(s) is invoicing USAC:** The service provider(s) must provide services, bill the applicant for the non-discounted share, and file the [FCC Form 474](#), the Service Provider Invoice (SPI) form, to invoice USAC for reimbursement for the discounted portion of costs. Every funding year, service providers must file an [FCC Form 473](#), the Service Provider Annual Certification Form, to be able to submit invoices and to receive disbursements.
 - **To receive an invoice deadline extension**, the applicant or service provider must request an extension on or before the last date to invoice. If you anticipate, for any reason, that invoices cannot be filed on time, USAC will grant a one-time, 120-day invoice deadline extension if timely requested.

How to Appeal or Request a Waiver of a Decision

You can appeal or request a waiver of a decision in this letter **within 60 calendar days** of the date of this letter. Failure to meet this deadline will result in an automatic dismissal of your appeal or waiver request.

Note: The Federal Communications Commission (FCC) will not accept appeals of USAC decisions that have not first been appealed to USAC. However, if you are seeking a waiver of E-rate program rules, you must submit your request to the FCC and not to USAC. USAC is not able to waive the E-rate program rules.

- **To submit your appeal to USAC**, visit the Appeals section in the [E-rate Productivity Center \(EPC\)](#) and provide the required information. USAC will reply to your appeal submissions to confirm receipt. Visit USAC's [website](#) for additional information on submitting an appeal to USAC, including step-by-step instructions.
- **To request a waiver of the FCC's rules or appeal USAC's appeal decision**, please submit it to the FCC in proceeding number CC Docket No. 02-6 using the [Electronic Comment Filing System \(ECFS\)](#). Include your contact information, a statement that your filing is a waiver request,



BEN Name: STAUNTON CITY SCHOOL DISTRICT
BEN: 126616
Post Commitment Wave: 48

Identifying information, the FCC rule(s) for which you are seeking a waiver, a full description of the relevant facts that you believe support your waiver request and any related relief, and any supporting documentation.

For appeals to USAC or to the FCC, be sure to keep a copy of your entire appeal, including any correspondence and documentation, and provide a copy to the affected service provider(s).

Obligation to Pay Non-Discount Portion

Applicants are required to pay the non-discount portion of the cost of the eligible products and/or services to their service providers. Service providers are required to bill applicants for the non-discount portion of costs for the eligible products and/or services. The FCC stated that requiring applicants to pay the non-discounted share of costs ensures efficiency and accountability in the program. If using the BEAR invoicing method, the applicant must pay the service provider in full (the non-discount plus discount portion) **before** seeking reimbursement from USAC. If using the SPI invoicing method, the service provider must first bill the applicant **before** invoicing USAC.

Notice on Rules and Funds Availability

The applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program and the FCC's rules. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds.



BEN Name: STAUNTON CITY SCHOOL DISTRICT

BEN: 126616

Post Commitment Wave: 48

Revised Funding Commitment Decision Overview Funding Year 2016

Funding Request Number (FRN)	Service Provider Name	Request Type	Revised Committed	Review Status
1699018331	Virginia PCS Alliance, L.C.	Appeals	\$20,318.45	Denied



BEN Name: STAUNTON CITY SCHOOL DISTRICT
BEN: 126616
Post Commitment Wave: 48

Post Commitment Request Number: 92675	Post Commitment Request Type: Appeals	Post Commitment Decision: Denied
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FRN: 1699018331	Service Type: Voice	Original Status: Funded	Revised Status: Funded
FCC Form 471: 161011047			

Dollars Committed			
Monthly Cost		One-Time Cost	
Months of Service	12		
Total Eligible Recurring Charges	\$50,796.12	Total Eligible One Time Charges	\$0.00
Total Pre-Discount Charges		\$50,796.12	
Discount Rate		40.00%	
Revised Committed Amount		\$20,318.45	

Dates	
Service Start Date	7/1/2016
Contract Expiration Date	6/30/2017
Contract Award Date	
Service Delivery Deadline	6/30/2017
Expiration Date (All Extensions)	

Service Provider and Contract Information	
Service Provider	Virginia PCS Alliance, L.C.
SPIN (498ID)	143012624
Contract Number	
Account Number	103839254
Establishing FCC Form 470	160024069

Consultant Information	
Consultant Name	
Consultant's Employer	
CRN	

Revised Funding Commitment Decision Comments:
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Post Commitment Rationale:

Our records show that your appeal was filed more than 60 days after the date your decision letter was issued. Your appeal was filed on April 11, 2018. The FCC Form 472 (BEAR) Notification Letter was issued on January 31, 2018. Federal Communications Commission (FCC) rules require appeals to be filed within 60 days of the date on the decision letter being appealed. FCC rules do not permit the Universal Service Administrative Company (USAC) to consider your appeal.

