

May 18, 2018

Ex Parte

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: *Bridging the Digital Divide for Low-Income Consumers*, WC Docket No. 17-287;
Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42;
Telecommunications Carriers Eligible for Universal Service Support, WC Docket
No. 09-197

Dear Ms. Dortch:

On May 16, 2018, Mark Rubin of TracFone Wireless, and I, on behalf of Q Link Wireless, LLC, met with Travis Litman, Chief of Staff and Senior Legal Advisor to Commissioner Rosenworcel, regarding the above-captioned proceeding. Mr. Rubin and I discussed with Mr. Litman concerns about the lack of mechanisms in the National Verifier design to permit carriers to assist consumers with navigating the National Verifier eligibility verification process when signing up online, rather than in the presence of an in-person agent. The positions we discussed have previously been summarized in the record and are incorporated by reference herein.¹

Please contact me if you have any questions regarding this matter.

Sincerely,



John T. Nakahata
Counsel to Q Link Wireless, LLC

cc: Travis Litman
Mark Rubin

¹ TracFone and Q Link have described these concerns more fully in prior filings. *See e.g.* Letter from Mitchell F. Brecher to Marlene H. Dortch, Secretary, FCC, WC Docket Nos. 17-287, 11-42, & 09-197 (filed Feb. 20, 2018); Comments of TracFone Wireless, Inc., WC Docket Nos. 17-287, 11-42, & 09-197, at 67-70 (filed Feb. 21, 2018); Corrected Comments of Q Link Wireless, LLC, WC Docket Nos. 17-287, 11-42, & 09-197 (filed Feb. 21, 2018); Letter from John T. Nakahata to Marlene H. Dortch, Secretary, FCC, WC Docket No. 11-42 (filed Sep. 8, 2017); Letter from John T. Nakahata to Marlene H. Dortch, Secretary, FCC, WC Docket No. 11-42 (filed Aug. 10, 2017); Letter from John J. Heitmann to Marlene H. Dortch, Secretary, FCC, WC Docket Nos. 17-287, 11-42, & 09-197 (filed Sep. 20, 2017).