



**Public Utilities
Commission**

Asim Z. Haque, Chairman

Commissioners

M. Beth Trombold
Thomas W. Johnson
Lawrence K. Friedeman
Daniel R. Conway

May 20, 2018

Dana Wilson
Federal Communications Commission
Consumer and Governmental Affairs Bureau
Disability Rights Office
445 12th Street, SW
Washington, DC 20554

CG DOCKET NO. 03-123

Dear Ms. Wilson:

Pursuant to the Commission's request, the Public Utilities Commission of Ohio (PUCO) hereby supplements the previously filed TRS recertification application for Relay Ohio with the enclosed information.

I hereby certify that Relay Ohio is in compliance with the rule sections noted in the Commission's follow-up inquiry.

If you have any questions regarding this supplemental filing, please contact Beth Blackmer, Relay Ohio State Administrator at beth.blackmer@puco.ohio.gov.

Sincerely,

Asim Z. Haque
Public Utilities Commission of Ohio
Chairman

Enclosures

FCC Supplemental Filing

Relay Ohio

64.604(a)(v) Mandatory Minimum Standards

CAs answering and placing a TTY-based TRS or VRS call shall stay with the call for a minimum of ten minutes. CAs answering and placing an STS call shall stay with the call for a minimum of twenty minutes. The minimum time period shall begin to run when the CA reaches the called party.

Consistent with the new requirement of 64.604(a)(1)(v), Relay Ohio's CAs who are answering or placing an STS call stay with the call for a minimum of twenty minutes.



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TRS CPNI Certification
CG Docket No. 03-123

Dear Ms. Wilson:

On behalf of the Public Utilities Commission of Ohio (PUCO), I certify that Relay Ohio is in compliance with the Customer Proprietary Network Information (CPNI) rules in accordance with FCC 47 C.F.R. §64.604(d).

Sprint Relay, Ohio's TRS provider, has incorporated operating procedures to preserve customer privacy as required by FCC 47 C.F.R. §64.5101 through §64.5111. As a result, the PUCO has not received any complaints from Relay Ohio users regarding CPNI issues.

Respectfully submitted,

Asim Z. Haque
Public Utilities Commission of Ohio
Chairman