

May 26, 2017

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VIA ECFS

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123; Structure and Practices of the Video Relay Service Program, CG Docket No. 10-51

Dear Ms. Dortch:

On May 25, 2017, Paul Kershisnik, Chief Marketing Officer and Michael Maddix, Director for Government and Regulatory Affairs, of Sorenson Communications, Inc. (“Sorenson”) and Rebekah P. Goodheart, outside counsel for Sorenson, met with Zenji Nakazawa, Public Safety and Consumer Protection Advisor to Chairman Ajit Pai, to discuss Sorenson’s Motion for Extension of Time for the Video Relay Service (“VRS”) skills-based routing and deaf interpreters trials (“Trials”).<sup>1</sup> In the meeting, we reiterated that Sorenson supports the VRS Trials, hopes to be an active participant and has spent significant time evaluating the operational changes necessary to do so. Sorenson urged the Commission to extend the deadlines associated with the Trials until after the VRS rates for 2017-2018 have been established and to ensure that providers have time to implement necessary operational changes before the Trials begin. Sorenson also encouraged the Commission—when setting the 2017-2018 VRS rates—to consider arguments Sorenson has made in its comments and reply comments.<sup>2</sup>

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<sup>1</sup> See Sorenson Communications, Inc. Motion for Extension of Time, CG Docket Nos. 10-51, 03-123 (filed May 18, 2017).

<sup>2</sup> See Comments of Sorenson Communications, LLC, Regarding Section IV.A-B and F of the Further Notice of Proposed Rulemaking, CG Docket Nos. 10-51 and 03-123 (filed Apr. 24, 2017); Reply Comments of Sorenson Communications, LLC Regarding Section IV.A-B and F of the Further Notice of Proposed Rulemaking, CG Docket Nos. 10-51 and 03-123 (filed May 4, 2017).

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Please contact me if you have any questions regarding these matters.

Sincerely,

*/s/ Rebekah P. Goodheart*

Rebekah P. Goodheart

cc: Zenji Nakazawa