June 3, 2019

FCC

RE: CG Docket 17-59, Advanced Methods to Target and Eliminate Unlawful Robocalls

To Whom It May Concern:

As I’m writing this comment letter, I’m very tired since I received an unwanted robocall at midnight while in a deep sleep from Niue(which is somewhere in the South Pacific). During the last month, I’ve received robocalls from the following places, none of which I know anyone originating from those areas:

* Philadelphia PA
* Placida FL
* United States (286) 059-032 – no city shown
* National City CA
* Benin (Africa)
* United States 37066843443 – no city shown
* Deerfield Beach FL
* 299-8330 unknown
* Tucson AZ
* Lithania
* Sierra Leone
* Winter Park FL
* Avon Park FL
* Houston TX

I have my number on the DO NOT CALL Registry, yet I continue to get a daily diluge of unwanted calls. I have not been answering my phone for some time unless it is a known caller whose name shows up on my iPhone. This is very annoying since I may miss some important calls, including those from co-workers who I may not have loaded their numbers in my phone. If a robocaller does leave a voice mail message, it is just a unscrupulous message that I will be arrested since I owe the government money. While I would ignore such scams as a prior Identity Theft Officer for a bank, there may be other naïve individuals or the elderly who may not and end up losing their life savings to con artists.

I am in favor of any technology and tools that can be utilized to block these annoying calls. However, I do not want calls blocked that may be from a financial institution (fraud on my credit card), health care provider (appointment reminders), pharmacy (prescription is ready), school (active shooter, child not in class), or other important institutions.

Thank you for your consideration.

Cheryl Nakashige