June 6, 2018

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

Re: Docket 18-336

Implementation of the National Suicide Hotline Improvement Act of 2018

Dear Commissioners:

I write on behalf of our nation regarding suicide prevention. As a crisis intervention specialist for Lines for Life that answers for the National Suicide hotline I urge you to consider a 3-digit code such as 911 for people that are having an emergency. SUICIDE is part of mental wellness and is just as important if someone was having a heart attack or has been in a car accident.

Lines for Life is Oregon’s National Suicide Prevention Lifeline (NSPL) affiliate, and we work with the Veterans Crisis Line (VCL) to serve the nation’s veterans as well. All in all, we service over 50,000 families each year through these two programs. I have gone through extensive training and operate under careful supervision to provide excellent, safe mental health crisis intervention. I am dedicated to save lives– quite literally – every day. And like all NSPL affiliates, we at Lines for Life are subject to rigorous accreditation to ensure safe, healthy services to our clients in crisis – including accreditation by the American Association of Suicidology.

If you for one moment consider using 211Info as a suicide crisis line, I urge you to pick up the phone and call 211Info – what you will find on the other end of the line is nearly endless automated phone tree that navigates you through a broad array of services – from rent assistance to random remediation.

Very truly yours,

*Angie Arledge*

Angela Arledge

Crisis Intervention Specialist

Lines for Life