

**Congress of the United States**  
**Washington, DC 20515**

197

March 21, 2018

The Honorable Ajit V. Pai  
Chairman  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Dear Chairman Pai:

We urge you to abandon your plan to drastically cut back the congressionally-mandated Lifeline program that has successfully provided phone and internet services when people cannot afford them. We ask that you reconsider your plan to take this critical program away from 8.3 million struggling Americans.

The Lifeline Program is essential for millions of Americans who use their devices to find jobs, to schedule doctor's appointments, to complete their school assignments, to interface with the government, or to stay in touch with their loved ones. The program helps Americans—including disproportionate numbers of veterans and people of color—help themselves.



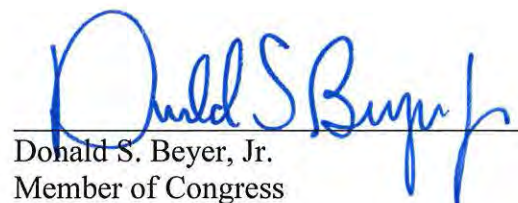


The FCC recently proposed to exclude the majority of carriers from participating in the program and to arbitrarily cap the fund. While you have stated that you are aiming to curb waste, fraud, and abuse, experts have repeatedly testified that the sorts of measures you are proposing do not have a successful track record. Instead, these approaches merely force millions of otherwise qualified people to lose service. These measures could be especially brutal during periods of economic downturn when people need the most help.

If you are truly concerned about waste, fraud, and abuse, the Commission should work to accelerate the rollout of the National Verifier that would ensure centralized oversight of the program. Unlike your approach, the National Verifier has received widespread and bipartisan support. In fact, the Government Accountability Office has testified that the National Verifier will resolve most issues that may remain with the program without the same brutal side effects on low-income communities. Remarkably, among the comments filed by key stakeholders on the docket, we are not aware of any that fully embrace the Chairman's proposal, and most urge substantial revision if not outright abandonment of the proceeding.

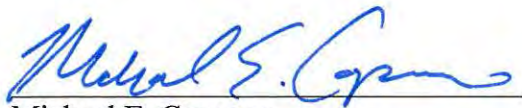
We therefore ask that you abandon this proceeding cutting the Lifeline program, and instead move forward with a full implementation of the 2016 reforms, including the expedition of the National Verifier. Policymakers at all levels of government are united in their desire to close the

digital divide, but the last thing we should be doing is rolling back the policies that have brought connectivity to millions of Americans. This proposal is untimely, counterproductive, and actively undermines our shared goal of connecting *everyone*.

Sincerely,

  
\_\_\_\_\_  
Anna G. Eshoo  
Member of Congress  
\_\_\_\_\_  
Yvette D. Clarke  
Member of Congress  
\_\_\_\_\_  
Nanette Diaz Barragan  
Member of Congress  
\_\_\_\_\_  
Donald S. Beyer, Jr.  
Member of Congress  
\_\_\_\_\_  
Sanford D. Bishop, Jr.  
Member of Congress  
\_\_\_\_\_  
Earl Blumenauer  
Member of Congress  
\_\_\_\_\_  
Suzanne Bonamici  
Member of Congress  
\_\_\_\_\_  
Madeleine Z. Bordallo  
Member of Congress  
\_\_\_\_\_  
Robert A. Brady  
Member of Congress  
\_\_\_\_\_  
G. K. Butterfield  
Member of Congress





Michael E. Capuano  
Member of Congress



Tony Cardenas  
Member of Congress



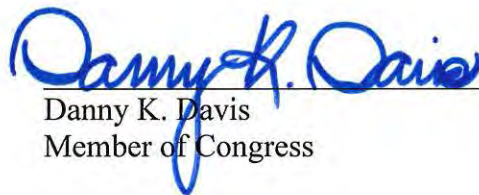
Judy Chu  
Member of Congress




Steve Cohen  
Member of Congress



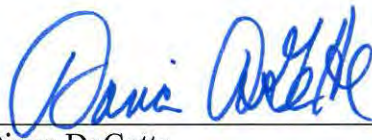
Jim Costa  
Member of Congress



Danny K. Davis  
Member of Congress



Peter DeFazio  
Member of Congress



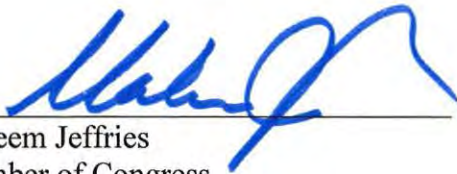
Diana DeGette  
Member of Congress



John Delaney  
Member of Congress



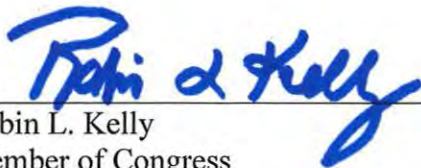
Mark DeSaulnier  
Member of Congress



Hakeem Jeffries  
Member of Congress



Henry C. "Hank" Johnson, Jr.  
Member of Congress



Robin L. Kelly  
Member of Congress



Ro Khanna  
Member of Congress



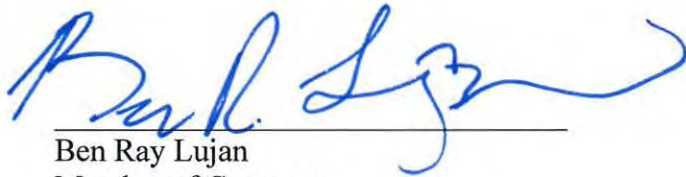
Barbara Lee  
Member of Congress



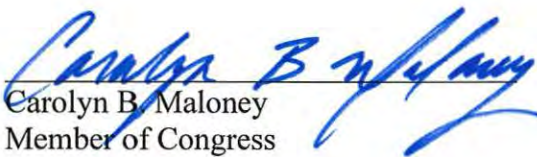
Ted Lieu  
Member of Congress



Zoe Lofgren  
Member of Congress



Ben Ray Lujan  
Member of Congress



Carolyn B. Maloney  
Member of Congress



Doris Matsui  
Member of Congress





Mike Doyle  
Member of Congress



Keith Ellison  
Member of Congress



Eliot L. Engel  
Member of Congress



Adriano Espaillat  
Member of Congress



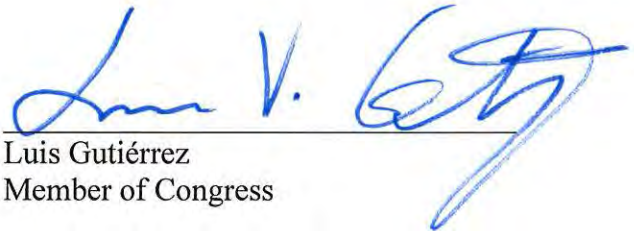
Tulsi Gabbard  
Member of Congress



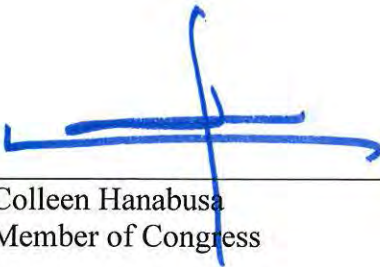
John Garamendi  
Member of Congress



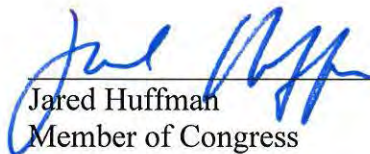
Gabe Green  
Member of Congress



Luis Gutiérrez  
Member of Congress



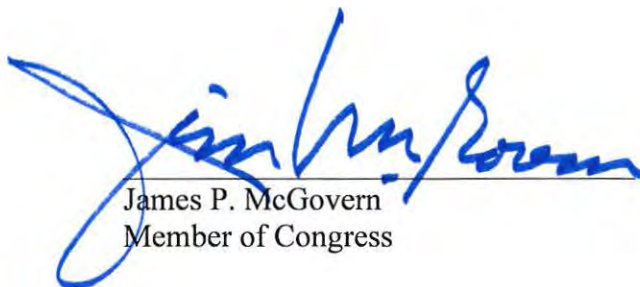
Colleen Hanabusa  
Member of Congress



Jared Huffman  
Member of Congress



Betty McCollum  
Member of Congress



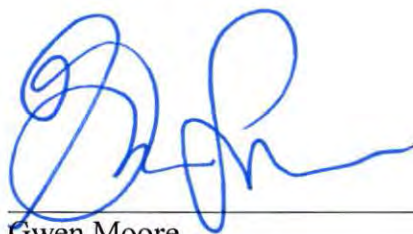
James P. McGovern  
Member of Congress



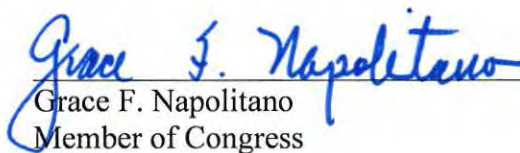
Jerry McNerney  
Member of Congress



Grace Meng  
Member of Congress



Gwen Moore  
Member of Congress



Grace F. Napolitano  
Member of Congress



Richard M. Nolan  
Member of Congress



Eleanor Holmes Norton  
Member of Congress

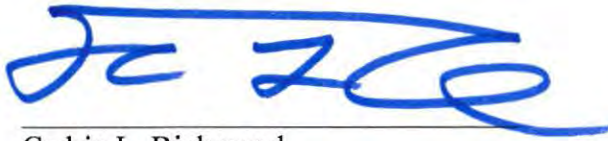


Mark Pocan  
Member of Congress



Jamie Raskin  
Member of Congress





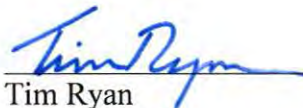
Cedric L. Richmond  
Member of Congress




Lucille Roybal-Allard  
Member of Congress



Bobby L. Rush  
Member of Congress



Tim Ryan  
Member of Congress



Gregorio Kilili Camacho Sablan  
Member of Congress



Jan Schakowsky  
Member of Congress



David Scott  
Member of Congress



Robert C. "Bobby" Scott  
Member of Congress



José E. Serrano  
Member of Congress



Terri A. Sewell  
Member of Congress



Carol Shea-Porter  
Member of Congress



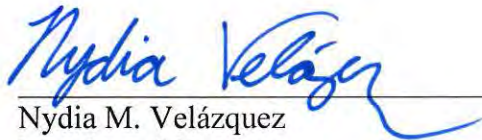
Mark Takano  
Member of Congress



Dina Titus  
Member of Congress



Paul Tonko  
Member of Congress



Nydia M. Velázquez  
Member of Congress



Bonnie Watson Coleman  
Member of Congress



Peter Welch  
Member of Congress



John Yarmuth  
Member of Congress





FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Adriano Espaillat  
U.S. House of Representatives  
1630 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Espaillat:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

At the same time, I am deeply committed to ensuring that the Commission fulfills its obligation to be a responsible steward of the Universal Service Fund. It is critical to strengthen the Lifeline program's efficacy and integrity by reducing the waste, fraud, and abuse that has run rampant in this program for the better part of a decade. For example, GAO discovered 1,234,929 Lifeline subscribers who apparently were not eligible to participate in the program as well as 6,378 individuals who apparently reenrolled after being reported dead. That limited sample alone constituted more than \$137 million in abuse each year.

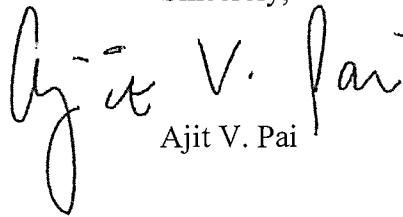
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The Lifeline program's goal is—or should be—to empower consumers, not companies. And that will be our lodestar as we move forward to ensure that unscrupulous companies stop abusing this important program.

Page 2—The Honorable Adriano Espaillat

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink, reading "Ajit V. Pai". The signature is written in a cursive style with a large, looping initial "A".

Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Anna G. Eshoo  
U.S. House of Representatives  
241 Cannon House Office Building  
Washington, D.C. 20515

Dear Congresswoman Eshoo:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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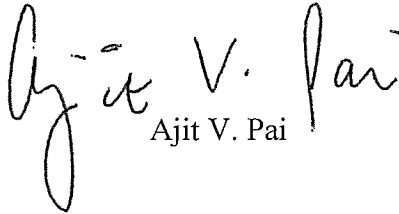
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Ajit V. Pai





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THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Barbara Lee  
U.S. House of Representatives  
2267 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Lee:

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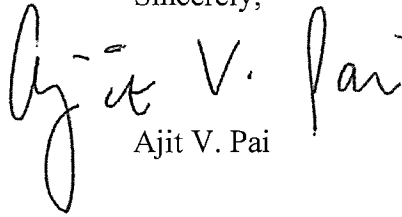
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Page 2—The Honorable Barbara Lee

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Ben Ray Luján  
U.S. House of Representatives  
2231 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Luján:

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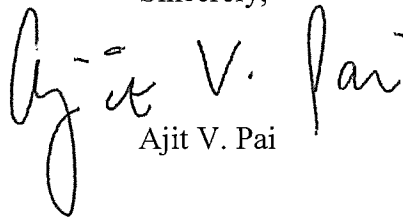
The Lifeline program's goal is—or should be—to empower consumers, not companies. And that will be our lodestar as we move forward to ensure that unscrupulous companies stop abusing this important program.



Page 2—The Honorable Ben Ray Luján

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

A handwritten signature in black ink, reading "Ajit V. Pai". The signature is written in a cursive, flowing style. The first name "Ajit" is written with a large, looped 'A'. The middle initial "V." is written with a small 'V' followed by a period. The last name "Pai" is written with a large, looped 'P'.

Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Betty McCollum  
U.S. House of Representatives  
2256 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman McCollum:

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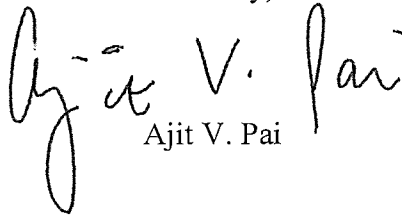
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Page 2—The Honorable Betty McCollum

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Ajit V. Pai





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THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Bobby L. Rush  
U.S. House of Representatives  
2188 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Rush:

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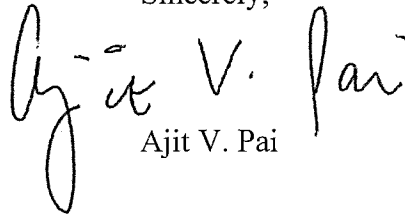
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Page 2—The Honorable Bobby L. Rush

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Sincerely,

A handwritten signature in black ink, reading "Ajit V. Pai". The signature is fluid and cursive, with the first name "Ajit" being the most prominent part, followed by "V." and "Pai".

Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Bonnie Watson Coleman  
U.S. House of Representatives  
1535 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Watson Coleman:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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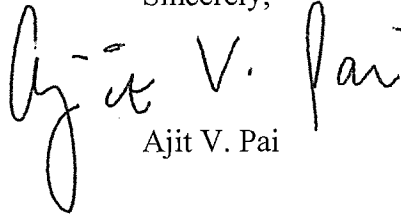
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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Carol Shea-Porter  
U.S. House of Representatives  
1530 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Shea-Porter:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

At the same time, I am deeply committed to ensuring that the Commission fulfills its obligation to be a responsible steward of the Universal Service Fund. It is critical to strengthen the Lifeline program's efficacy and integrity by reducing the waste, fraud, and abuse that has run rampant in this program for the better part of a decade. For example, GAO discovered 1,234,929 Lifeline subscribers who apparently were not eligible to participate in the program as well as 6,378 individuals who apparently reenrolled after being reported dead. That limited sample alone constituted more than \$137 million in abuse each year.

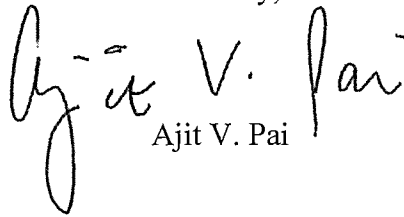
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The Lifeline program's goal is—or should be—to empower consumers, not companies. And that will be our lodestar as we move forward to ensure that unscrupulous companies stop abusing this important program.

Page 2—The Honorable Carol Shea-Porter

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Carolyn B. Maloney  
U.S. House of Representatives  
2308 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Maloney:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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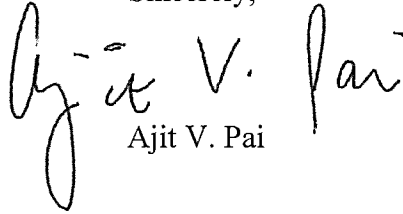
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Page 2—The Honorable Carolyn B. Maloney

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Sincerely,

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Cedric L. Richmond  
U.S. House of Representatives  
420 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Richmond:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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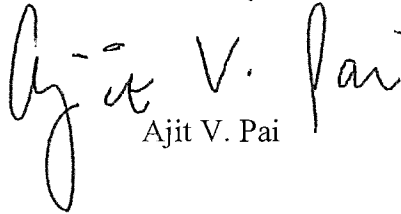
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Page 2—The Honorable Cedric L. Richmond

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Colleen Hanabusa  
U.S. House of Representatives  
422 Cannon House Office Building  
Washington, D.C. 20515

Dear Congresswoman Hanabusa:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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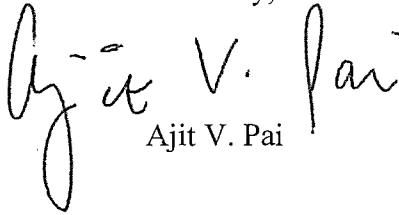
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Page 2—The Honorable Colleen Hanabusa

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Danny K. Davis  
U.S. House of Representatives  
2159 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Davis:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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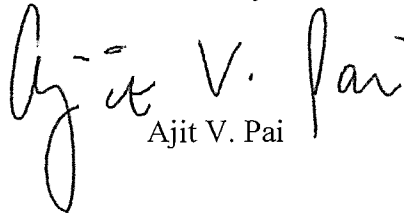
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Page 2—The Honorable Danny K. Davis

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Sincerely,

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable David Scott  
U.S. House of Representatives  
225 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Scott:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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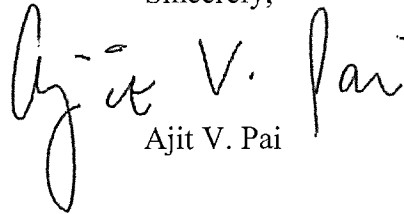
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Page 2—The Honorable David Scott

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Sincerely,

A handwritten signature in black ink, reading "Ajit V. Pai". The signature is written in a cursive, flowing style. The first name "Ajit" is written with a large, looped 'A' and a small 'j'. The middle initial "V." is written with a simple 'V' followed by a period. The last name "Pai" is written with a large, looped 'P' and a small 'i'.

Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Diana DeGette  
U.S. House of Representatives  
2368 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman DeGette:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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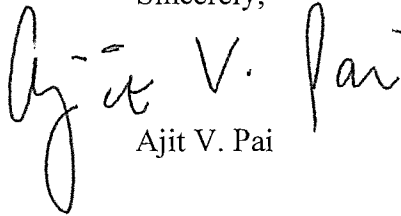
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Page 2—The Honorable Diana DeGette

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Dina Titus  
U.S. House of Representatives  
2464 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Titus:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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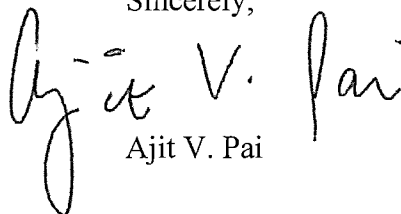
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Page 2—The Honorable Dina Titus

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Sincerely,

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Don Beyer  
U.S. House of Representatives  
1119 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Beyer:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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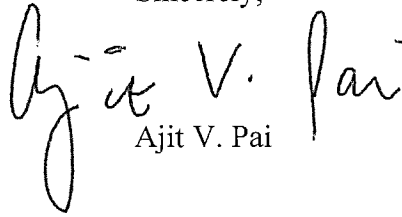
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Page 2—The Honorable Don Beyer

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Sincerely,

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Doris Matsui  
U.S. House of Representatives  
2311 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Matsui:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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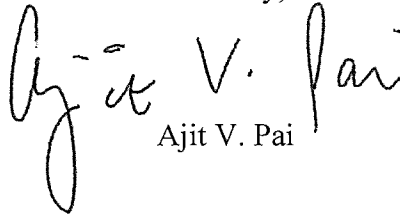
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Page 2—The Honorable Doris Matsui

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Earl Blumenauer  
U.S. House of Representatives  
1111 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Blumenauer:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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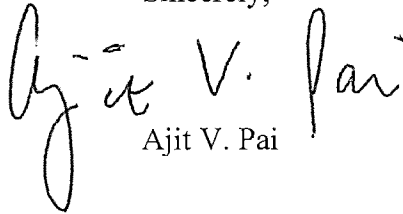
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Page 2—The Honorable Earl Blumenauer

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Eleanor Holmes Norton  
U.S. House of Representatives  
2136 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Norton:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

At the same time, I am deeply committed to ensuring that the Commission fulfills its obligation to be a responsible steward of the Universal Service Fund. It is critical to strengthen the Lifeline program's efficacy and integrity by reducing the waste, fraud, and abuse that has run rampant in this program for the better part of a decade. For example, GAO discovered 1,234,929 Lifeline subscribers who apparently were not eligible to participate in the program as well as 6,378 individuals who apparently reenrolled after being reported dead. That limited sample alone constituted more than \$137 million in abuse each year.

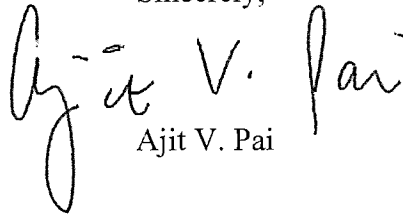
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Page 2—The Honorable Eleanor Holmes Norton

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Eliot L. Engel  
U.S. House of Representatives  
2462 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Engel:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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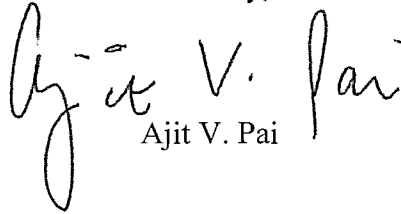
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Page 2—The Honorable Eliot L. Engel

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable G.K. Butterfield  
U.S. House of Representatives  
2080 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Butterfield:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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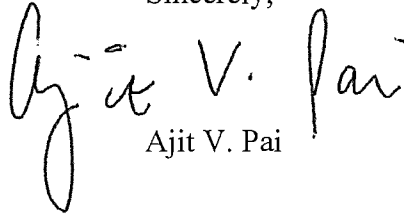
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Page 2—The Honorable G.K. Butterfield

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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Gene Green  
U.S. House of Representatives  
2470 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Green:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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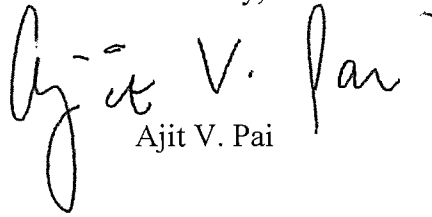
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Page 2—The Honorable Gene Green

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Grace F. Napolitano  
U.S. House of Representatives  
1610 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Napolitano:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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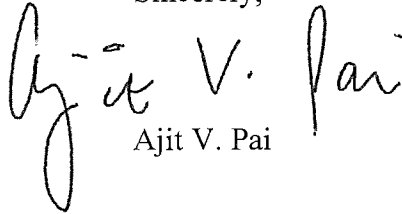
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Page 2—The Honorable Grace F. Napolitano

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Grace Meng  
U.S. House of Representatives  
1317 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Meng:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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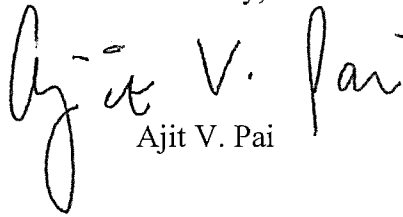
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Page 2—The Honorable Grace Meng

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Sincerely,

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Ajit V. Pai





FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Gregorio Kilili Camacho Sablan  
U.S. House of Representatives  
2411 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Sablan:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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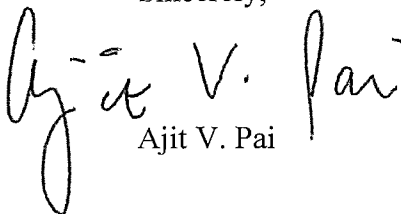
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Page 2—The Honorable Gregorio Kilili Camacho Sablan

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Gwen Moore  
U.S. House of Representatives  
2252 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Moore:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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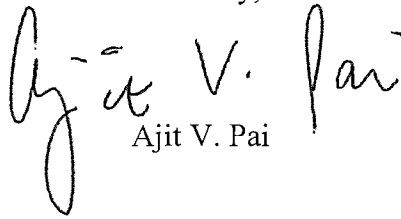
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Page 2—The Honorable Gwen Moore

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Hakeem Jeffries  
U.S. House of Representatives  
1607 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Jeffries:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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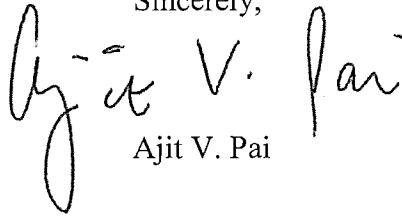
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Page 2—The Honorable Hakeem Jeffries

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Hank Johnson  
U.S. House of Representatives  
2240 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Johnson:

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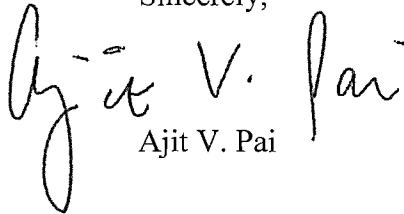
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Page 2—The Honorable Hank Johnson

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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Jamie Raskin  
U.S. House of Representatives  
431 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Raskin:

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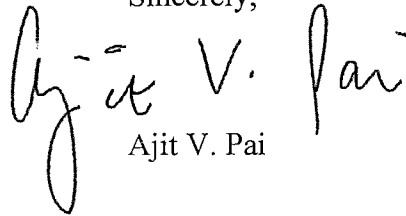
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Page 2—The Honorable Jamie Raskin

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Jan Schakowsky  
U.S. House of Representatives  
2367 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Schakowsky:

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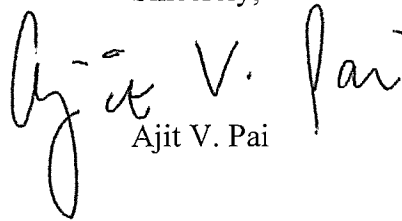
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Ajit V. Pai





FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Jared Huffman  
U.S. House of Representatives  
1406 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Huffman:

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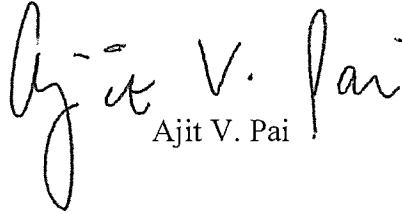
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Jerry McNerney  
U.S. House of Representatives  
2265 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman McNerney:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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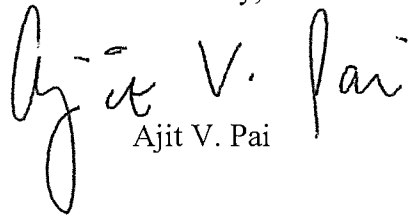
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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Jim Costa  
U.S. House of Representatives  
2081 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Costa:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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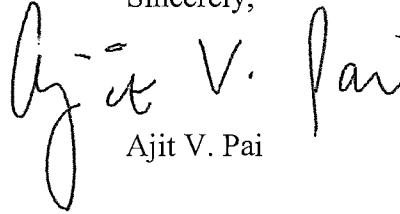
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Jim McGovern  
U.S. House of Representatives  
438 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman McGovern:

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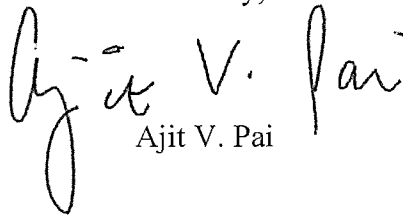
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable John Delaney  
U.S. House of Representatives  
1632 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Delaney:

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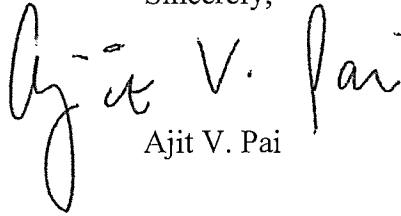
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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable John Garamendi  
U.S. House of Representatives  
2438 Rayburn House Office Building  
Washington, D.C. 20515

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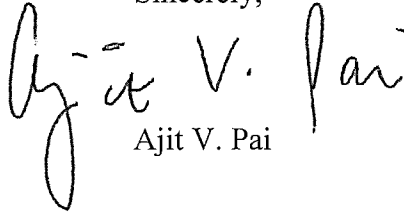
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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable John Yarmuth  
U.S. House of Representatives  
131 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Yarmuth:

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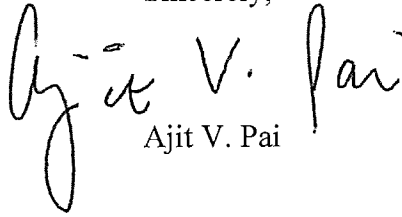
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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Jose E. Serrano  
U.S. House of Representatives  
2354 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Serrano:

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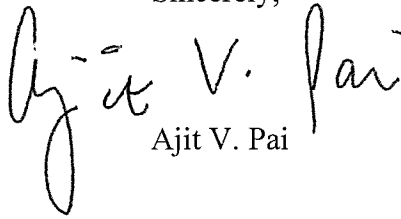
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Page 2—The Honorable Jose E. Serrano

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Judy Chu  
U.S. House of Representatives  
2423 Rayburn House Office Building  
Washington, D.C. 20515

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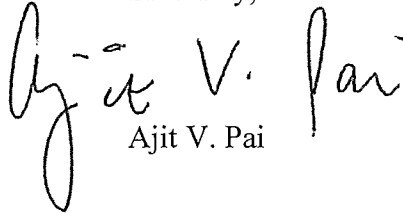
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Page 2—The Honorable Judy Chu

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Keith Ellison  
U.S. House of Representatives  
2244 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Ellison:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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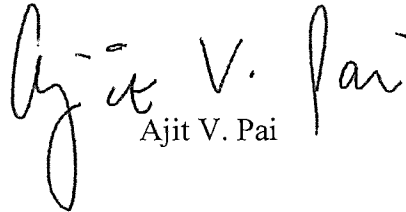
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Page 2—The Honorable Keith Ellison

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Lucille Roybal-Allard  
U.S. House of Representatives  
2083 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Roybal-Allard:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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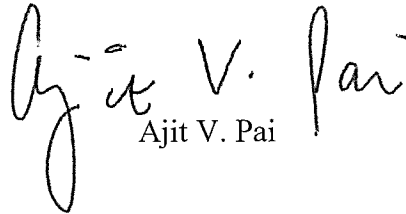
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Page 2—The Honorable Lucille Roybal-Allard

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Luis V. Gutiérrez  
U.S. House of Representatives  
2408 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Gutiérrez:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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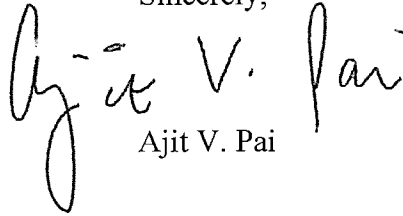
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Page 2—The Honorable Luis V. Gutiérrez

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Sincerely,

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Madeleine Z. Bordallo  
U.S. House of Representatives  
2441 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Bordallo:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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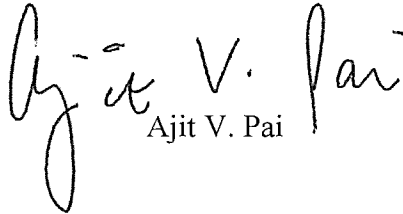
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Page 2—The Honorable Madeleine Z. Bordallo

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Mark DeSaulnier  
U.S. House of Representatives  
115 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman DeSaulnier:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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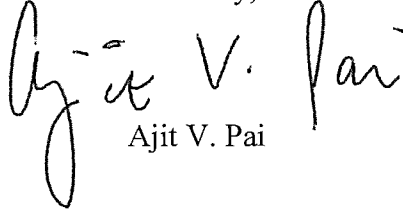
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Page 2—The Honorable Mark DeSaulnier

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Mark Pocan  
U.S. House of Representatives  
1421 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Pocan:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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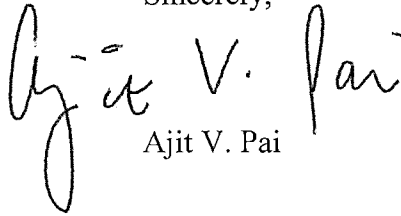
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Page 2—The Honorable Mark Pocan

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Mark Takano  
U.S. House of Representatives  
1507 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Takano:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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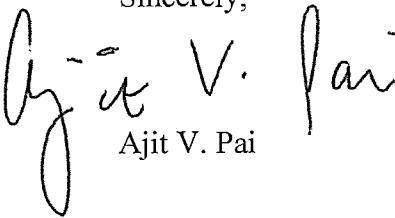
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Page 2—The Honorable Mark Takano

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Michael E. Capuano  
U.S. House of Representatives  
1414 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Capuano:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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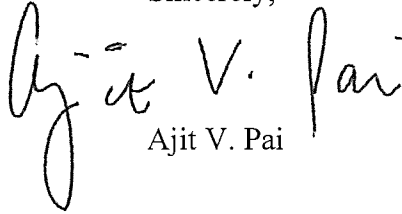
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Page 2—The Honorable Michael E. Capuano

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Sincerely,

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Mike Doyle  
U.S. House of Representatives  
239 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Doyle:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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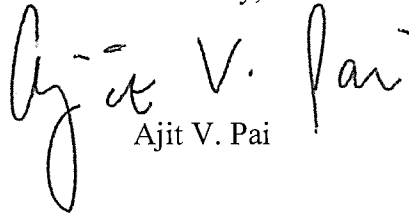
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Page 2—The Honorable Mike Doyle

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Nanette Barragan  
U.S. House of Representatives  
1320 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Barragan:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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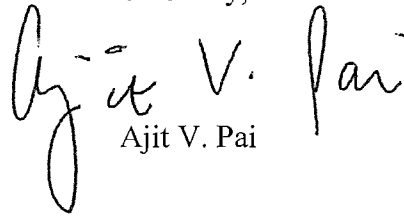
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Page 2—The Honorable Nanette Barragan

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Nydia M. Velazquez  
U.S. House of Representatives  
2302 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Velazquez:

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At the same time, I am deeply committed to ensuring that the Commission fulfills its obligation to be a responsible steward of the Universal Service Fund. It is critical to strengthen the Lifeline program's efficacy and integrity by reducing the waste, fraud, and abuse that has run rampant in this program for the better part of a decade. For example, GAO discovered 1,234,929 Lifeline subscribers who apparently were not eligible to participate in the program as well as 6,378 individuals who apparently reenrolled after being reported dead. That limited sample alone constituted more than \$137 million in abuse each year.

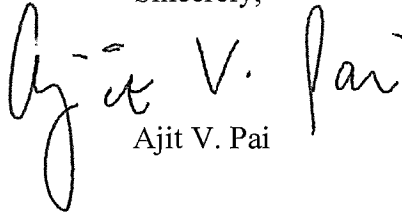
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The Lifeline program's goal is—or should be—to empower consumers, not companies. And that will be our lodestar as we move forward to ensure that unscrupulous companies stop abusing this important program.

Page 2—The Honorable Nydia M. Velazquez

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Paul Tonko  
U.S. House of Representatives  
2463 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Tonko:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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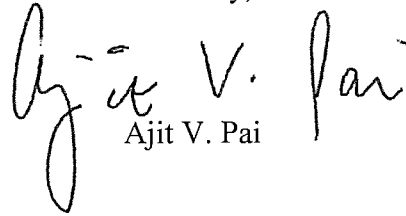
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Page 2—The Honorable Paul Tonko

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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Peter A. DeFazio  
U.S. House of Representatives  
2134 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman DeFazio:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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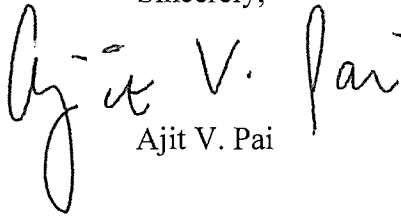
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Page 2—The Honorable Peter A. DeFazio

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Peter Welch  
U.S. House of Representatives  
2303 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Welch:

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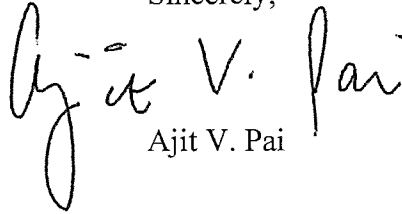
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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Rick Nolan  
U.S. House of Representatives  
2366 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Nolan:

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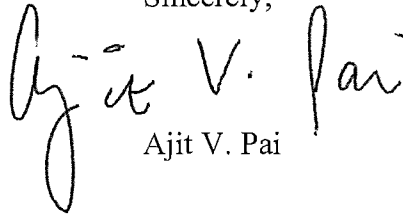
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Page 2—The Honorable Rick Nolan

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Ro Khanna  
U.S. House of Representatives  
513 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Khanna:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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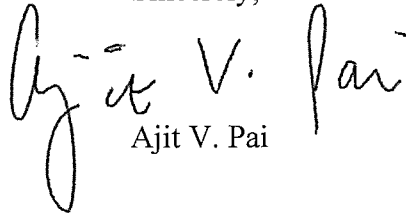
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Page 2—The Honorable Ro Khanna

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Ajit V. Pai



FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Robert A. Brady  
U.S. House of Representatives  
2004 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Brady:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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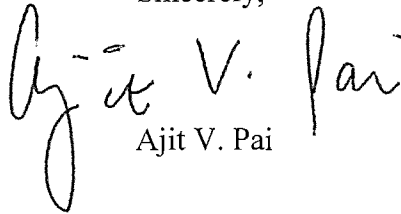
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Page 2—The Honorable Robert A. Brady

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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Robert C. Scott  
U.S. House of Representatives  
1201 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Scott:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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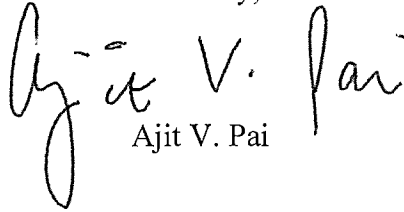
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Page 2—The Honorable Robert C. Scott

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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Robin Kelly  
U.S. House of Representatives  
1239 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Kelly:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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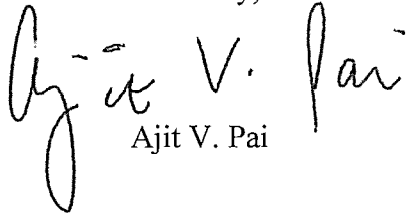
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Page 2—The Honorable Robin Kelly

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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Sanford D. Bishop  
U.S. House of Representatives  
2407 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Bishop:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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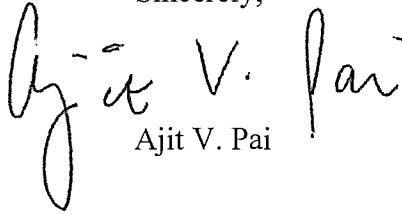
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Ajit V. Pai



OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Steve Cohen  
U.S. House of Representatives  
2404 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congressman Cohen:

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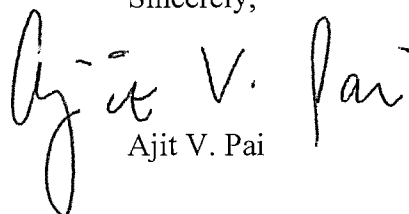
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Page 2—The Honorable Steve Cohen

I appreciate your continued interest in this matter. Please let me know if I can be of any further assistance.

Sincerely,

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Suzanne Bonamici  
U.S. House of Representatives  
439 Cannon House Office Building  
Washington, D.C. 20515

Dear Congresswoman Bonamici:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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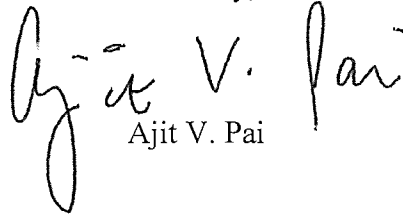
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Page 2—The Honorable Suzanne Bonamici

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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Ted Lieu  
U.S. House of Representatives  
236 Cannon House Office Building  
Washington, D.C. 20515

Dear Congressman Lieu:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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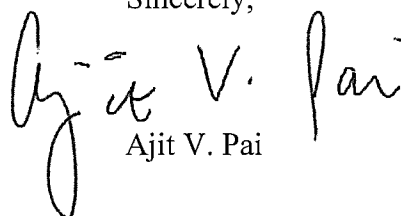
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Page 2—The Honorable Ted Lieu

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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Terri A. Sewell  
U.S. House of Representatives  
2201 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Sewell:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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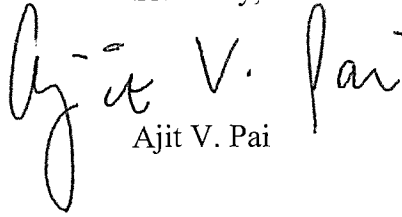
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Page 2—The Honorable Terri A. Sewell

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FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

OFFICE OF  
THE CHAIRMAN

June 1, 2018

The Honorable Tim Ryan  
U.S. House of Representatives  
1126 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Ryan:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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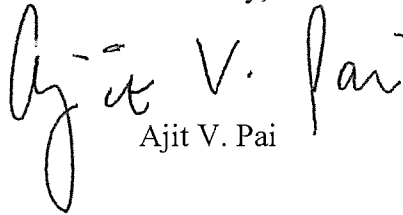
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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Tony Cárdenas  
U.S. House of Representatives  
1510 Longworth House Office Building  
Washington, D.C. 20515

Dear Congressman Cárdenas:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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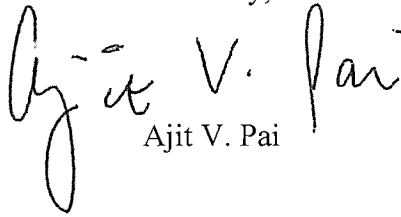
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Page 2—The Honorable Tony Cárdenas

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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Tulsi Gabbard  
U.S. House of Representatives  
1433 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Gabbard:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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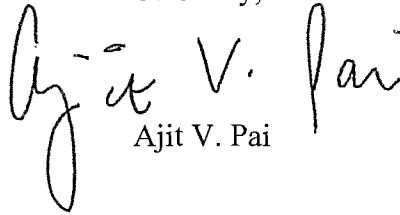
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Page 2—The Honorable Tulsi Gabbard

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Ajit V. Pai





OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Yvette D. Clarke  
U.S. House of Representatives  
2058 Rayburn House Office Building  
Washington, D.C. 20515

Dear Congresswoman Clarke:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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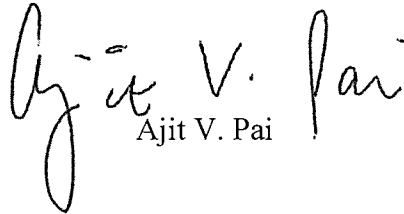
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OFFICE OF  
THE CHAIRMAN

FEDERAL COMMUNICATIONS COMMISSION  
WASHINGTON

June 1, 2018

The Honorable Zoe Lofgren  
U.S. House of Representatives  
1401 Longworth House Office Building  
Washington, D.C. 20515

Dear Congresswoman Lofgren:

Thank you for your letter regarding the Lifeline program. I am committed to bridging the digital divide, and, like you, I believe the Lifeline program can help do just that. That is why the Commission adopted the *2017 Lifeline Reform Order*, which seeks to focus Lifeline support where it is most needed and incentivize investment in networks that enable 21<sup>st</sup> Century connectivity for all Americans. The *Order* increased consumer choice by eliminating restrictions that barred Lifeline consumers from changing Lifeline providers for a year and protected consumers by barring low-quality services that offered mobile broadband in theory but failed to do so in practice.

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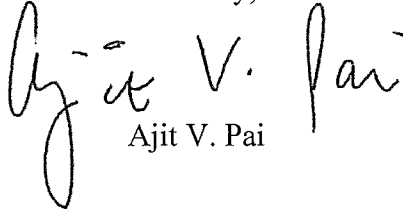
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