



Universal Service
Administrative Co.

[USAC Home](#) | [High Cost Program](#) | [Search Tools](#) | [Form 481](#)

CONFIRMATION

Congratulations. Your filing has been successfully certified.

Filing 1 was successfully certified on Mon 8 May 17 02:21:38 PM EDT by nekretchmar@ptci.com .

SAC : 432018

498 ID : 143002395

Carrier Name : PIONEER TEL COOP INC

Program Year : 2018

A confirmation email will be sent to the email address on record for your user ID. Please email USAC at HCCERTS@USAC.ORG if you do not receive this email within 24 hours.

Please take this quick survey and give us your thoughts! Your feedback will help improve the filing process. [Take Survey](#)

[Return to 481 Search](#) [Print Confirmation Page](#)

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Nick Kretchmar
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	nekretchmar@ptci.com
	Form Type	54.313 and 54.422

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<040>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptcl.com

<210> For the prior calendar year, were there any reportable voice service outages? ☐ No

[illegible]

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	432018
<015> Study Area Name	PIONEER TEL COOP INC
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com
<300> Unfulfilled service request (voice)	<div>0</div>
<310> Detail on attempts (voice)	<div>Name of Attached Document</div>
<320> Unfulfilled service request (broadband)	<div>109</div>
	432018ok330.pdf
<330> Detail on attempts (broadband)	<div>Name of Attached Document</div>

2016 Unfulfilled Service Request

<u>Cancelled Service Order reason</u>	<u>Count</u>
Cannot provide service/speed as requested	67
LRDSL not available	4
Location out of range	24
Wireless no signal	2
Wireless sector full	0
DSL not available	8
No equipment available	4
<u>Totals:</u>	109

Pioneer Telephone Cooperative incurred 109 unfulfilled service requests for the year of 2016. The majority (67) of those requests were cancelled due to not being able to provide a customer with their desired speed. 42 unfulfilled requests can be identified by not having the appropriate facilities within our existing service areas to provide a broadband service that complies with the 4&1 standard bandwidth measurement.

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 432018

<015> Study Area Name PIONEER TEL COOP INC

<020> Program Year 2018

<030> Contact Name - Person USAC should contact regarding this data Nick Kretchmar

<035> Contact Telephone Number - Number of person identified in data line
<030> 4053750180 ext.

<039> Contact Email Address - Email Address of person identified in data line
<030> nekretchmar@ptcl.com

<400> Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice

<410> Complaints per 1000 customers for fixed voice 0.0060

<420> Complaints per 1000 customers for mobile voice

<430> Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband

<440> Complaints per 1000 customers for fixed broadband 0.013

<450> Complaints per 1000 customers for mobile broadband

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3050-0819
 July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretschmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750100 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretschmar@ptci.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
		432018ok510.pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

**Line 510 – Compliance with Service Quality Standards and
Consumer Protection**

Company hereby certifies that it has reviewed its service quality and consumer protection practices, which it follows in connection with its provision of voice and broadband services, and that these practices ensure that Company:

- (1) Discloses rates and terms of its voice and broadband services to customers.
- (2) Makes available maps showing where voice and broadband services are generally available.
- (3) Provides contract terms to customers and confirms changes in voice or broadband service.
- (4) Allows a trial period for new voice or broadband service.
- (5) Provides specific disclosures in advertising.
- (6) Separately identifies carrier charges from taxes on billing statements.
- (7) Provides customers the right to terminate voice or broadband service for changes to contract terms.
- (8) Provides ready access to customer service.
- (9) Promptly responds to consumer inquiries and complaints received from government agencies.
- (10) Abides by policies for protection of consumer privacy.
- (11) Provides consumers with free notifications for voice, data and messaging usage, and international roaming.

- (12) Abides by standards regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets that are locked by or at the direction of Company.

These service quality and consumer protection practice categories are the same as those included in the CTIA–The Wireless Association® (“CTIA”) Consumer Code for Wireless Service (“CTIA Code” or “Code”) as currently in effect.

**(600) Functionality in Emergency Situations
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretschmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretschmar@ptci.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	432018ok610.pdf

Pioneer Telephone Cooperative, Inc.
Emergency Response Plan
Restoration of Service

Purpose

The primary purpose of this Emergency Response Plan is to secure expeditious restoral of service to local emergency management agencies first and then to customers second in the event of an emergency.

Scope

This Emergency Response Plan, as required by OAC 165:55-13-53 of the Oklahoma Corporation Commission (OCC) Rules, shall be followed in the event of service interruptions of such magnitude that conditions affect the entire Pioneer Telephone Cooperative, Inc. (the Company) system, a major division thereof, or, which in the judgment of the Company's management, may cause a high degree of public interest or concern. The conditions, which would require use of these procedures, are herein collectively referred to as "emergency", "emergency condition" or "emergency situation."

The Emergency Response Plan establishes procedures the Company's employees need to follow in the event that an emergency situation occurs in the Company's service area in Oklahoma. This plan recognizes that each emergency will present challenges specific to the situation, but the same general recovery steps need to be followed during each emergency. An Emergency Response Team will be established to direct the recovery process.

Emergency Response Team

In the event of an emergency, an Emergency Response Team Primary Committee will be established consisting of the following functions:

Emergency Response Coordinator is Connie Holthus, Legal Manager

Damage and Restoration Coordinator is Mike Gore, Division Manager - Local Techs
Emergency Response Coordinator

The Damage and Restoration Coordinator will lead the Emergency Response Team. The Coordinator will assign a member of management to be Team Leader for each of the teams listed above. The Coordinator will be responsible for establishing the Command Center and the Chain of Command. Additionally, the Emergency Response Coordinator will be responsible for all communication with the OCC, Media, and local Emergency Management Agencies.

If and when necessary, the Emergency Response Coordinator will coordinate notification of the OCC through the Consumer Services Division:

Contact Name	During Regular Working Hours	After-hours, Weekends and Holidays
Mike Skinner	Phone: (405) 521-4180 or e-mail: M.Skinner@occemail.com	Emergency Cell - (405) 833-2242

Such notification will consist of the following intervals and information and will be provided as soon as data is available:

- 1) Initial Contact
 - a) Notify OCC of outage.
 - b) Notify OCC of cause of the outage.
 - c) Notify OCC of the area affected.
 - d) Notify OCC of the estimated time for repair.
- 2) Intermediate Contact
 - a) Provide status reports as deemed necessary by the Emergency Response Coordinator or as requested by the OCC.
- 3) Conclusory Contact
 - a) Final contact advising the OCC detailing the results of completion of restoral of service.

Communications Team

The Communications Team Leader will coordinate with the Company's Customer Care Center, and Network Operations Center. The Team Leader will contact all employees in the affected area who have not reported to the Communications Team. The Team Leader will arrange in advance for additional support from other areas, states or contractors as necessary. The Team Leader will also secure lodging, meals, and supplies for employees until work hours and work conditions are returned to normal.

Damage Assessment Teams

These Teams will have the duty of assessing the damage to all company buildings and outside plant facilities. They will also be in charge of determining power outages to local central offices and remote switching equipment. A list of backup generators and their locations is contained in the Emergency Operations Plan. The Team Leader will assign someone to secure backup generators from outside the area if they are needed.

Restoration Team

This Team will be responsible for giving priority for restoration of service to the local emergency management agencies (i.e. Police, Fire, Hospital, and 911 Center). This Team will restore toll service in the event of a toll outage. This Team will also be in charge of restoring power to any central office or remote switching equipment with the use of portable generators. The Restoration Team will also assist emergency agencies in clearing downed lines and poles from roadways. After service has been restored to all local emergency management agency locations, the Restoration Team will begin the task of restoring service to all customers affected by the emergency.

Employee

Pioneer Telephone Cooperative, Inc. believes it is the responsibility of each employee to secure his/her family first and then report to a predetermined Emergency Response Command Center. Upon arriving at the Emergency Response Command Center the employee should check in with the Communications Team Leader.

Pioneer Telephone Cooperative, Inc

Emergency Response Plan

(Restoration of Service)

Company Contacts

Contact List	Office	Mobile	E-Mail
Emergency Response Coordinator: Connie Holthus	405-375-0383	405-368-0383	csHolthus@ptci.com
Asst. Coordinator: Cindy Gore	405-375-0250	405-368-7177	cmgore@ptci.com
Communications, Damage & Restoration Coordinator: Mike Gore	405-375-0240	405-368-7124	mdgore@ptci.com
Secondary Contacts, Damage & Restoration: Mike Baustert	405-375-0119	405-368-6088	mpbaustert@ptci.com
Beellie Biehler	405-375-0294	405-368-8113	bebiehler@ptci.com
Richard Ruhl	402-375-0191	405-368-0191	raruhl@ptci.com

Network Operations Center 1-800-375-6162 (24 hours a day 7 days a week)

[illegible]

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptcl.com

[illegible]

(800) Operating Companies Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code 432018

<015>	Study Area Name	PIONEER TEL COOP INC
-------	-----------------	----------------------

<020> Program Year	2018
--------------------	------

<030> Contact Name - Person USAC should contact regarding this data Nick Kretchmar

<035> Contact Telephone Number - Number of person identified in data line <030> 4053750180 ext.

<039> Contact Email Address - Email Address of person identified in data line <030> nekretchmar@ptci.com

<810> Reporting Carrier	Pioneer Telephone Cooperative, Inc.
-------------------------	-------------------------------------

<811>	Holding Company	Pioneer Telephone Cooperative (OK)
-------	-----------------	------------------------------------

<812>	Operating Company	Pioneer Telephone Cooperative Inc.
-------	-------------------	------------------------------------

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	432018
<015> Study Area Name	PIONEER TEL COOP INC
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<900> Does the filing entity offer tribal land services? (Y/N)

Yes

<910> Tribal Land(s) on which ETC Serves

Wichita and Affiliated Tribes, Kiowa Tribe of Oklahoma, Fort Sill Apache Tribe of Oklahoma, Delaware Nation, Comanche Nation, Chickasaw Nation, Cheyenne Arapaho Tribes of Oklahoma, Apache Tribe of Oklahoma

<920> Tribal Government Engagement Obligation

432018ok920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes



*Taking you **forward.***

November 21, 2016

The Honorable Lyman Guy
Apache Tribe of Oklahoma
P.O. Box 1220
Anadarko, OK 73005-1220

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Chairman Guy:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Apache Tribe of Oklahoma to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Apache Tribe of Oklahoma's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward.***

November 21, 2016

The Honorable Tamara Francis-Fourkiller
Caddo Indian Tribe of Oklahoma
P.O. Box 487
Binger, OK 73009-0487

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Chairwoman Francis-Fourkiller:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Caddo Indian Tribe of Oklahoma to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Caddo Indian Tribe of Oklahoma's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward.***

November 21, 2016

The Honorable Edward Hamilton
Cheyenne Arapaho Tribes of Oklahoma
P.O. Box 38
Concho, OK 73022-0038

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Governor Hamilton:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Cheyenne Arapaho Tribes of Oklahoma to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Cheyenne Arapaho Tribes of Oklahoma's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward.***

November 21, 2016

The Honorable Bill Anoatubby
Chickasaw Nation
P.O. Box 1548
Ada, OK 74821-1548

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Governor Anoatubby:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Chickasaw Nation to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Chickasaw Nation's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | 405-375-0191 | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward.***

November 21, 2016

The Honorable Wallace Coffey
Comanche Nation
P.O. Box 908
Lawton, OK 73502-0908

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Chairman Coffey:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Comanche Nation to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Comanche Nation's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward.***

November 21, 2016

The Honorable Kerry Holton
Delaware Nation
P.O. Box 825
Anadarko, OK 73005-0825

Re: Request for Discussion Concerning Communications Services In Your Area

Dear President Holton:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Delaware Nation to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Delaware Nation's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward.***

November 21, 2016

The Honorable Jeff Haozous
Fort Sill Apache Tribe of Oklahoma
43187 US Highway 281
Apache, OK 73006-8038

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Chairman Haozous:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Fort Sill Apache Tribe of Oklahoma to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Fort Sill Apache Tribe of Oklahoma's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward**.*

November 21, 2016

The Honorable Amber Topah
Kiowa Tribe of Oklahoma
P.O. Box 369
Carnegie, OK 73015-0369

Re: Request for Discussion Concerning Communications Services In Your Area

Dear Chairman Topah:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Kiowa Tribe of Oklahoma to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Kiowa Tribe of Oklahoma's government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhl@ptci.com

www.ptci.com | 1-888-782-2667





*Taking you **forward.***

November 21, 2016

The Honorable Terri Parton
Wichita and Affiliated Tribes
P.O. Box 729
Anadarko, OK 73005-0729

Re: Request for Discussion Concerning Communications Services In Your Area

Dear President Parton:

My name is Richard Ruhl and I am General Manager of Pioneer Telephone Cooperative, Inc. We provide telecommunications services in or near your area. Under rules adopted by the Federal Communications Commission's ("FCC" or "Commission") we are obligated to work together with the Wichita and Affiliated Tribes to exchange ideas and hopefully improve the quality of service we provide, and better meet your telecommunications needs.

The FCC has provided us with guidelines for topics upon which may be helpful for us to consider together. We would like to discuss these and other topics that may be of interest to you. If we should contact another person or subdivision of the Wichita and Affiliated Tribes' government, please let me know.

Please contact me at the number listed below so that we can setup a convenient time to discuss these topics. We are looking forward to working with you as we deploy services in your area.

Sincerely,

Richard Ruhl
General Manager

Richard Ruhl, General Manager

108 E. Robberts | P.O. Box 539 | Kingfisher, OK 73750 | **405-375-0191** | raruhi@ptci.com

www.ptci.com | 1-888-782-2667



**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance 432018ok1010.pdf

Name of Attached Document

<1020> Broadband comparability certification Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance 432018ok1030.pdf

Name of Attached Document

Pioneer Telephone Cooperative, Inc. (SAC 432018)

FCC Form 481

Line 1010-Descriptive Document for Voice Services Rate Comparability

Pioneer Telephone Cooperative Inc. (Study Area Code 432018) has local residential rates plus mandatory charges for local calling such as EAS, WACP, and plus state OUSF fees that are less than the new FCC prescribed rate floor of \$49.51. Therefore, Pioneer's pricing of fixed voice services is not more than the applicable national average urban rate.

Pioneer Telephone Cooperative, Inc. (SAC 432018)

FCC Form 481

Line 1030-Descriptive Document for Broadband Services Rate

Comparability

Pioneer Telephone Cooperative Inc. (Study Area Code 432018) has the following broadband plans:

Download Speed	Upload Speed	Usage Allowance	Rate	Benchmark
12mb-16mb	1mb	Unlimited	\$74.95	\$76.47
25mb-30mb	1.5mb	Unlimited	\$89.00	\$89.92

Therefore, Pioneer's pricing of broadband services is below the relevant reasonable comparability benchmark.

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

432018ok1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP www.ptci.com

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

**SERVICE CHARGES
CONTENTS**

	<u>Page No.</u>
1. Nonrecurring Charges.....	2
A. Regulations	2
B. Service Description	2
1. Installation Charge.....	2
2. Move Charge.....	3
3. Number Change Charge.....	4
4. Service Order Charge.....	4
5. Line Connection Charge	5
6. Non-Pay Reconnect Charge	6
C. Rates	6

(RT)
(RT)

Pioneer Telephone Cooperative, Inc.
Local Exchange Tariff

Section 6
3rd Revised Page 8
Cancels 2nd Revised Page 8

SERVICE CHARGES

(RT)

(RT)

Link Up America Assistance for Initiating Service moved to Section 7 of this tariff

(AT)

Issued: 12-1-2016

Legal Authority: OAC 165:55-5-10(c)

Effective: 12-2-2016

SERVICE CHARGES

(RT)

(RT)

Link Up America Assistance for Initiating Service moved to Section 7 of this tariff

(AT)

**EXCHANGE SERVICE
CONTENTS**

	<u>Page No.</u>	
I.	Local Service.....	2
A.	Regulations	2
B.	Service Description.....	2
C.	Rates	3
II.	Lifeline Service	4
A.	Applicability.....	4
B.	Designated Services Available to Lifeline Customers	4
C.	Eligibility Requirements for Lifeline Service on Non-Tribal Areas	5
D.	Lifeline Credits on Non-Tribal areas	6
E.	Eligibility Requirements for Lifeline Service on Tribal Lands	7
F.	Lifeline Credits on Tribal Lands	8
III.	Link Up America - Assistance for Initiating Service	9
A.	Link Up America – On Tribal Lands	9
		(MT)
		(MT)

EXCHANGE SERVICE

II. Lifeline Service, (Cont'd)

C. Eligibility Requirements for Lifeline Service on Non-Tribal Lands, (Cont'd)

4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Cooperative's provisioning of Lifeline service to the applicant the Cooperative will begin providing the credit.
5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Cooperative, no less frequently than annually, in accordance with 47 CFR § 54.410.
6. The Lifeline Service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

D. Lifeline Service Credits on Non-Tribal areas

Monthly Credit

Federal Lifeline Credit

\$9.25

(RT)

(RT)
|
(RT)

EXCHANGE SERVICE

II. Lifeline Service, (Cont'd)

E. Eligibility Requirements for Lifeline Service On Tribal Lands

1. The customer, one or more of the customer's dependents or the customers household (applicant) seeking Lifeline Service credit must provide documentation to the Cooperative establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit
 - a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefits; or
 - b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size.
 - c. A customer who lives on Tribal lands is eligible for Lifeline service as a "qualifying low-income consumer" as defined by 47 CFR § 54.400(a) and as an "eligible resident of Tribal lands" as defined by 47 CFR § 54.400(e) if that customer meets the qualifications for Lifeline specified in paragraphs a. through c. above or if the

(AT)
(RT)
(RT)

(RT)

(RT)

(FC)

(FC)

EXCHANGE SERVICE

VII. Lifeline Service, (Cont'd)

E. Eligibility Requirements for Lifeline Service On Tribal Lands, (Cont'd)

1., (Cont'd)

c., (Cont'd)

(FC)

customers household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.

2. In addition to meeting the qualifications provided in paragraphs a. through c. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.

(FC)

3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.

4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.

5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.

6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

F. Lifeline Credits for Lifeline Service On Tribal Lands

Monthly Credit

Federal Lifeline Credit: \$34.25

(RT)
(RT)
|
(RT)

EXCHANGE SERVICE

III. Link Up America Assistance for Initiating Service

A. Link Up America – On Tribal Lands

1. The Link Up America on Tribal Lands program is available to eligible applicants who certify residence on tribal lands.
2. The applicant or subscriber seeking to obtain Link Up Service on Tribal Lands credits must demonstrate their current participation in one of the assistance programs listed above in II. Lifeline Service,, E. Eligibility Requirements for Lifeline Service On Tribal Lands. The applicant or customer shall complete and sign, under penalty of perjury, an authorization and self-certification form provided by the Cooperative.
3. The applicant must not be a dependent for Federal Income Tax purposes, unless the applicant is over the age of 60 years of age.
4. The applicant must also certify agreement to notify the Cooperative if the applicant no longer participates in the program or programs described in paragraph 2, above, for which the Applicant certified their participation in.
5. The service installation charge, as described elsewhere in this tariff, will be a 100% reduction up to \$100.00, including any facilities based charges associated with the extension of lines or construction of facilities needed to initiate service.
6. The Discount will not apply to charges for facilities or equipment on the customer side of the demarcation point.

(MT)

RT
RT

AT
AT

(MT)
(RT)

(RT)

**(2005) Price Cap Carrier Additional Documentation
Data Collection Form**
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

**(2005) Price Cap Carrier Additional Documentation
Data Collection Form**

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		432018ok3010b.pdf
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input checked="" type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	432018ok3026.pdf

Pioneer Telephone Cooperative, Inc. (SAC 432018)
Milestone Certification
47 CFR 54.313(f)(l)(i)
Form 481, Line 3010b

The Company hereby certifies pursuant to 47 CFR 54.313(f)(l)(i) that it is taking all reasonable steps to provide, upon reasonable request, broadband service at actual speeds of at least 10 mbps downstream and 1mbps upstream, with latency suitable for real-time applications, and usage capacity that is reasonably comparable to comparable offerings in urban areas, and that requests for such service are met within a reasonable time frame.

An abstract graphic consisting of numerous thin, overlapping curved lines that sweep across the upper half of the page from left to right, creating a sense of motion and depth.

Report of Independent Auditors
and Financial Statements for

**Pioneer Telephone
Cooperative, Inc.**

December 31, 2016 and 2015

MOSS-ADAMS_{LLP}

Certified Public Accountants | Business Consultants

CONTENTS

	PAGE
REPORT OF INDEPENDENT AUDITORS	1-2
FINANCIAL STATEMENTS	
Balance sheets	3-4
Statements of income	5
Statements of comprehensive income	6
Statements of members' equity	7
Statements of cash flows	8-9
Notes to financial statements	10-28

REPORT OF INDEPENDENT AUDITORS

The Board of Trustees
Pioneer Telephone Cooperative, Inc.

Report on Financial Statements

We have audited the accompanying financial statements of Pioneer Telephone Cooperative, Inc. (Pioneer), which comprise the balance sheets as of December 31, 2016 and 2015, and the related statements of income, comprehensive income, members' equity, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

REPORT OF INDEPENDENT AUDITORS
(continued)

We believe that the audit evidence obtained is sufficient and appropriate to provide a basis for our audit opinion.

Basis for Qualified Opinion

As discussed in Note 2 to the financial statements, the Company reports its investments in its wholly owned subsidiaries on the equity method of accounting. In our opinion, accounting principles generally accepted in the United States of America require that all majority-owned subsidiaries be accounted as consolidated subsidiaries. If the financial statements of the Company's wholly owned subsidiaries had been consolidated with those of the Company, total assets and total liabilities would be increased by \$49,535,359 and \$11,992,420, respectively, as of December 31, 2016, and revenues and expenses would be increased by \$94,492,833 and \$88,274,912, respectively, for the year ended December 31, 2016. Total assets and total liabilities would be increased by \$48,368,148 and \$10,759,902, respectively, as of December 31, 2015, and revenues and expenses would be increased by \$90,948,642 and \$78,658,302, respectively, for the year ended December 31, 2015.

Qualified Opinion

In our opinion, except for the effects of the Company's accounting for its wholly owned subsidiaries, as discussed in the *Basis for Qualified Opinion* paragraph, the financial statements referred to in the first paragraph present fairly, in all material respects, the financial position of Pioneer Telephone Cooperative, Inc. as of December 31, 2016 and 2015, and the results of its operations and cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Moss Adams LLP

Spokane, Washington
March 22, 2017

PIONEER TELEPHONE COOPERATIVE, INC.
BALANCE SHEETS

	December 31,	
	2016	2015
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	\$ 44,663,488	\$ 52,395,424
Cash and cash equivalents, restricted	11,087,451	7,974,259
Held to maturity investments, unrestricted	12,518,000	12,872,687
Held to maturity investments, restricted	5,886,000	9,906,313
Subscriber accounts receivable, less allowance of \$63,639 in 2016 and \$65,351 in 2015	2,237,484	2,434,843
Settlements and access accounts receivable	2,412,217	2,477,660
Accounts receivable, affiliates	1,284,636	3,039,268
Other accounts receivable	769,850	643,693
Income tax refunds receivable	992,609	-
Materials and supplies	18,003,554	12,311,667
Prepaid expenses	357,161	484,109
Total current assets	100,212,450	104,539,923
NONCURRENT ASSETS		
Investment in affiliates	73,855,516	69,913,168
Investment in nonaffiliates	3,185,733	3,595,977
Held to maturity investments, unrestricted	2,665,000	1,750,000
Held to maturity investments, restricted	7,065,000	6,705,000
Intangibles	8,355,197	6,847,879
Deferred income taxes	298,949	207,672
Other noncurrent assets	2,894,734	3,154,902
Total noncurrent assets	98,320,129	92,174,598
PROPERTY, PLANT, AND EQUIPMENT, at cost		
Telecommunications plant in service	327,140,080	323,726,153
Nonregulated plant in service	6,742,791	3,218,207
Telecommunications plant under construction	5,504,576	6,934,378
	339,387,447	333,878,738
Less accumulated depreciation	(253,546,618)	(252,492,975)
Total property, plant, and equipment	85,840,829	81,385,763
Total assets	\$ 284,373,408	\$ 278,100,284

PIONEER TELEPHONE COOPERATIVE, INC.
BALANCE SHEETS

LIABILITIES AND MEMBERS' EQUITY

	December 31,	
	2016	2015
CURRENT LIABILITIES		
Accounts payable, trade	\$ 1,592,926	\$ 1,711,235
Income taxes payable	-	110,457
Other accrued liabilities	4,249,427	4,170,461
Customer deposits	258,150	279,355
Deferred revenue	2,427,840	2,211,939
 Total current liabilities	 8,528,343	 8,483,447
 NONCURRENT LIABILITIES		
Postretirement benefits	26,004,300	23,284,800
Other noncurrent liabilities	1,886,446	2,373,649
 Total noncurrent liabilities	 27,890,746	 25,658,449
 MEMBERS' EQUITY		
Retained margins	255,917,509	248,334,324
Accumulated other comprehensive loss	(7,963,190)	(4,375,936)
 Total members' equity	 247,954,319	 243,958,388
 Total liabilities and members' equity	 \$ 284,373,408	 \$ 278,100,284

See accompanying notes.

PIONEER TELEPHONE COOPERATIVE, INC.
STATEMENTS OF INCOME

	Years Ended December 31,	
	2016	2015
Operating revenue		
Wireline	\$ 45,290,384	\$ 46,936,387
Internet	18,119,893	16,396,852
Video	9,188,022	10,322,379
Miscellaneous	15,831,679	15,984,817
Total operating revenue	<u>88,429,978</u>	<u>89,640,435</u>
Operating expenses		
Plant specific operations	31,840,060	33,725,203
Plan nonspecific operations	7,968,754	8,186,292
Depreciation and amortization	11,942,520	14,027,193
Customer operations	15,062,695	17,706,807
Corporate operations	8,449,396	7,974,041
Operating taxes	1,403,680	1,509,091
Total operating expenses	<u>76,667,105</u>	<u>83,128,627</u>
Operating margins	<u>11,762,873</u>	<u>6,511,808</u>
Nonoperating income (expense)		
Income from affiliates	4,218,964	6,886,506
Amorization of goodwill	(1,200,000)	(1,200,000)
Interest and dividend income	291,991	292,973
Interest expense	(24,600)	(29,498)
Other nonoperating expense	(77,329)	(70,778)
Net nonoperating income	<u>3,209,026</u>	<u>5,879,203</u>
Net margins before income taxes	14,971,899	12,391,011
Income tax expense	<u>(523,227)</u>	<u>(544,459)</u>
Net margins	<u>\$ 14,448,672</u>	<u>\$ 11,846,552</u>

PIONEER TELEPHONE COOPERATIVE, INC.
STATEMENTS OF COMPREHENSIVE INCOME

	Years Ended December 31,	
	2016	2015
Net margins	<u>\$ 14,448,672</u>	<u>\$ 11,846,552</u>
Other comprehensive income before tax		
Defined benefit postretirement benefit plan		
Amortization of prior service cost and net loss included in		
net periodic benefit cost	(1,730,000)	(1,733,500)
Net loss arising during period	<u>(1,998,800)</u>	<u>(1,106,000)</u>
Other comprehensive loss before tax	(3,728,800)	(2,839,500)
Income tax benefit related to items in other		
comprehensive income	<u>141,546</u>	<u>107,787</u>
Other comprehensive loss, net of tax	<u>(3,587,254)</u>	<u>(2,731,713)</u>
Comprehensive income	<u><u>\$ 10,861,418</u></u>	<u><u>\$ 9,114,839</u></u>

See accompanying notes.

PIONEER TELEPHONE COOPERATIVE, INC.
STATEMENTS OF MEMBERS' EQUITY

	Patronage Capital	Margins Assignable	Retained Margins	Accumulated Other Comprehensive Loss	Total Members' Equity
Balance, December 31, 2014	\$ 120,939,083	\$ 22,213,447	\$ 97,927,658	\$ (1,644,223)	\$ 239,435,965
Net margins	-	11,846,552	-	-	11,846,552
Other comprehensive loss, net of tax	-	-	-	(2,731,713)	(2,731,713)
Net margin assignment	17,824,729	(23,461,301)	5,636,572	-	-
Patronage capital retired	<u>(5,621,872)</u>	<u>-</u>	<u>1,029,456</u>	<u>-</u>	<u>(4,592,416)</u>
Balance, December 31, 2015	133,141,940	10,598,698	104,593,686	(4,375,936)	243,958,388
Net margins	-	14,448,672	-	-	14,448,672
Other comprehensive loss, net of tax	-	-	-	(3,587,254)	(3,587,254)
Net margin assignment	4,778,650	(12,221,296)	7,442,646	-	-
Patronage capital retired	<u>(9,667,518)</u>	<u>-</u>	<u>2,802,031</u>	<u>-</u>	<u>(6,865,487)</u>
Balance, December 31, 2016	<u>\$ 128,253,072</u>	<u>\$ 12,826,074</u>	<u>\$ 114,838,363</u>	<u>\$ (7,963,190)</u>	<u>\$ 247,954,319</u>

PIONEER TELEPHONE COOPERATIVE, INC.
STATEMENTS OF CASH FLOWS

	Years Ended December 31,	
	2016	2015
CASH FLOWS FROM OPERATING ACTIVITIES		
Net margins	\$ 14,448,672	\$ 11,846,552
Adjustments to reconcile net margins to net cash from operating activities		
Depreciation and amortization	11,942,520	14,027,193
Deferred income taxes	50,269	(17,296)
Income from affiliates	(4,218,964)	(6,886,506)
Amortization of goodwill	1,200,000	1,200,000
Other changes in assets and liabilities		
Accounts receivable	1,891,277	(1,580,691)
Materials and supplies	(5,387,148)	(768,531)
Prepaid expenses	126,948	130,876
Other assets	260,168	(13,909)
Accounts payable	(250,309)	(51,706)
Income taxes	(1,103,066)	2,489,169
Customer deposits	(21,205)	1,055
Deferred revenue	215,901	218,390
Accrued liabilities	(408,237)	(1,010,129)
Obligation for postretirement benefits	(1,009,300)	(736,300)
Net cash from operating activities	17,737,526	18,848,167
CASH FLOWS FROM INVESTING ACTIVITIES		
Acquisition of property, plant, and equipment	(16,585,593)	(14,851,027)
Purchase of intangible assets	(2,920,000)	(991,000)
Purchases of held to maturity securities	(9,903,357)	(9,750,000)
Proceeds from sales of held to maturity securities	13,003,357	6,685,000
Proceeds from sale of assets	227,950	80,961
Proceeds from patronage capital retirement	410,244	470,550
Dividends from affiliate investments	276,616	312,116
Net cash from investing activities	(15,490,783)	(18,043,400)

PIONEER TELEPHONE COOPERATIVE, INC.
STATEMENTS OF CASH FLOWS

	Years Ended December 31,	
	2016	2015
CASH FLOWS FROM FINANCING ACTIVITIES		
Patronage capital retired	\$ (6,865,487)	\$ (4,592,416)
NET CHANGE IN CASH AND CASH EQUIVALENTS	(4,618,744)	(3,787,649)
CASH AND CASH EQUIVALENTS, beginning of year	60,369,683	64,157,332
CASH AND CASH EQUIVALENTS, end of year	<u>\$ 55,750,939</u>	<u>\$ 60,369,683</u>
COMPOSITION OF CASH AND CASH EQUIVALENTS		
General funds	\$ 44,663,488	\$ 52,395,424
Company restricted funds	<u>11,087,451</u>	<u>7,974,259</u>
	<u>\$ 55,750,939</u>	<u>\$ 60,369,683</u>
NONCASH INVESTING AND FINANCING ACTIVITIES		
Post retirement benefit obligation	<u>\$ (3,587,254)</u>	<u>\$ (2,731,713)</u>
Plant salvaged to materials and supplies	<u>\$ 304,739</u>	<u>\$ 497,940</u>
SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION		
Cash paid during the year for		
Income taxes	<u>\$ 553,700</u>	<u>\$ 457,500</u>

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3050-0986/OMB Control No. 3050-0819
	July 2013

<010> Study Area Code	432018
<015> Study Area Name	PIONEER TEL COOP INC
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

Financial Data Summary

(3027) Revenue	88429978
(3028) Operating Expenses	76667105
(3029) Net Income	14448672
(3030) Telephone Plant In Service(TPIS)	327140080
(3031) Total Assets	284373408
(3032) Total Debt	0
(3033) Total Equity	247954319
(3034) Dividends	9667518

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretschmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretschmar@ptci.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	432018
<015> Study Area Name	PIONEER TEL COOP INC
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: PIONEER TEL COOP INC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/12/2017
Printed name of Authorized Officer: Nick Kretchmar	
Title or position of Authorized Officer: Division Manager-Regulatory	
Telephone number of Authorized Officer: 4053750180 ext.	
Study Area Code of Reporting Carrier: 432018	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	432018
<015> Study Area Name	PIONEER TEL COOP INC
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035> Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	18.95

<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptci.com

<711>

[illegible]

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	432018
<015>	Study Area Name	PIONEER TEL COOP INC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Nick Kretchmar
<035>	Contact Telephone Number - Number of person identified in data line <030>	4053750180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	nekretchmar@ptcl.com

<810>	Reporting Carrier	Pioneer Telephone Cooperative, Inc.
<811>	Holding Company	Pioneer Telephone Cooperative (OK)
<812>	Operating Company	Pioneer Telephone Cooperative Inc.

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Cellular Network Partnership	439031	Pioneer Cellular
Cellular Network Partnership	439013	Pioneer Cellular
Cellular Network Partnership	419014	Pioneer Cellular
Hinton Telephone Company	431995	Hinton Telephone
KanOkla Telephone Association	431788	KanOkla
South Central Telephone	431831	South Central
Pioneer Long Distance, Inc.		PLD