

SLAPPEY COMMUNICATIONS, LLC
4260 Cahaba Heights Court, Suite 100,
Birmingham, AL 35243

IMPORTANT NOTICE

Dear Valued Customer:

Due to an internal corporate restructuring, the provision and management of any regulated telecommunications services (*i.e.*, local and long distance services) you currently receive from Slaphey Telephone, Inc. (“Slaphey Telephone”) is being transferred from Slaphey Telephone to Slaphey Communications, LLC (“Slaphey Communications”). We anticipate that the transfer will take place on or about July 12, 2019 (“transfer date”), pending required regulatory approvals.

As permitted by FCC rules, the transfer will take place automatically on the scheduled transfer date even if you previously requested that no changes be made to the preferred carrier listed on your account without your written consent (commonly referred to as a “preferred carrier freeze”). After the transfer, you may arrange a new freeze by contacting Slaphey Communications.

We appreciate the opportunity to continue providing the same high-quality services you currently receive from Slaphey Telephone. However, per FCC rules, we must remind you that you have the right to select a different carrier for any of the regulated telecommunications services you currently receive from Slaphey Telephone. You may choose to select another carrier either before or after the transfer date. However, please note that early termination fees may apply if provided as a condition under your current contract with Slaphey Telephone.

We appreciate and value your continue business. In fact, this restructuring will not have any affect on your service. Following the transfer, you will continue to receive service at the same rates, and on the same terms and conditions, as you currently enjoy with Slaphey Telephone.

If you have any questions or concerns about this notice or any of your services, including any billing or customer services issues, please contact your Slaphey Communications service representative at (205) 970-4209.

Sincerely,

A handwritten signature in blue ink, appearing to read 'W.A.S.', is positioned above the printed name and title.

Will Slaphey
Chief Executive Officer