June 13, 2019

RE: USAC Form 471, E-Rate, for 2019

Dear Sirs:

It has come to my attention that I have failed to file USAC Form 471, E-Rate, for the year 2019 – 2020.

I am asking for an official waiver from your office.

The Hot Springs Public Library serves a community of 3,500 and serves a surrounding rural area of an additional 3,000. Our card holder’s count is 3,277.

US Census records show 25% of our service area have no access to internet services. My Computer usage last year was 19,654 in the building and 9,692 for wireless access.

E-Rate is a vital part of our operating budget.

A waiver will allow me to continue the filing process for the coming year of E-Rate reimbursement.

BEN # 17010822

Thank You

Dawn Johnson

Director

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