

Via Electronic Filing (ECFS)

June 14, 2019

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW, Room TW-A325
Washington, D.C. 20554

Re: The State of Minnesota's Telecommunications Relay Services
Annual Consumer Complaint Log Summary (CG Docket No. 03-123)

Dear Ms. Dortch,

Pursuant to Code of Federal Regulations, title 47, section 64.604, paragraph (c)(1), the Minnesota Department of Commerce – Telecommunications Access Minnesota respectfully submits Minnesota's Telecommunications Relay Services (TRS) Annual Consumer Complaint Log Summary for the twelve month period commencing on June 1, 2018, and ending on May 31, 2019.

Minnesota Relay received zero complaints during the reporting period that allege a violation of the federal TRS mandatory minimum standards.

Minnesota Relay's total number of interstate TRS call during the period of June 1, 2018, through May 31, 2019, is as follows:

- Traditional TRS *Completed* Calls: 4,095
- Speech-to-Speech *Completed* Calls: 265
- Captioned Telephone Service Calls: 20,115
- Internet Protocol Captioned Telephone Service: Not applicable; Minnesota does not contract for this service.
- Internet Protocol Relay: Not applicable; Minnesota does not contract for this service.
- Video Relay Service: Not applicable; Minnesota does not contract for this service.

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If I can be of further assistance, please feel free to contact me.

Sincerely,

A handwritten signature in cursive script that reads "Rochelle Renee Garrow".

Rochelle Garrow, TAM Administrator

Phone: 651-539-1878

E-mail: rochelle.garrow@state.mn.us

cc: Daniel P. Wolf, MN Public Utilities Commission Executive Secretary
Michael McCarthy, MN Public Utilities Commission
Greg Doyle, MN Department of Commerce
Liz D'Anna, Sprint Relay