

WINDSTREAM WHOLESALE

Date

Contact
Company
Address
City, State Zip

Windstream/PAETEC
Communications, LLC
4001 N. Rodney Parham Rd.
Little Rock, AR 72212

**IMPORTANT: Your Services for Account # Ending in «Acct #»
Will be Impacted Unless Action is Taken Immediately**

Dear Valued Customer,

Because your business matters to Windstream, we wanted to provide advance notification of some changes we are making to your clients' locations from which their current DS0/POTS services, DS0/DSL services and/or DS1/1.5Mb T-1 Voice, Data and Integrated services are provisioned.

The platform that currently supports these DS0/POTS services, DS0/DSL services and DS1/1.5Mb T-1 Voice, Data and Integrated services has reached the end of its useful life and will soon be decommissioned. As a result, Windstream customers in the Detroit, Michigan area will have these services retired on or about August 15, 2018.

This change requires action on the part of your clients that are served via Windstream services in Detroit. To avoid a permanent service interruption, we advise that you begin informing these clients to seek an alternative service provider to have services established by August 15, 2018. Failure to do so may result in permanent service termination or insufficient time to transition to a replacement service, with no immediate restoral options.

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of PAETEC Communications, LLC.. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

Please remember that with this change, our goal is to keep your business running smoothly. If you should have any questions regarding this change, please contact your Carrier Account Manager.

Thank you for your prompt attention to this important matter.

Best Regards,

Windstream Wholesale



