Before the

Federal Communications Commission

Washington, D.C. 20554

In the Matter of )

)

Fontana Regional Library ) CC Docket No. 02-6

In the Schools and Libraries Program )

REQUEST FOR WAIVER OF 471 APPLICATION AND ITEM 21 DEADLINE

**Fontana Regional Library, BEN 127079**

**FCCRN: 0011780145**

**470: 180017741 (Category 1-Internet Access 2019)**

**471: 191042454 (Category 1-Internet Access 2019)**

#### FRN: 1999077600 (Category 1-Internet Internet 2019)

**470: 180017713 (Category 1-WAN-6 libraries & headquarters)**

**471: 191042454 (Category 1-WAN-6 libraries & headquarters)**

#### FRN: 199077601 (Category 1-WAN-6 libraries & headquarters)

Fontana Regional Library in North Carolina (80% E-rate discount), respectfully requests a waiver of the 2019-2020 Form 471 application and Item 21 deadline.

Fontana Regional Library filed a 470 for Category 2 services (Form 470 Number 180017713) on March 19, 2018 for a 3-year contract term and BalsamWest FiberNET, LLC won the bid for the 3-year service. Fontana Regional Library has a new finance officer who is responsible for filing all e-rate documents. The finance officer filed new 470 and 471 documents for those contracts that expire as of June 30, 2019. Unfortunately, 471s were not filed by the March 27, 2019 deadline as the finance officer did not know that 471s had to be filed for contracts that were multi-year. In addition, the finance officer was receiving technical assistance by an e-Rate specialist with the NC Department of Public Instruction. Assistance was interrupted due to a death in the family of the e-Rate specialist and the requirement that Fontana Regional Library file a 471 for the multi-year contracts was overlooked by the new employee and the e-Rate Specialist.

Thank you very much for your support in granting this request for waiver of the filing deadline of March 27, 2019 and we look forward to another year of services from E-rate to ensure that library patrons in three counties continue to receive Internet services and that the connectivity provided by the WAN in support of all programs is continued. The Fontana Regional Library serves 6 libraries plus headquarters with Internet and WAN and not having the assistance with the e-rate program is an extremely serious financial challenge for the region. We appreciate the consideration of the FCC with this request.

Respectfully submitted this 14h day of June, 2019.

Karen Wallace, Regional Director

Fontana Regional Library

Attached: 470 (old and new), 471, quote