

Records / Customer Service Cases

#231761 - 471 error

Summary

News

Related Actions

Case Details

Topic	System Problem Report - FCC Form 471	Form Type	FCC Form 471
Status	Closed	Form Number	181039562
Priority	Medium	Created By	User has been deactivated
Inquiry Type	Phone	Created On	3/22/2018 9:58 PM EDT
		Organization	DETROIT PUBLIC LIBRARY

Case Description

Description

When I click on my 471 from tasks I receive an error. How do I complete my form?

Case Artifacts

Documents

Name	Uploaded By	Upload Date
<a href="#">Screenshots_2</a>	Victor Ibegbu	3/22/18 10:09 PM
<a href="#">Screenshots</a>	Victor Ibegbu	3/22/18 10:00 PM

Attachments

Attachment	Attachment Type
No items available	

Case Thread

User	Note	Date
USAC	Victor; Thank you for your patience. I just left you a VM as well. The issue you were facing during your 471 filling has been resolved and you should be able to complete your 471 application now. Please let me know if you encounter any other issue. Thank you; EJ	3/28/2018 1:56 PM EDT
USAC	Victor,  Here are the instructions for submitting a waiver request to the FCC.  Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.  On all communications with the FCC, be sure to reference the Docket No. 02-6.  1. Go to https://www.fcc.gov/ecfs. Alternatively, from https://www.fcc.gov, click "ECFS" in the center of the page under "Access Now". 2. A page containing a filing search will open. At the top of the page, click "Submit a Filing". 3. In the "Proceedings" field, make sure to enter 02-6. 4. When filing a waiver request, be sure to choose WAIVER from the "Type of Filing" field. If you are filing an appeal, you may choose APPEAL. 5. Complete the rest of the fields as they are relevant. There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number." 6. Upload your written letter of appeal or request	3/23/2018 12:10 AM EDT

User	Note	Date
	<p>for waiver, and any other applicable documentation.</p> <p>In general, your appeal or waiver request should include:</p> <ol style="list-style-type: none"><li>1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;</li><li>2. A label of appeal or waiver request;</li><li>3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable;</li><li>4. A statement setting forth the party's interest in the matter presented for review;</li><li>5. A full statement of relevant, material facts with supporting affidavits and documentation;</li><li>6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and</li><li>7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.</li></ol> <p>Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email at <a href="mailto:ecfshelp@fcc.gov">ecfshelp@fcc.gov</a>.</p> <p>For the FCC's rules on appeals, you may also see Sections 54.719-54.72: <a href="http://www.ecfr.gov/cgi-bin/text-idx?SID=8f7ceac17a80d1abd798eb37023b5b75&amp;node=pt47.3.54&amp;rgn=div5#se47.3.54_1719">http://www.ecfr.gov/cgi-bin/text-idx?SID=8f7ceac17a80d1abd798eb37023b5b75&amp;node=pt47.3.54&amp;rgn=div5#se47.3.54_1719</a></p> <p>Additional information on filing appeals to USAC and the FCC is found on the Appeals page of the USAC website: <a href="http://usac.org/about/about/program-integrity/appeals.aspx">http://usac.org/about/about/program-integrity/appeals.aspx</a></p>	

## Case Contact

**Case Contact** Victor Ibegbu