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LLGS | LUKAS
LAFURIA
GUTIERREZ
& SACHS LLP

June 16, 2017

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW-A306
Washington, DC 20554

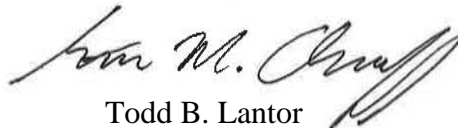
Re: ETC Annual Reports and Certifications, WC Docket No. 14-58

Dear Secretary Dortch:

On behalf of DialTone Services, LP (“DialTone”), SAC 449030, please find attached DialTone’s FCC Form 481 Carrier Annual Report, filed pursuant to Section 54.313 of the Commission’s Rules (“Form 481 Report”). The Form 481 Report has been submitted to the Universal Service Administrative Company through its E-File System, and was successfully certified on June 15, 2017.

Please contact the undersigned at 703-584-8670 if any questions arise concerning the above-referenced enclosures or if you require any additional information.

Sincerely,



Todd B. Lantor
Steven M. Chernoff

Attorneys for:
DialTone Services, LP

Attachment

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	William Dorran
<035>	Contact Telephone Number: Number of the person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	bdorran@dialtonetexas.com
	Form Type	54.313 and 54.422

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

<210> For the prior calendar year, were there any reportable voice service outages? No

Page 2

**(300) Unfulfilled Service Request
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered both fixed and mobile voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	0 . 0
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
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<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
449030TX510 .pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	449030TX610.pdf

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

[illegible]

**(800) Operating Companies
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com
<810>	Reporting Carrier	DialTone Services, LP
<811>	Holding Company	Name Not Available
<812>	Operating Company	DialTone Services, LP

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	449030
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<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

<1000> Voice services rate comparability certification Not Applicable

<1010> Attach detailed description for voice services rate
comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband
comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449030
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	449030
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

449030TX1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.dialtonetexas.com

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

<010>	Study Area Code	449030
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<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<p><2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.</p> <p><2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.</p> <p><2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.</p> <p><2024A> Round 2 Recipient of Incremental Support?</p> <p><2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.</p> <p><2025A> Round 2 Recipient of Incremental Support?</p> <p><2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).</p> <p><2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)</p>	<div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div>	<div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div> <div style="border: 1px solid black; height: 20px; width: 100px; margin-bottom: 10px;"></div>
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(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	449030
<015>	Study Area Name	DIALTONE SERVICES, LP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	William Dorran
<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	<input type="text"/>
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	<input type="text"/>
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input type="radio"/>
	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	<input type="text"/>
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
	If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	<input type="text"/>

(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<035>	Contact Telephone Number - Number of person identified in data line <030>	4155058327 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorrان@dialtonetexas.com

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

<010>	Study Area Code	449030
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	<div></div>
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Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	<div></div>
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	<div></div>
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**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	449030
<015> Study Area Name	DIALTONE SERVICES, LP
<020> Program Year	2018
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<039> Contact Email Address - Email Address of person identified in data line <030>	bdorran@dialtonetexas.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Lukas, Lafuria, Gutierrez & Sachs, LLC</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	<u>Lukas, Lafuria, Gutierrez & Sachs, LLC</u>
Name of Reporting Carrier:	<u>DIALTONE SERVICES, LP</u>
Signature of Authorized Officer:	<u>CERTIFIED ONLINE</u> Date: <u>06/15/2017</u>
Printed name of Authorized Officer:	<u>William Dorran</u>
Title or position of Authorized Officer:	<u>President</u>
Telephone number of Authorized Officer:	<u>4155058127 ext.</u>
Study Area Code of Reporting Carrier:	<u>449030</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	<u>DIALTONE SERVICES, LP</u>
Name of Authorized Agent Firm:	<u>Lukas, Lafuria, Gutierrez & Sachs, LLC</u>
Signature of Authorized Agent or Employee of Agent:	<u>CERTIFIED ONLINE</u> Date: <u>06/15/2017</u>
Name of Authorized Agent Employee:	<u>Ginger Johnstone</u>
Title or position of Authorized Agent or Employee of Agent	<u>Paralegal</u>
Telephone number of Authorized Agent or Employee of Agent:	<u>7035845864 ext.</u>
Study Area Code of Reporting Carrier:	<u>449030</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

[illegible]

Line 510 – Compliance with Service Quality Standards and Consumer Protection

The FCC’s rules require that an ETC provide a “[c]ertification that it is complying with applicable service quality standards and consumer protection rules[.]”¹ For wireless ETCs, the FCC has held that a commitment to abide by the CTIA–The Wireless Association® (“CTIA”) Consumer Code for Wireless Service is sufficient to meet this requirement.² The FCC has also determined that it will evaluate other commitments on a case-by-case basis, noting that “[t]o the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”³ Finally, the FCC has held that “[i]f ETCs are complying with any voluntary code ... they should so indicate in their reports.”

DialTone Services, L.P. (“DTS”) hereby certifies that it complies with applicable service quality and consumer protection practices in connection with its provision of voice services. Specifically, in the orders designating DTS as an ETC, the Public Utility Commission of Texas (“PUC”) accepted DTS’s voluntary commitment to comply with several PUC Substantive Rules related to quality of service, service objectives and transmission requirements, to the extent those rules are applicable to MSS providers. *See* P.U.C. Subst. R. 26.52, 26.53, and 26.54. DTS also complies with applicable federal service quality and consumer protection requirements, including but not limited to Customer Proprietary Network Information rules and other federal rules and statutes protecting consumer privacy.

¹ 47 C.F.R. § 54.313(a)(5).

² *Federal-State Joint Board on Universal Service, Report and Order*, 20 FCC Rcd 6371, 6383 (2005).

³ *Id.* at 6383-84 and n.72.

Line 610 – Functionality in Emergency Situations

Section 54.313(a)(6) requires eligible telecommunications carriers (“ETCs”) to certify that they are “able to function in emergency situations as set forth in §54.202(a)(2)”¹ in connection with their provision of voice services. The Commission’s Rules do not require an ETC to describe how it is capable of handling emergencies. The referenced rule section, Section 54.202(a)(2), requires that each applicant for ETC designation must “[d]emonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of backup power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”² Although DialTone Services, L.P. (“DTS”) is not an applicant, it will rely on Section 54.202(a)(2) to describe its network’s emergency functionality for purposes of Section 54.313(a)(6) as follows:

DTS utilizes Mobile Satellite Service (“MSS”) networks to provide service. By its nature the network is designed to operate in an emergency setting. The ground units can operate on either traditional power or their battery power. The satellites are powered by solar power and batteries and not subject to power outages on the ground. The network operating center or hub on the ground has backup power generation. The networks are also designed to handle increases in traffic with both existing excess capacity and the ability to increase power to increase capacity. DTS has provided service to first responders in emergency situations in Texas on several occasions where DTS was the only functioning network.

¹ 47 C.F.R. § 54.313(a)(6).

² 47 C.F.R. § 54.202(a).

DialTone Services, L.P. (SAC 449030)

Line 1200 – Terms and Conditions for Lifeline Customers

Monthly rate: \$12.20

Minutes: 300 included

Toll charges: None