

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, DC 20554

In the Matter of)
)
)
Section 63.71 Application of)
)
Qwest Corporation d/b/a CenturyLink QC)
)
For Authority Pursuant to Section 214 of)
the Communications Act of 1934, As Amended,)
to Discontinue the Provision of Service)

SECTION 63.71 APPLICATION

Qwest Corporation d/b/a CenturyLink QC (referred to herein as “CenturyLink”) hereby applies for authority pursuant to Section 63.71 of the Federal Communications Commission’s (“Commission”) rules, 47 C.F.R. § 63.71, and Section 214 of the Communications Act of 1934, as amended, 47 U.S.C. § 214, to discontinue its 1-800-Calling Service that is offered in CenturyLink’s legacy Qwest Corporation’s territory through CenturyLink’s interstate/intraLATA Rates and Services Schedule No. 2. CenturyLink requests authority to discontinue this service as of September 1, 2017.

CenturyLink submits the following information in support of its application:

1. Name and address of carrier

CenturyLink
100 CenturyLink Drive
Monroe, LA 71203

2. Date of planned service discontinuance

As of September 1, 2017, or as soon thereafter as the necessary regulatory approvals can be obtained, CenturyLink will no longer offer 1-800 Calling Service.

3. Points of geographic areas of service affected

CenturyLink seeks authority to discontinue the provision of this 1-800 Calling Service in Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

4. Brief description of the type of services affected

This service allows customers to bill local and long distance calls to the CenturyLink 1-800 Calling Service (1-800-487-9378). Customers dial 1-800-487-9378 to reach a Voice Response Unit (VRU), which is an automated telephone answering system consisting of hardware and software that allows the caller to navigate through a series of prerecorded messages and use a menu of options through the buttons on a touch-tone telephone or through voice recognition. Customers dial 0 plus the phone number being called and, after a tone, enter their calling card number and a PIN.

There are approximately 1,000 CenturyLink 1-800 Calling customers. This service was introduced in the 1990's before broad adoption of cell phones and other new technologies, products, and services that have rendered the CenturyLink 1-800 Calling Service obsolete. Customers who wish to continue the use of a calling card may contact CenturyLink and request, as an alternative for residential customers the CenturyLink Worldwide Calling Card, or for business customers the CenturyLink *worldcard*.¹ Phone calling cards are also available from numerous vendors.²

¹ The CenturyLink Worldwide/worldcard services are provided by CenturyLink Communications, LLC.

² A quick Internet search reveals that calling cards are available from numerous vendors including Amazon, Walmart, and CallingCards.com.

5. Brief description of the dates and methods of notice to all affected customers

CenturyLink notified its CenturyLink 1-800 Calling Service customers by U.S. mail on June 12, 2017, as shown in Attachment A.

6. Dominance of carrier with respect to the service to be discontinued

CenturyLink is a dominant carrier with regard to its CenturyLink 1-800 Calling Service.


7. Service

In accordance with 47 C.F.R. § 63.71(a), CenturyLink has mailed a copy of this application to the Governor and public utility commission of each of the affected states identified in Paragraph 3 above, to any federally-recognized Tribal Nations with authority over the Tribal lands in the geographic areas identified in Paragraph 3 above, as well as to the Special Assistant for Telecommunications under the Secretary of Defense.

Respectfully submitted,

CenturyLink

By:



Craig J. Brown
CenturyLink, Inc.
1099 New York Avenue, NW
Suite 250
Washington, DC 20001
Phone 303-992-2503
Craig.J.Brown@CenturyLink.com

DATE: June 16, 2017

NOTICE OF DISCONTINUANCE of CenturyLink 1-800 Calling Card Service

Name: Discontinuance of CenturyLink's 1-800 Calling Card Service provided by Qwest Corporation, d/b/a CenturyLink QC, 100 CenturyLink Drive, Monroe, LA, 71203 for residential and business customers in Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington, and Wyoming.

Effective Date: Pending federal and state regulatory approval where applicable, on or after 9/1/2017 CenturyLink will discontinue its 1-800 Calling Card Service in the states listed above.

Brief Description: This service allows customers to bill local and long distance calls to the CenturyLink 1-800 Calling Card Service (1-800-487-9378). New technologies, new products and services, and changing customer demand have rendered the CenturyLink 1-800 Calling Card service obsolete. Customers who wish to continue the use of a calling card may contact CenturyLink and request, as an alternative, for residential customers the CenturyLink Worldwide Calling Card, or for business customers the CenturyLink *worldcard*.^[1] Charges for the CenturyLink Worldwide/*worldcard* will be billed separately and will not appear on your CenturyLink local service bill. The rates and charges for the CenturyLink Worldwide/*worldcard* are different and are shown below. If you choose one of these CenturyLink calling cards, by using the service, you will be deemed to agree to all applicable terms and conditions. Residence and Business customers can contact a Customer Care representative at 800-860-2255, Option 4.

CenturyLink's alternative service rates:

- CenturyLink residential Worldwide Calling Card 1-800-860-6000 calling card interstate rates; Option 1 = \$0.69 per minute plus \$1.25 per call surcharge, Option 2 = \$0.25 per minute plus \$1.00 monthly charge.
- CenturyLink business *worldcard* interstate rate, Option F = \$0.17 per minute plus \$0.35 per call surcharge.
- International rates vary by country. Contact CenturyLink for more details.

[1] The CenturyLink Worldwide/*worldcard* services are provided by CenturyLink Communications, LLC.

The following statement is required by the Federal Communications Commission (FCC):


The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the § 63.71 Application of CenturyLink. Comments should include specific information about the impact of this proposed discontinuance (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.

CERTIFICATE OF SERVICE

I, Marjorie Herlth, do hereby certify that I have caused the foregoing **SECTION 63.71**

APPLICATION to be:

- 1) Filed with the Secretary of the FCC via ECFS (Inbox-Section 214 Domestic Discontinuance Application);
- 2) Served via first-class U.S. Mail, postage prepaid, on the Governors of the States listed on the attached service list;
- 3) Served via first-class U.S. Mail, postage prepaid, on the Public Utility Commissions listed on the attached service list;
- 4) Served via first-class U.S. Mail, postage prepaid, on the Regulatory Authorities for the Tribal Nations listed on the attached service list; and
- 5) Served via first-class U.S. Mail, postage prepaid, on the Special Assistant for Telecommunications under the Secretary of Defense.



Marjorie Herlth

June 16, 2017

Doug Ducey
Office of the Governor
Executive Tower
1700 West Washington Street
Phoenix, AZ 85007

Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007-2996

John W. Hickenlooper
Office of the Governor
136 State Capitol
Denver, CO 80203-1792

Colorado Public Utilities Commission
Suite 250
1560 Broadway
Denver, CO 80202

C.L. "Butch" Otter
Office of the Governor
State Capitol
P.O. Box 83720
Boise, ID 8372

Idaho Public Utilities Commission
P.O. Box 83720
Boise, ID 83720-0074

Kim Reynolds
Office of the Governor
1007 East Grand Avenue
Des Moines, IA 50319

Iowa Utilities Board
Room 69
1375 East Court Avenue
Des Moines, IA 50319-0069

Mark Dayton
Office of the Governor
116 Veterans Service Building
20 W. 12th Street
St. Paul, MN 55155

Minnesota Public Utilities Commission
121 7th Place East
Suite 350
St. Paul, MN 55101

Steve Bullock
Office of the Governor
P.O. Box 200801
Helena, MT 59620-0801

Montana Public Service Commission
P.O. Box 202601
Helena, MT 59620-2601

Pete Ricketts
Office of the Governor
Lincoln Office/State Capitol
P.O. Box 94848
Lincoln, NE 68509-4848

Nebraska Public Service Commission
Suite 300
1200 N Street
Lincoln, NE 68508

Susana Martinez
Office of the Governor
490 Old Santa Fe Trail, Room 400
Santa Fe, NM 87501

New Mexico Public Regulation Commission
1120 Paseo de Peralta
P.O. Box 1269
Santa Fe, NM 87504

Doug Burgum
Office of the Governor
600 E. Boulevard Avenue
Bismarck, ND 58505-0001

North Dakota Public Service Commission
Department 408
600 E. Boulevard
Bismarck, ND 58505-0480

Kate Brown
Office of the Governor
900 Court Street, NE
Suite 160
Salem, OR 97301

Public Utility Commission of Oregon
P.O. Box 1088
Salem, OR 97308-1088

Dennis Daugaard
Office of the Governor
500 East Capitol Avenue
Pierre, SD 57501

South Dakota Public Utilities Commission
Capitol Building, 1st Floor
500 East Capitol Avenue
Pierre, SD 57501-5070

Gary Herbert
Office of the Governor
350 North State Street, Suite 200
P.O. Box 142220
Salt Lake City, UT 84114-2220

Public Service Commission of Utah
Heber M. Wells Building
160 East 300 South
Salt Lake City, UT 84111

Jay Inslee
Office of the Governor
P.O. Box 40002
Olympia, WA 98504-0002

Washington Utilities and Transportation
Commission
P.O. Box 47250
Olympia, WA 98504-7250

Matt Mead
Office of the Governor
2323 Carey Avenue
Cheyenne, WY 82002-0010

Wyoming Public Service Commission
Hansen Building
2515 Warren Avenue
Suite 300
Cheyenne, WY 82002

Ak-Chin Indian Community of the Maricopa (Ak
Chin) Indian Reservation
Louis J. Manuel, Chairman
42507 W. Peters & Nall Rd.
Maricopa, AZ 85238

Cocopah Tribe of Arizona
Sherry Cordova, Chairwoman
14515 S. Veterans Dr.
Somerton, AZ 85350

Fort McDowell Yavapai Nation
Ruben Balderas, President
P.O. Box 17779
Fountain Hills, AZ 85269

Pascua Yaqui Tribe of Arizona
Peter Yucupicio, Chairman
7474 South Camino de Oeste
Tucson, AZ 85757

Tohono O'odham Nation of Arizona
Edward D. Manuel, Chairman
P.O. Box 837
Sells, AZ 85634

Tonto Apache Tribe of Arizona
Vivian L Burdette, Chairwoman
Tonto Apache Reservation 30
Payson, AZ 85541

Yavapai-Apache Nation of the Camp Verde
Indian Reservation
Thomas Beauty, Chairman
2400 W. Datsi St.
Camp Verde, AZ 86322

Yavapai-Prescott Indian Tribe
Ernest Jones, Sr., President
560 E. Merritt St.
Prescott, AZ 86301

Navajo Nation
Russell Begaye, President
100 Parkway
P.O. Box 7440
Window Rock, AZ 86515

Southern Ute Indian Tribe of the Southern
Ute Reservation
Clement Frost, Chairman
P.O. Box 737
356 Ouray Drive
Ignacio, CO 81137

Ute Mountain Tribe of the Ute Mountain
Reservation
Manuel Heart, Chairman
124 Mike Wash Rd.
Towaoc, CO 81334

Shoshone-Paiute Tribes of the Duck Valley
Reservation
Lindsey Manning, Chairman
P.O. Box 219
Owyhee, ID 89832

Nez Perce Tribe
Anthony D. Johnson, Chairman
P.O. Box 305
Lapwai, ID 83450-0305

Shoshone-Bannock Tribes of the Fort Hall
Reservation
Blaine Edmo, Chairman
P.O. Box 306
Fort Hall, ID 83203

Prairie Island Indian Community
Deborah McCoy, Administrative Assistant to
Ronald Johnson, President
5636 Sturgeon Lake Rd.
Welch, MN 55089

Upper Sioux Community
Kevin Jensvold, Chairman
P.O. Box 147
5722 Travers Lane
Granite Falls, MN 56241

Minnesota Chippewa Tribe, Minnesota (Six
component reservations: Bois Forte Band (Nett
Lake); Fond du Lac Band; Grand Portage Band;
Leech Lake Band; Mille Lacs Band; White
Earth Band)
Norman W. Deschampe, President
P.O. Box 217
Cass Lake, MN 56633

Shakopee Mdewakanton Sioux Community
of Minnesota
Charles R. Vig, Chairman
2330 Sioux Trail NW
Prior Lake, MN 55372

Confederated Salish & Kootenai Tribes of the
Flathead Nation
Vernon Finley, Chairman
P.O. Box 278
Pablo, MT 59885

Winnebago Tribe of Nebraska
Darla Lapointe, Chairwoman
100 Bluff Street
P.O. Box 687
Winnebago, NE 68071

Pueblo of Acoma
Fred S. Vallo, Sr., Governor
P.O. Box 309
Acoma, NM 87034

Pueblo of Santa Ana
Lawrence. Montoya, Governor
2 Dove Rd.
Santa Ana Pueblo, NM 87004

Pueblo of Cochiti
Leroy Arquero, Governor
255 Cohciti Street
P.O. Box 70
Cochiti Pueblo, MN 87072

Pueblo of Isleta
Eddie Paul Torres, Sr., Governor
P.O. Box 1270
Isleta, NM 87022

Pueblo of Laguna
Richard B. Laurkie, Governor
P.O. Box 194
Laguna, NM 87026

Pueblo of Nambe
Joseph Talachy, Governor
78 Cities of Gold Road
Santa Fe, NM 87533

Pueblo of Nambe
Phillip A. Perez, Governor
15A NP 102 West
Santa Fe, NM 87506

Pueblo of Picuri
Gary Pyne, Governor
P.O. Box 127
Penasco, NM 87553

Pueblo of Pojoaque
Joseph Talachy, Governor
78 Cities of Gold Road
Santa Fe, NM 87533

Pueblo of San Felipe
Ron Tenorio, Governor
P.O. Box 4339
San Felipe Pueblo, NM 87001

Pueblo Of San Ildefonso
James Mountain, Governor
Route 5 Box 315-A
Santa Fe, NM 87506

Pueblo Sandia
Isaac Lujan, Governor
481 Sandia Loop Road
Bernalillo, NM 87004

Kewa Pueblo, New Mexico
(Pueblo of Santo Domingo)
Daniel Coriz, Governor
P.O. Box 99
Santo Domingo Pueblo, NM 87052

Pueblo of Taos
Luis Romero, Governor
120 Veterans Highway
Taos, NM 87571

Pueblo of Tesuque
Milton Herrera, Governor
RR 42 Box 360T
Santa Fe, NM 87506

Pueblo of Zia
David Pino, Governor
135 Capitol Square Drive
Zia Pueblo, NM 87053-6013

Zuni Tribe
Val Panteah, Governor
P.O. Box 339
Zuni, NM 87327

Burns Paiute Tribe
Charlotte Rodrique, Chairperson
100 Pasigo St.
Burns, OR 97720

Confederated Tribes of the Umatilla Reservation
Janene Morris, Director
46411 Timine Way
Pendleton, OR 97801

Klamath Tribes
Don Gentry, Chairman
P.O. Box 436
501 Chiloquin Blvd
Chiloquin, OR 97624

Confederated Tribes of the Warm Springs
Reservation of Oregon Coquille Indian Tribe
Eugene Greene Jr., Chairman
1233 Veteran St.
Warm Springs, OR 97761

Confederated Tribes of Grand Ronde
Community of Oregon
Reyn Leno, Chair
9615 Grand Ronde Rd
Grande Ronde, OR 97347

Confederated Tribes of Siletz Indians of Oregon
Brenda Bremner, General Manager
P.O. Box 549
Siletz, OR 97380

Rosebud Sioux Tribe of the Rosebud Indian
Reservation
William Kindle, President
11 Legion Ave
Rosebud, SD 57570

Paiute Indian Tribe of Utah
Corrina Bow, Chairwoman
440 North Paiute Drive
Cedar City, UT 84721

Confederated Tribes of the Colville
Reservation
Jim Boyd, Chairman
P.O. Box 150
Nespelem, WA 99155

Hoh Indian Tribe
Maria Lopez, Chairwoman
P.O. Box 2196
Forks, WA 98331

Makah Indian Tribe of the Makah Indian
Reservation
Brittany Olson
Office of the General Manager
P.O. Box 115
Neah Bay, WA 98357

Port Gamble S'klallam Tribe
Jeromy Sullivan, Chairman
31912 Little Boston Road NE
Kingston, WA 98346

Puyallup Tribe of the Puyallup Reservation
Bill Sterud, Chairman
3009 E. Portland Ave
Tacoma, WA 98404

Quileute Tribe of the Quileute Reservation
Naomi Jacobson, Chairperson
P.O. Box 279
La Push, WA 98350

Quinalt Indian Nation
Fawn Sharp, Chairman
P.O. Box 189
Taholah, WA 98587

Snoqualmie Indian Tribe
Carolyn Lubenau, Chairwoman
P.O. Box 969
Snoqualmie, WA 98392

Spokane Tribe of the Spokane Reservation
Mide Tedesco
Director Planning & Economic Development
P.O. Box 100
Wellpinit, WA 99040

Suquamish Indian Tribe of the Port Madison
Reservation
Attn: Executive Director
18490 Suquamish Way
Suquamish, WA 98392

Confederated Tribes of Chehalis Reservation
David Burnett, Chairman
420 Howanut RD
Oakville, WA 98568

Jamestown S'Klallam Tribe
Jack Grinnell, Chair
1033 Old Blyn Hwy
Sequim, WA 98382

Lower Elwha Tribal Community
Frances G. Charles, Chairwoman
2851 Lower Elwha Road
Port Angeles, WA 98363

Lummi Tribe of the Lummi Reservation
Tim Ballew, Chairman
2616 Kwina Road
Bellingham, WA 98226

Muckleshoot Indian Tribe
Virginia Cross, Chairwoman
39015 172nd Ave SW
Auburn, WA 98092

Nisqually Indian Tribe
Farron McCloud, Chairman
4820 She-Nah-Num Dr.
Olympia, WA 98513

Skokomish Indian Tribe
Charles Miller, Chairman
North 80 Tribal Center Road
Skokomish, WA 98584

Squaxin Island Tribe of the Squaxin Island
Reservation

David Lopeman, Chairman
10 SE Squaxin Lane
Shelton, WA 98584

Confederated Tribes and Bands of the
Yakama Nation

JoDe L. Goudy, Chairman
401 Fort Road
Toppenish, WA 98948

Arapaho Tribe of the Wind River Reservation

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Shoshone Tribe of Wind River Indian
Reservation

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Secretary of Defense
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