

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)	
)	
Revision of the Commission's Rules to)	CC Docket No. 94-102
Ensure Compatibility With Enhanced 911)	
Emergency Calling Systems)	
)	
Amendment of Parts 2 and 25 to)	IB Docket No. 99-67
Implement the Global Mobile Personal)	
Communications by Satellite (GMPCS))	
Memorandum of Understanding and)	
Arrangements; Petitions of the National)	
Telecommunications and Information)	
Administration to Amend Part 25 of the)	
Commission's Rules to Establish)	
Emission Limits for Mobile and Portable)	
Earth Stations Operating in the 1610-)	
1660.5 MHz Band)	

MSS 911 EMERGENCY CALL CENTER ANNUAL REPORT OF
INMARSAT INC. AND INMARSAT SOLUTIONS (US) INC.

(June 1, 2018 – May 31, 2019)

As required by 47 CFR §25.284(b) of the Commission's Rules, Inmarsat Inc. and Inmarsat Solutions (US) Inc., on behalf of themselves and their affiliates (collectively "Inmarsat"), are pleased to present this MSS 911 post implementation status report.

Inmarsat's Identification Information:

Inmarsat Inc.
1101 Connecticut Avenue, NW Suite 1200
Washington, DC 20036
(202) 248-5150

Location of MSS 911 Customer Call Center:

GEOS International Emergency Response Coordination Center
550 Club Dr. Suite 332
Montgomery, Texas 77356
936-582-3190
iercc@geos911.com

Filer of Report and Contact Person on 911 Issues:

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Tracking of MSS 911 Calls: Details of the call statistics are reported below for the period of June 1, 2017 through May 31, 2018.

Month	Total Call Received	Total Calls Abandoned	Total Calls Requiring Forwarding to PSAP	Total Calls Not Requiring Forwarding to PSAP
Jun - 2018	6	0	2	4
Jul - 2018	3	0	2	1
Aug - 2018	0	0	0	0
Sep - 2018	8	0	7	1
Oct - 2018	10	0	3	7
Nov - 2018	4	0	1	3
Dec - 2018	2	0	0	2
Jan - 2019	2	0	0	2
Feb - 2019	3	0	0	3
Mar - 2019	4	0	2	2
Apr - 2019	1	0	0	1
May - 2019	2	0	0	2

Any questions related to this report should be directed to the undersigned at the contact details provided earlier.

Regards,

/s/ M. Ethan Lucarelli

M. Ethan Lucarelli
Director, Regulatory & Public Policy

Submitted: June 17, 2019