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Jun 17th 2019

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose a competitive provider (Sonic) because the large providers have been annoying me and many of my neighbors for years as we switch between providers for less hassle or lower costs. ATT continually raised prices and fees without clear explanations and could not match the service and speed that Sonic provides. I get a simple bill each month and the bill is the same amount (unlike the other providers that have obfuscated their billing procedures and presentation of the bills into an unintelligible mess of gradually increasing prices). Calls to service reps at ATT always took forever in their routing between offices and changing phone numbers.

On the other hand, Sonic provides a simple phone number to their service reps and I rarely have to call about anything.

Through competition with smaller companies, one would hope the big guys would improve their service. Instead, it appears they are lobbying the FCC and putting pressure so they can continue their non-competitive, user-unfriendly practices at every increasing prices.

The Internet and phone services are more vital to daily living than ever before. Why should near monopolies under the smoke screen of "two major competing providers" gouge the consumers by bullying out worthwhile smaller competitors like our fiber option with Sonic?

Joseph Healy