

Renee Warner
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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer and a small business owner. I support broadband competition. I have struggled with Comcast products and service for YEARS. We love using Sonic and will never work with Comcast again. We deserve to have a choice in our broadband provider. When we canceled Comcast the customer service rep snapped "You'll be back!" Consistently arrogant even when they came to our home 3 hours late and proclaimed we need our HOA approval to add cable to one of our rooms. I am on our HOA, so I know. I threw him out of our home and canceled our service. Consumers need options and competition is healthy. Comcast gouged existing customers but consistently offered new customers great deals. They refused to break up packages so we paid for sports and movies we never used. Ridiculous.

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