6/13/2019 9:20 AM CDT

Thank you for contacting USAC Client Service Bureau regarding invoice status.

The service certification that was submitted was invalid. The applicant checked no to delivery and delivery installed thus the service certification is invalid. Since the invoice deadline date a waiver to the FCC will need to be submitted so you can invoice again.

Parties that are seeking a waiver of FCC rules or that have filed an appeal with USAC and received a decision may, if they choose, appeal USAC's decision to the FCC. You must submit your appeal to the FCC within 60 days of the date when USAC issued the decision.

On all communications with the FCC, be sure to reference the Docket No. 02-6.

1. Go to https://www.fcc.gov/ecfs. Alternatively, from https://www.fcc.gov, click "ECFS" in the center of the page under "Access Now".

2. A page containing a filing search will open. At the top of the page, click "Submit a Filing".

3. In the "Proceedings" field, make sure to enter 02-6.

4. When filing a waiver request, be sure to choose WAIVER from the "Type of Filing" field. If you are filing an appeal, you may choose APPEAL.

5. Complete the rest of the fields as they are relevant. There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number."

6. Upload your written letter of appeal or request for waiver, and any other applicable documentation.

In general, your appeal or waiver request should include:

1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;

2. A label of appeal or waiver request;

3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable;

4. A statement setting forth the party's interest in the matter presented for review;

5. A full statement of relevant, material facts with supporting affidavits and documentation;

6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and

7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.

Electronic appeals will be considered filed on a business day if they are received at any time before 12:00 AM ET. If you have questions or comments about using the ECFS, please contact the FCC directly at (202) 418-0193 or via email at ecfshelp@fcc.gov.

For the FCC's rules on appeals, you may also see Sections 54.719-54.72: http://www.ecfr.gov/cgi-bin/text-idx?SID=8f7ceac17a80d1abd798eb37023b5b75&node=pt47.3.54&rgn=div5#se47.3.54\_1719

Additional information on filing appeals to USAC and the FCC is found on the Appeals page of the USAC website: http://usac.org/about/about/program-integrity/appeals.aspx.

If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)203-8100.

Thank you,

Jasmine A.

Universal Service Administrative Company (USAC)

Client Service Bureau