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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose Sonic because I was tired with the poor service provided by bigger brands like ATT and Comcast. The larger brands don't seem to deliver the same quality of service for the price.

For example, when my line was done with Comcast, it took an hour to book a mechanic to troubleshoot my issue based on availability within the same week. Sonic, my current provider, picks up the phone quickly and was able to send a mechanic down to my house within the same day and resolve an issue. The issue ironically was that ATT (the major internet brand) had possibly installed a line in the neighborhood and damaged the line coming to our house

We live in a digital world and the internet is more important to us than ever. We use the internet for security reasons (cloud cameras), work, home automation, and as well as entertainment. The internet has become more and more important and the right to chose a quality provider is very important to me.

To be limited on my choices to the larger brands who seem to neglect quality feels like a bad deal. The people at Sonic do an honest good job and have very happy customers like myself. Their prices are fair and don't change after 2 years. The speed I get from this provider is also very fast and isn't throttled based on the price I paid.

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