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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a consumer who supports broadband competition. Living in areas with only one internet service, never delivered the quality and satisfaction that I experience with when living in an area with multiple services.

I dealt with irrational price hikes, slow speeds, internet blackouts, and bogus charges to my account when dealing with a company with no competitors. I have not dealt with any of those issues, and actually feel like a human being when interacting with my new internet company (where they currently compete with 3 other broadband services in the area).

Broadband is a right nowadays. Having access to the internet, communication, and data is expected for individuals (in school, work, social aspects). To force consumers to use only one broadband provider, and have no system of balance to ensure they are providing the best possible service, at the best possible price, is infringing on consumer's basic rights.

Having fiber internet after previously dealing with DSL is a massive game changer. I spend less time waiting and working with internet providers, and more time enjoying my life and being a productive member of society.

Kaitlin Pham