



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

PUBLIC UTILITIES COMMISSION
89 Jefferson Boulevard
Warwick, Rhode Island 02888
(401) 941-4500

Chairperson Margaret E. Curran
Commissioner Marion S. Gold
Commissioner Abigail Anthony

June 18, 2018

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
Room TW-A325
445 12th Street, SW
Washington, DC 20554

Re: In the Matter of Telecommunications Relay, Speech-to-Speech and CapTel Services for Individuals with Hearing and Speech Disabilities, CG Docket No. 03-123

Dear Ms. Dortch:

The Rhode Island Public Utilities Commission respectfully submits the enclosed complaint log regarding the provisioning of Telecommunications Relay Service (TRS) pursuant to Section 64.604(c)(1)(ii) of the Federal Communications Commission's (FCC) rules. Sprint Accessibility, with corporate offices located at P.O. Box 219530, Kansas City, MO provided Telecommunications Relay Service to Rhode Island for the period June 1, 2017 through May 31, 2018. See also, www.rhodeislandrelay.com.

As mandated by the FCC, Sprint Accessibility has maintained a log of all consumer complaints that allege a violation of the federal minimum standards for TRS. As indicated on the enclosed report, Sprint Accessibility did not receive any complaints during the period June 1, 2017 through May 31, 2018. Also, there were no CapTel complaints received during the same 12-month period.

Please feel free to contact me at (401) 780-2157 with any questions regarding the above.

Sincerely,

Sharon Colby Camara
RI Relay Contract Administrator

Enclosure



Sprint
Accessibility

Rhode Island FCC Complaint Log

2017 - 2018

Complaint Tracking for RI (06/01/2017-05/31/2018). Total Customer Contacts: 0

Tally	Date of Complaint	Nature of Complaint	Date of Resolution	Explanation of Resolution
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