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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose a competitive provider because A.T & T. Kept raising my rates and offered less services. Their customer service was terrible. On three different occasions, I was told that I would get a credit, my service would be rebundled with a discount or they would provide a better service. They did not keep their word. I was told different things by different representatives, given the run around with indifferent people. I was very frustrated until I moved to an indepsmall provider with excellent customers service. I never want to go back to a monopolistic provider, where they gouge in fees and give you terrible service.

Broadband is critical in our everyday lives. There is the internet to stay connected, research and news, streaming to watch T V and movies.

I am a senior citizen and every penny counts. I dont want to be isolated because I cant afford broadband.

Anita Seghetti