

DAVID WARREN
2158 EMERSON STREET
BERKELEY CA 94705

Jun 18th 2019

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am sick of the big telecommunication companies like AT&T that constantly raise prices and try to substitute marketing for customer service because they think we have no alternative. These companies treat their customers as captive marks and we would have no recourse if we did not have companies like Sonic.

When I switched to Sonic from AT&T, I was surprised how well a company could treat its customers. My monthly charges are stable & appropriate. My service is much more reliable & responsive. In the rare instance that I need support, I am greeted by a real human being rather than a automated menu; my questions are answered & my problem solved as opposed to having to ward off sales pitches.

With Sonic I have an optic fiber Internet connection that is 200 times more responsive than the DSL I had with AT&T at two-thirds the cost. With Sonic I have a company that is on my side rather than as an opponent or predator.

If the FCC caves to the likes of AT&T, it will undermine not only the competition in the telecommunications industry, but it will undermine the confidence American citizens have in the fairness of the U.S. government.

DAVID WARREN