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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose a competitive broadband internet provider because I did not want to be tied into supporting massive multinational telecom corporations that I have seen family and friends struggle with on things like service, pricing, hardware failure/maintenance, and atrocious customer service. I wanted to be able to get superior service at a lower cost. Competition is supposed to be the backbone of healthy business, but more and more, we are losing competition in favor of a few large corporations, who use deregulation to push to increase their own profit margins and eliminate smaller companies who are far more likely to keep the needs of their customers at the forefront, rather than the needs of shareholders.

Hayley Wise