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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have chosen a local ISP because all the major ISPs in my area provide terrible customer service, as well as restrictive policies. My local provider, Sonic, understands my needs when it comes to connectivity and respects me as a customer. I have, on numerous occasions, compared all the ISPs in my area, and I have always decided to stay with my local ISP for a multitude of reasons. Removing this competition would stick me with 2 very poor choices; neither of which understand my needs as a consumer, or respect me as a customer.

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