

Jonathan Goldman
3232 25th St
San Francisco CA 94110

Jun 18th 2019

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Here in San Francisco, getting broadband from Sonic, a small local provider, has been a godsend. For as long as I lived here, in the heart of the country's technology industry, I was offered terrible internet service with mediocre speeds at high prices and atrocious customer service, by the monopolistic incumbents, notably Comcast. When I traveled to other countries I would get better internet access in hostels and cafes that had affordable broadband.

A few years ago, Sonic showed up in my neighborhood with gigabit fiber for only \$40/month. Installation was quick and easy and they've provided responsive, personal support. It has been incredible. Sonic has since become available in my mom's area, and with her limited income, its affordability has been vital to her, while providing the necessary bandwidth to enable her to work from home.

Comcast dragged its feet on providing any kind of reasonable service until Sonic came to town. I HATE Comcast. It is one of my least favorite companies in America and it has materially improved my quality of life not to have to deal with them anymore. I never want to switch off of Sonic and given their level of service I see no reason to.

It would be a misguided tragedy if a change in the laws affected the viability of great service providers like Sonic and put customers back into the grip of dreaded monopolistic giants like Comcast. Never again, please.

Jonathan Goldman