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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I like Sonic. It is local. One can actually talk to a real person who really lives in the same state, county, or even neighborhood as I do. One can even talk to an executive who remembers your name and get problems addressed! if they can't fix a problem, they will tell you why instead of making empty promises.

There is no fiber in my out of the way, isolated neighborhood and there isn't likely to be anytime in my lifetime. I pay a much better price than I did when I was at ATT for better service! I do not have to write letter after letter after letter to fix a problem or close an account. Also, I have not been slammed since I switched my phone service to Sonic, but it did happen with ATT, and they simply did not care - DID NOT CARE - blamed everyone else. It cost me hundreds of dollars!

Don't fix what isn't broken. Ensure competition.

Paul Abbott