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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I used to have internet access through the big providers. Service was horrible and it would literally take hours of phone calls to finally get to someone who ultimately isn't able to help me because their company is too big and limits their scope of options to correct the problem.

As a result, I've been using a smaller, local provider that uses AT&T's network to give me the reliable service that I need and deserve, and all AT A BETTER PRICE. Do the right thing and make the internet better, more reliable and more affordable by not stifling competition.

Richard Tam