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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a residential customer of Sonic.net's Gigabit fiber service in the San Francisco bay area. I've been delighted to be able to use a local company for my internet access. In the past my only options have been AT&T and Comcast. The customer service and customer experience of those larger companies has been very terrible. They've also been overpriced compared with similar speed offerings in other countries.

I firmly believe the poor experience using these companies has been because of lack of competition. When consumers have no other option for internet access, there is no positive incentive for incumbent providers to provide a better experience or cheaper service for customers.

Sonic.net has been able to get a foothold in my market because they've been able share infrastructure with the incumbent companies. This has enabled them to put together a sustainable business that improves access to internet for consumers. If that had not been possible, I am very doubtful Sonic would have been able to survive. Because of Sonic, my neighborhood has direct fiber gigabit internet for the first time ever. It's \$30/month cheaper and nearly 7x faster than the \$90/month 150mbps Comcast internet plan I had prior. After Sonic began rolling out their fiber network in my area, Comcast and AT&T began offering faster internet access packages. I highly doubt Comcast and AT&T would have done this without healthy competition from Sonic. This is the benefit of competition.

Making a decision to limit or increase the price of independent carriers' access to network infrastructure will limit the ability of independent companies like Sonic to compete against incumbent telecom companies. Reducing competition hurts all American citizens by removing the positive incentives for incumbent companies to improve their offerings.

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