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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I use a small internet and telephone provider, Sonic. The reason I bailed on ATT was due to sky high prices and a lack of tech support that actually knows how to fix the problems, and speaks English. When I have a problem with my internet I just call Sonic and they give me the option to either wait on hold, with or without music or take the option Sonic offers which is without losing my place in line they will call me back. And they actually do so. Their tech support both on line and in person is knowledgeable, quick and polite; none of which are ATT.

I need the service that Sonic provides as my carrier, since my job is on line. ATT was constantly crashing, some days to the point that I lost that day's work. If I lose too much work due to tech issues they do not schedule me to work in the future.

Completion is the backbone of our economy. Without it we are at the mercy of corporations that does what they wish with no regard to the customer; such as ATT.

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