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Jun 19th 2019

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

AT&T and Comcast have terrible customer service and their prices are outrageous. In the past, I had a choice of AT&T, Comcast, or Sonic. I've experience AT&T and Comcast before as they were the only providers, so I tried Sonic and I couldn't believe how good the customer service was. No 4-8 hour windows for home service; someone from the US answering my calls to their 800 support number within a few minutes. It was great. But then I had to move and I suck with either AT&T and Comcast again. When a company gets to big and forces out competition using their money (via lobbying), consumers lose.

As the FCC, I expect you to be watching out for consumers and not big corporations.

So there shouldn't be any price hikes that will increase the cost of internet and telephone services.

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