Your business
is our business.

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 19, 2017

VIA Electronic Comment Filing System

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 14-58
2017 ETC Annual Report of CGKC&H #2 Rural Limited Partnership DBA West Central Wireless DBA Right Wireless
Study Area Code 449043

Dear Ms. Dortch:

On behalf of CGKC&H #2 Rural Limited Partnership DBA West Central Wireless DBA Right Wireless, JSI files the attached FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.[1]

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

[1] 47 C.F.R. §§ 54.313, 54.422.

FCC Form 481 - Carrier Annual Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address: Email of the person identified in data line <030>	cfoltz@wcc.net
	Form Type	54.313 and 54.422

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<210> For the prior calendar year, were there any reportable voice service outages? No

<220>

<a> NORS Reference Number	<b1> Outage Start Date	<b2> Outage Start Time	<b3> Outage End Date	<b4> Outage End Time	<c1> Number of Customers Affected	<c2> Total Number of Customers	<d> 911 Facilities Affected (Yes / No)	<e> Service Outage Description (Check all that apply)	<f> Did This Outage Affect Multiple Study Areas (Yes / No)	<g> Service Outage Resolution	<h> Preventative Procedures

(300) Unfulfilled Service Request
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<300> Unfulfilled service request (voice) 0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGH
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only mobile voice
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	0.0
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
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<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	449043tx510.pdf
<515>	Certify compliance with applicable minimum service standards	

(600) Functionality in Emergency Situations
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	449043tx610.pdf

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**

-- See attached worksheet --

(710) Broadbrand Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<711>

<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	**Exchange (ILEC)**	**Residential Rate**	**State Regulated Fees**	**Total Rate and Fees**	**Broadband Service - Download Speed (Mbps)**	**Broadband Service - Upload Speed (Mbps)**	**Usage Allowance (GB)**	**Usage Allowance Action Taken When Limit Reached {*select*}**

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
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<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<810>	Reporting Carrier	CGKC&H No. 2 Rural Cellular, LP
<811>	Holding Company	Central Texas Telephone Cooperative, Inc.
<812>	Operating Company	CGKC&H No. 2 Rural Cellular, LP

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**

-- See attached worksheet --

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986 /OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

		Select Yes or No or Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1000) Voice and Broadband Service Rate Comparability
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<1000> Voice services rate comparability certification: Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).	

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

449043tx1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ✔

<1222> Details on the number of minutes provided as part of the plan, ✔

<1223> Additional charges for toll calls, and rates for each such plan. ✔

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.

<2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.

<2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.

<2024A> Round 2 Recipient of Incremental Support?

<2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.

Name of Attached Document Listing Required Information

<2025A> Round 2 Recipient of Incremental Support?

<2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).

Name of Attached Document Listing Required Information

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

(2005) Price Cap Carrier Additional Documentation
Data Collection Form
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
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<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3009) Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

(3012B) Please Provide Attachment — Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation — Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information — Name of Attached Document Listing Required Information

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	449043
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Name of Attached Document Listing Required Information

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT
<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)
Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information _____

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information _____

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information _____

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGH
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier:

Signature of Authorized Officer: Date

Printed name of Authorized Officer:

Title or position of Authorized Officer:

Telephone number of Authorized Officer:

Study Area Code of Reporting Carrier: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I certify that (Name of Agent) John Staurulakis, Inc. **is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.**

Name of Authorized Agent: John Staurulakis, Inc.

Name of Reporting Carrier: CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELES

Signature of Authorized Officer: CERTIFIED ONLINE Date: 06/14/2017

Printed name of Authorized Officer: CHARLOTTE CRAWFORD

Title or position of Authorized Officer: CONTROLLER

Telephone number of Authorized Officer: 3259449016 ext.6100

Study Area Code of Reporting Carrier: 449043 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier

I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.

Name of Reporting Carrier: CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELES

Name of Authorized Agent Firm: John Staurulakis, Inc.

Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/14/2017

Name of Authorized Agent Employee: John Staurulakis, Inc.

Title or position of Authorized Agent or Employee of Agent Manager - Regulatory Affairs

Telephone number of Authorized Agent or Employee of Agent: 5123380473 ext.

Study Area Code of Reporting Carrier: 449043 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Attachments

CGKC&H No. 2 Rural Cellular, LP

Study Area Code: 449043

Response to Line 510 - Service Quality Standards and Consumer Protection Rules Compliance

In establishing this certification in its *2005 ETC Order*,[1] the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."[2] The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.[3] In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."[4]

CGKC&H No. 2 Rural Cellular, LP ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with the Cellular Telecommunications Industry Association Consumer Code for Wireless Service ("CTIA Code") as attached and does business as West Central Wireless. The Company

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[1] *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("*2005 ETC Order*").

[2] *Id.* at para. 28.

[3] *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

[4] *Id.* at n. 72.

furthermore will comply with all requirements set forth in the *2015 Open Internet Order*, as it applies to the Company.

West Central Wireless adheres to 11 points within the CTIA Consumer Code, including disclosing rates, additional taxes, fees, surcharges and terms of service; providing coverage maps; making customer service readily accessible; and allowing a trial period for new service.

1. **WEST CENTRAL WIRELESS DISCLOSES RATES AND TERMS OF SERVICE TO CONSUMERS**

   For each service plan offered to new consumers, West Central Wireless discloses to consumers at point of sale and on its web sites, at least the following information, as applicable: (a) the coverage area for the service; (b) any activation or initiation fee; (c) the monthly access fee or base charge; (d) the amount and nature of any voice, messaging, or data allowances included in the plan (such as night and weekend minutes); (e) the charges for domestic usage in excess of any included allowances or outside of the coverage area; (f) for prepaid service plans, the period of time during which any balance is available for use; (g) whether there are prohibitions on data service usage and whether there are network management practices that will have a material impact on the customer's wireless data experience; (h) whether any additional taxes, fees or surcharges apply; (i) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (j) the amount or nature of any late payment fee; (k) whether a fixed-term contract is required and its duration; (l) the amount and nature of any early termination fee that may apply; and (m) the trial period during which a consumer may cancel service without any early termination fee, as long as the consumer complies with any applicable return policy.

2. **WEST CENTRAL WIRELESS MAKES AVAILABLE MAPS SHOWING WHERE SERVICE IS GENERALLY AVAILABLE**

   West Central Wireless makes available at point of sale and on its web sites maps depicting approximate domestic coverage applicable to each of their service plans currently offered to consumers. To enable consumers to make comparisons among carriers, West Central Wireless generated this map using generally accepted methodologies and standards to depict outdoor coverage. All such maps will contain or link to an appropriate legend concerning limitations and/or variations in wireless coverage and map usage, including any geographic limitations on the availability of any services included in the plan. West Central Wireless periodically updates such maps as necessary to keep them reasonably current. If necessary to show the extent of service coverage available to customers from carriers' roaming partners, West Central Wireless incorporates coverage maps from roaming partners that are generated using similar industry-accepted criteria, or if such information is not available, incorporate publicly available information regarding roaming partners' coverage areas.

3. **WEST CENTRAL WIRELESS PROVIDES CONTRACT TERMS TO CUSTOMERS AND CONFIRMS CHANGES IN SERVICE**

   When a customer initiates new service or a change in existing service, West Central Wireless provides or confirms any new material terms and conditions of the ongoing service with the customer.

4. **WEST CENTRAL WIRELESS ALLOWS A TRIAL PERIOD FOR NEW SERVICE**

When a customer initiates postpaid service with West Central Wireless, the customer will be informed of and given a period of not less than 14 days to try out the service. West Central Wireless does not impose an early termination fee if the customer cancels service within this period, provided that the customer complies with applicable return and/or exchange policies. Other charges, including usage charges, may still apply.

5. **WEST CENTRAL WIRELESS PROVIDES SPECIFIC DISCLOSURES IN ADVERTISING**

In advertising of prices for wireless service plans or devices, West Central Wireless discloses material charges and conditions related to the advertised prices and services, including if applicable and to the extent the advertising medium reasonably allows: (a) whether activation or initiation fees apply; (b) monthly access fees or base charges; (c) the amount and nature of any voice, messaging, or data service allowances included in the plan; (d) the charges for any domestic usage in excess of any included allowances or outside of the coverage area; (e) for prepaid service plans, the period of time during which any balance is available for use; (f) whether there are network management practices that will have a material impact on the customer's wireless data experience; (g) whether any additional taxes, fees or surcharges apply; (h) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (i) whether a fixed-term contract is required and its duration; (j) early termination fees; (k) the terms and conditions related to receiving a product or service for "free;" (l) for any service plan advertised as "nationwide," (or using similar terms), the carrier will have available substantiation for this claim; and (i) whether prices or benefits apply only for a limited time or promotional period and, if so, whether any different fees or charges will apply for the remainder of the contract term.

6. **WEST CENTRAL WIRELESS SEPARATELY IDENTIFIES CARRIER CHARGES FROM TAXES ON BILLING STATEMENTS**

On customers' bills, West Central Wireless distinguishes (a) monthly charges for service and features, and other Charges collected and retained by West Central Wireless, from (b) taxes, fees and other charges collected by West Central Wireless and remitted to federal state or local governments. West Central Wireless will not label cost recovery fees or charges as taxes.

7. **WEST CENTRAL WIRELESS PROVIDES CUSTOMERS THE RIGHT TO TERMINATE SERVICE FOR CHANGES TO CONTRACT TERMS**

West Central Wireless will not modify the material terms of their postpaid customers' contracts in a manner that is materially adverse to those customers without providing a reasonable advance notice of a proposed modification and allowing those customers a time period of not less than 14 days to cancel their contracts with no early termination fee.

8. **WEST CENTRAL WIRELESS PROVIDES READY ACCESS TO CUSTOMER SERVICE**

Customers will be provided a toll-free telephone number to access West Central Wireless' customer service during normal business hours. Customer service contact information will be provided to customers online and on billing statements. West Central Wireless provides information about how customers can contact the carrier in writing, by toll-free telephone number, via the Internet or otherwise with any inquiries or complaints, and this information is included, at a minimum, on all billing statements, in written responses to customer inquiries and on West Central Wireless' web

sites. West Central Wireless also makes such contact information available, upon request, to any customer calling customer service departments.

9. **WEST CENTRAL WIRELESS PROMPTLY RESPONDS TO CONSUMER INQUIRIES AND COMPLAINTS RECEIVED FROM GOVERNMENT AGENCIES**

   West Central Wireless responds in writing to state or federal administrative agencies within 30 days of receiving written consumer complaints from any such agency.

10. **WEST CENTRAL WIRELESS ABIDES BY POLICIES FOR PROTECTION OF CUSTOMER PRIVACY**

    West Central Wireless abides by a policy regarding the privacy of customer information in accordance with applicable federal and state laws, and makes available to the public its privacy policy concerning information collected online. West Central Wireless abides by the CTIA Best Practices and Guidelines or Location-Based Services.

11. **WEST CENTRAL WIRELESS PROVIDES CONSUMERS WITH FREE NOTIFICATIONS FOR VOICE, DATA AND MESSAGING USAGE, AND INTERNATIONAL ROAMING**

    West Central Wireless provides, at no charge: (a) a notification to consumers of currently-offered and future domestic wireless plans that include limited data allowances when consumers approach and exceed their allowance for data usage and will incur overage charges; (b) a notification to consumers of currently-offered and future domestic voice and messaging plans that include limited voice and messaging allowances when consumers approach and exceed their allowance for those services and will incur overage charges; and (c) a notification to consumers without an international roaming plan/package whose devices have registered abroad and who may incur charges for international usage. West Central Wireless generates the notifications described above to postpaid consumers based on information available at the time the notification is sent. Wireless consumers will not have to affirmatively sign up in order for these notifications to be sent. West Central Wireless clearly and conspicuously discloses tools or services that enable consumers to track, monitor and/or set limits on voice, messaging and data usage.

CGKC&H No. 2 Rural Cellular, LP

Study Area Code: 449043

Response to Line 610 - Ability to Function in Emergency Situations

CGKC&H No. 2 Rural Cellular, LP ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2).[1] The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

The Company's network is homed back to a central switching center that is fully supported by automated emergency back-up generators. The connecting trunking and signaling circuits are also on a diverse route to avoid prolonged outages. The Company's tower sites have one to eight hours of battery back-up and strategic sites have emergency generators. If necessary, in emergency situations, the company can deploy portable or temporary cellular base stations.

[1] Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
TX	Barnhart		FR	34.0	0.0	0.0	0.0	34.0
TX	Big Lake		FR	34.0	0.0	0.0	0.0	34.0
TX	Brady		FR	24.0	0.0	0.0	0.0	24.0
TX	Bronte		FR	34.0	0.0	0.0	0.0	34.0
TX	Carlsbad		FR	24.0	0.0	0.0	0.0	24.0
TX	Christoval		FR	34.0	0.0	0.0	0.0	34.0
TX	Eden		FR	34.0	0.0	0.0	0.0	34.0
TX	Eldorado		FR	34.0	0.0	0.0	0.0	34.0
TX	Junction		FR	24.0	0.0	0.0	0.0	24.0
TX	London		FR	24.0	0.0	0.0	0.0	24.0
TX	Mason		FR	24.0	0.0	0.0	0.0	24.0
TX	Menard		FR	24.0	0.0	0.0	0.0	24.0
TX	Mertzon		FR	34.0	0.0	0.0	0.0	34.0
TX	Miles		FR	34.0	0.0	0.0	0.0	34.0
TX	Ozona		FR	34.0	0.0	0.0	0.0	34.0
TX	Paint Rock		FR	34.0	0.0	0.0	0.0	34.0
TX	Robert Lee		FR	34.0	0.0	0.0	0.0	34.0
TX	Rowena		FR	34.0	0.0	0.0	0.0	34.0
TX	Sterling City		FR	34.0	0.0	0.0	0.0	34.0
TX	Sonora		FR	24.0	0.0	0.0	0.0	24.0
TX	Water Valley		FR	34.0	0.0	0.0	0.0	34.0

(700) Price Offerings including Voice Rate Data
Data Collection Form

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
TX	Bend		FR	20.0	0.0	0.0	0.0	20.0
TX	Big Valley		FR	20.0	0.0	0.0	0.0	20.0
TX	Cherokee		FR	20.0	0.0	0.0	0.0	20.0
TX	Doole		FR	20.0	0.0	0.0	0.0	20.0
TX	Eola		FR	20.0	0.0	0.0	0.0	20.0
TX	Evant		FR	20.0	0.0	0.0	0.0	20.0
TX	Locker		FR	20.0	0.0	0.0	0.0	20.0
TX	Lohn		FR	20.0	0.0	0.0	0.0	20.0
TX	Melvin		FR	20.0	0.0	0.0	0.0	20.0
TX	Mercury		FR	20.0	0.0	0.0	0.0	20.0
TX	Mullin		FR	20.0	0.0	0.0	0.0	20.0
TX	Priddy		FR	20.0	0.0	0.0	0.0	20.0
TX	Richland Springs		FR	20.0	0.0	0.0	0.0	20.0
TX	Rochelle		FR	20.0	0.0	0.0	0.0	20.0
TX	San Saba		FR	20.0	0.0	0.0	0.0	20.0
TX	Star		FR	20.0	0.0	0.0	0.0	20.0
TX	Voca		FR	20.0	0.0	0.0	0.0	20.0
TX	Ballinger		FR	31.0	0.0	0.0	0.0	31.0
TX	Goldthwaite		FR	26.0	0.0	0.0	0.0	26.0
TX	San Angelo		FR	31.0	0.0	0.0	0.0	31.0
TX	Winters		FR	31.0	0.0	0.0	0.0	31.0

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
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<701>	Residential Local Service Charge Effective Date	1/1/2017
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	**Exchange (ILEC)**	**SAC (CETC)**	**Rate Type**	**Residential Local Service Rate**	**State Subscriber Line Charge**	**State Universal Service Fee**	**Mandatory Extended Area Service Charge**	**Total per line Rates and Fees**
TX	Menard		FR	26.0	0.0	0.0	0.0	26.0

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	449043
<015>	Study Area Name	CGKC&H #2 RURAL LIMITED PARTNERSHIP DBA WEST CENTRAL WIRELESS DBA RIGHT WIRELESS
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<810>	Reporting Carrier	CGKC&H No. 2 Rural Cellular, LP
<811>	Holding Company	Central Texas Telephone Cooperative, Inc.
<812>	Operating Company	CGKC&H No. 2 Rural Cellular, LP

<813>

<a1>	<a2>	<a3>
Affiliates	**SAC**	**Doing Business As Company or Brand Designation**
CT Cube, LP	449018	West Central Wireless and Right Wireless
Mid-Tex Cellular	449026	West Central Wireless and Right Wireless
Texas RSA 15B2 Rural Cellular, LP	449046	West Central Wireless and Right Wireless
Central Texas Telephone Cooperative, Inc.	442052	

CGKC&H No. 2 Limited Partnership

Rates, Terms and Conditions for Lifeline Service

(Response to Form 481, Line 1210)

CGKC&H No. 2 Limited Partnership d/b/a West Central Wireless and d/b/a Right Wireless offers Lifeline discounts on all rate plans that include voice services to eligible customers. Currently available rate plans are as specified in the attached brochure. The Company has been designated as an ETC in both rural and non-rural Incumbent Local Exchange Company service areas and, due to reforms associated with state universal service support, the Company's Lifeline discounts vary by ILEC service territory.

Lower Rates—Just for your area!

West Central Wireless is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

$20.00

Long distance can be added for $10 per month for unlimited calling or you can chose to be billed at 10 cents ($0.10) per minute.

Roaming is also available for 60 cents ($0.60) per minute.

This is just another reason why at West Central Wireless, we are your **HOME** Team!

In order to receive this discounted rate, you must bring in the flyer with you, or reference it when contacting customer care.

CALL US AT 325-944-9016 OR STOP BY ONE OF OUR LOCATIONS!

*THIS PLAN IS NOT AVAILABLE EVERYWHERE. IT IS ONLY AVAILABLE IN BEND, BIG VALLEY, CHEROKEE, DOOLE, EOLA, EVENT, KERRVILLE, LOCKER, LOHN, MELVIN, MERCURY, MULLIN, PRIDDY, RICHLAND SPRINGS, ROCHELLE, SAN SABA, STAR, AND VOCA.

Lower Rates—Just for your area!

West Central Wireless is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

$26.00

Long distance can be added for $10 per month for unlimited calling or you can chose to be billed at 10 cents ($0.10) per minute.

Roaming is also available for 60 cents ($0.60) per minute.

This is just another reason why at West Central Wireless, we are your **HOME** Team!

In order to receive this discounted rate, you must bring in the flyer with you, or reference it when contacting customer care.

CALL US AT 325-944-9016 OR STOP BY ONE OF OUR LOCATIONS!

*THIS PLAN IS NOT AVAILABLE EVERYWHERE. IT IS ONLY AVAILABLE IN BRADY, CARLSBAD, FREDRICKBURG, GOLDTHWAITE, HARPER, JUNCTION, LONDON, MASON, MENARD, SONORA, STONEWALL, WILLOW CITY.

Lower Rates—Just for your area!

West Central Wireless is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

$31.00

Long distance can be added for $10 per month for unlimited calling or you can chose to be billed at 10 cents ($0.10) per minute.

Roaming is also available for 60 cents ($0.60) per minute.

This is just another reason why at West Central Wireless, we are your **HOME** Team!

In order to receive this discounted rate, you must bring in the flyer with you, or reference it when contacting customer care.

CALL US AT 325-944-9016 OR STOP BY ONE OF OUR LOCATIONS!

*THIS PLAN IS NOT AVAILABLE EVERYWHERE. IT IS ONLY AVAILABLE IN BALLINGER, BARNHART, BIG LAKE, BOERNE, BRONTE, CHRISTOVAL, EDEN, ELDORADO, MERTZON, MILES, OZONA, PAINT ROCK, ROBERT LEE, ROWENA, SAN ANGELO, STERLING CITY, WATER VALLEY, WINTERS.

LIFELINE PROGRAM

I. STATE LIFELINE PROGRAM

C

The State Lifeline Program ("State Lifeline") is a retail local service offering designated to make telephone service available at reduced rates to qualifying low-income customers.

A. General

1. A qualifying low-income customer subscribing to State Lifeline shall receive state reductions to their monthly tariffed residential local exchange access line rate.

2. Nothing in this section shall prohibit a customer who is otherwise eligible for State Lifeline from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications service.

3. State Lifeline rate reductions apply only to basic network service and do not apply to non-basic services, regulated or non-regulated, such as long distance service or custom calling services. Customers may subscribe to these services, where available, at their discretion. If the customer subscribes to a bundled service, where available, the discount shall only apply to the basic network service portion of the bundled service.

4. State Lifeline rate reductions do not apply to service connection charges.

5. The Company may not disconnect the service of a State Lifeline customer for the non-payment of toll charges unless the Company has received a waiver from the Commission allowing disconnection of service for this reason.

6. Upon subscribing to State Lifeline, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

7. The Company will waive number portability charges, subject to the tariff, for the Lifeline customer.

8. State Lifeline rate reductions will not be available on a retroactive basis except as directed by LIDA or the Commission. C

LIFELINE PROGRAM

I. STATE LIFELINE PROGRAM (Continued) C

B. Designated Lifeline Program Services

The Company shall offer the voice telephony services defined to be qualified, or designated, Lifeline Program service pursuant to 16 TAC § 26.412(e).

C. State Eligibility Requirement

1. Qualifying Low-income (Eligible) Customer Criteria

State Lifeline rate reductions will be provided per eligible customer. The applicant must certify that their annual household income is at or below 150% of the annual federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, a program identified in 16 TAC § 26.412(d) regarding consumer qualifications for Lifeline.

2. Obligations of the Customer

a. A current customer of the Company may be automatically enrolled in State Lifeline by their participation in the qualifying programs or they may self-enroll by contacting the Texas Low-Income Discount Administrator (LIDA).

b. A customer who is eligible for State Lifeline, but does not have telephone service at the time of application, shall be responsible for initiating a request for service from the Company.

c. The LIDA reviews the customer application received and determines if the customer meets the eligibility criteria. The LIDA shall provide a list of eligible customers to the Company on a monthly basis.

d. State Lifeline customers will lose their State Lifeline eligibility once they cease to meet income criteria or cease to participate in one of the qualified programs. Customers will be notified by the LIDA for loss of eligibility and an opportunity given to prove eligibility. Reduced billing under State Lifeline will be terminated if eligibility ceases. C

PUBLIC UTILITY COMMISSION OF TEXAS
Received: Dec. 29, 2016 **Effective:** Dec. 30, 2016
Control No. 42242
Tariff Clerk

Mike Higgins
P.O. Box 991
San Angelo, Texas 76902

LIFELINE PROGRAM

I. STATE LIFELINE PROGRAM (Continued)

C. State Eligibility Requirement (Continued) C

3. The Company shall be prohibited from charging a service deposit in order to initiate State Lifeline if the eligible customer voluntarily elects to receive toll blocking.

4. The Company may charge a service deposit if:

   a. The eligible customer denies subscription to toll blocking upon subscribing to State Lifeline.
   b. The Company receives a Commission waiver from having to provide toll blocking due to technical limitations.

5. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers of State Lifeline.

D. Service Connection and Charges

1. Service connection charges do not apply to eligible customers with existing, qualifying service converting to State Lifeline.

2. Service connection charges do apply when:

   a. Existing eligible customers requesting additional non-qualifying services at the time Lifeline Program reduced billing is initiated.

   b. New customers (those without existing local exchange access service) eligible for State Lifeline and establishing qualifying service.

   c. Any subsequent moves or changes after the initial connection to State Lifeline. C

PUBLIC UTILITY COMMISSION OF TEXAS
Received: Dec. 29, 2016 **Effective:** Dec. 30, 2016
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Tariff Clerk

Mike Higgins
P.O. Box 991
San Angelo, Texas 76902

LIFELINE PROGRAM

I. STATE LIFELINE PROGRAM (Continued) C

E. State Lifeline Program Rate Reduction

1. Implementation

The Company shall provide reduced billing for all State Lifeline eligible customers within its service area after receipt of the list of eligible customers from the LIDA. In instances where the customer makes direct inquiries regarding participation in State Lifeline to the Company, the Company shall make every effort to assist the customer by explaining the necessary steps to become eligible to participate in State Lifeline and direct the customer to the LIDA for completion of the required forms for eligibility certification.

If the eligible customer's existing telephone service arrangements meet State Lifeline criteria, the Company shall provide reduced billing as indicated above.

2. Amounts

The Company shall apply State Lifeline rate reductions, per eligible customer, as described below. The Company shall apply the below discounts, however, the combined discounts shall not result in a rate of less than zero charged for the customer's basic local service.

a. State Reduction. The Company shall give qualifying low-income consumers a state-approved reduction of up to a maximum of $3.50 in the monthly amount of intrastate charges due in addition to the Area Discount described below.

b. Area Discount. The Company shall give qualifying low-income consumers an area discount consistent with Texas High Cost Universal Service Plan (THCUSP) Area Discount in 16 TAC §26.412(f)(1)(D) and the Small and Rural Incumbent Local Exchange Company Universal Service Plan (SRILEC USP) in 16 TAC §26.412(f)(1)(E) and 16 TAC §26.404. Lifeline Area C

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LIFELINE PROGRAM

I. STATE LIFELINE PROGRAM (Continued) C

E. State Lifeline Program Rate Reduction (Continued)

2. Amounts (Continued)

b. Area Discounts (Continued)

Discounts are determined based on the incumbent local exchange carrier service territory, as identified below.

Incumbent Local Exchange Carrier (ILEC)	Monthly Discount
- Verizon Southwest	$3.70
Small and Rural Incumbent Local Exchange Company (SRILEC)	
- Central Texas Telephone Coop, Inc.	$0.50

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Tariff Clerk

LIFELINE PROGRAM

II. FEDERAL LIFELINE PROGRAM

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The federal Lifeline Program is a retail local service offering designed to make telephone and/or broadband service available at reduced rates to qualifying low-income customers.

A. General

1. A qualifying low-income customer subscribing to designated federal Lifeline Program Services, as outlined below, is eligible to receive federal reductions to either his/her monthly tariffed residential local exchange access line rate and federal subscriber line charge or his/her monthly retail rate for an eligible broadband service. The qualifying low-income customer can only receive one federal discount on one service option.

2. Nothing in this section shall prohibit a customer who is otherwise eligible for the federal Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications service.

3. The federal Lifeline Program rate reductions do not apply to service connection charges, except that customers eligible for the Tribal Link Up Program will receive a 100% reduction, up to $100.00, on applicable service connection charges.

4. The Company may not disconnect the service of a federal Lifeline Program customer for the non-payment of toll charges unless the Company has received a waiver from the Commission allowing disconnection of service for this reason.

5. Upon subscribing to the federal Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

6. The Company will waive number portability charges, subject to the tariff, for the Lifeline customer. N

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Tariff Clerk

LIFELINE PROGRAM

II. FEDERAL LIFELINE PROGRAM (Continued)

N

A. General (Continued)

7. Upon subscribing to the federal Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service (in exchanges where technically available) which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

8. The Company will waive number portability charges, subject to the tariff, for the Lifeline customer.

9. The federal Lifeline Program rate reductions will only be issued on a going-forward basis and will not be available on a retroactive basis except as directed by LIDA or the Commission.

10. Partial payments made by Lifeline customers will be applied first toward charges for local service.

B. Designated Federal Lifeline Program Services

1. The Company shall offer the voice telephony service and broadband service defined to be qualified, or designated, federal Lifeline Program service as enumerated in 47 Code of Federal Regulations §54.101(a)(1) and (2) (relating to Supported Services for Rural, Insular and High Cost Areas).

2. For voice service, the federal Lifeline Program rate reductions apply only to basic local exchange service and do not apply to non-basic services, regulated or non-regulated, such as long distance service or custom calling services. Customers may subscribe to these services, where available, at their discretion.

N

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Control No. 42242
Tariff Clerk

LIFELINE PROGRAM

N

II. <u>FEDERAL LIFELINE PROGRAM</u> (Continued)

B. Designated Federal Lifeline Program Services (Continued)

3. For broadband service, the federal Lifeline Program rate reductions apply to the monthly recurring retail rate for eligible broadband service provisioned by the Company or its affiliated Internet Service Provider.

4. All designated federal Lifeline Program services are subject to minimum service standards delineated in 47 Code of Federal Regulations §54.408.

C. Eligibility Requirement

1. Qualifying Low-income (Eligible) Customer Criteria

The federal Lifeline Program rate reductions will be provided per eligible customer, limited to one discount per eligible household location. The applicant must certify that their annual household income is at or below 135% of the annual federal poverty guidelines, be an eligible resident of Tribal lands, or participate in, or have a person or child who resides in the customer household who participates in, a program identified in 47 Code of Federal Regulations § 54.409.

2. Obligations of the Customer

a. A current customer of the Company may be automatically enrolled in the federal Lifeline Program by their participation in the qualifying programs or they may self-enroll by contacting the Texas Low-Income Discount Administrator (LIDA).

b. A customer who is eligible for the federal Lifeline Program, but does not subscribe to a designated federal Lifeline Program service at the time of application, shall be responsible for initiating a request for a designated federal Lifeline Program service from the Company before any federal Lifeline Program discounts will be administered.

N

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Control No. 42242
Tariff Clerk

LIFELINE PROGRAM

II. <u>FEDERAL LIFELINE PROGRAM</u> (Continued)

N

C. Eligibility Requirement (Continued)

2. Obligations of the Customer (Continued)

   c. The LIDA reviews the customer application received and determines if the customer meets the eligibility criteria for the federal Lifeline Program. The LIDA shall provide a list of eligible customers to the Company on a monthly basis.

3. Deposit and Credit Requirements

   a. The Company shall be prohibited from charging a service deposit for Lifeline voice-only service plans in order to initiate the federal Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.

   b. The Company may charge a service deposit if:

      - The eligible customer denies subscription to toll blocking upon subscribing to the federal Lifeline Program.

      - The Company receives a waiver from having to provide toll blocking due to technical limitations.

   c. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers of the federal Lifeline Program.

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II. <u>FEDERAL LIFELINE PROGRAM</u> (Continued)

D. Federal Lifeline Program Support Amount

The Company shall apply federal Lifeline Program rate reductions, per eligible customer, as described below.

1. The Company shall grant federal support to qualifying low-income consumers up to $9.25 per month, subject to the support amount directed by the Federal Communications Commission in 47 Code of Federal Regulations § 54.403 regarding Lifeline support amount.

2. The federal Lifeline Program discounts shall not result in a rate of less than zero charged for the customer's qualifying voice or broadband service.

3. Tribal Lands Support Amount (where applicable). Additional federal Lifeline support of up to $25 per month will be made available to qualifying eligible residents of Tribal lands.

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