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February 9, 2016

Annual 64.2009(e) CPNI Certification for 2016

Date filed: February 9, 2016

Name of company covered by this certification: Eastern Oregon Telecom, LLC

Form 499 Filer ID: 821346

Eastern Oregon Telecom's procedures ensure that the company is in compliance with the requirements set forth in 64.2001 *et seq.* of the Commission's rules. We have:

- Trained employees on the CPNI rules.
- Established a disciplinary process for inappropriate use of CPNI.
- Notified customers of their CPNI rights and requested approval to use CPNI.
- Will retain records for a minimum of one year.
- Established a system that can clearly and easily show the status of a customer's CPNI approval.
- Established a supervisory review process for outbound marketing plans.
- Established a process for maintaining records of the company's own marketing campaigns that use customers' CPNI, which must be retained for a minimum of one year.
- Will maintain a copy of the annual compliance certificate, signed by corporate officer, in the company office.
- Established a process for authenticating customers.
- Established a process for notification of account changes.
- Established a process for notification of breaches.

Signed;

Joseph Franell
Chief Executive Office
P.O. Box 848
1475 N First Street
Hermiston, OR 97838

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**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**

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**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2016

Date filed: February 9, 2016

Name of company covered by this certification: Eastern Oregon Telecom, LLC

Form 499 Filer ID:

Name of signatory: Joseph E. Franell

Title of signatory: Chief Executive Officer

I, Joseph E. Franell, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNT rules. *See* 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Signed,

**ATTACHMENT**