



Your business  
is our business.

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June 22, 2016

**VIA Electronic Comment Filing System**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2016 ETC Annual Report of Mid-Tex Cellular, Ltd.  
Study Area Code 449026**

Dear Ms. Dortch:

On behalf of Mid-Tex Cellular, Ltd., JSI files the attached FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	449026
<015> Study Area Name	MID-TEX CELLULAR LTD.
<020> Program Year	2017
<030> Contact Name: Person USAC should contact with questions about this data	Charlotte Foltz Crawford
<035> Contact Telephone Number: Number of the person identified in data line <030>	3259449016 ext.6100
<039> Contact Email Address: Email of the person identified in data line <030>	cfoltz@wcc.net
Form Type	54.313 and 54.422

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<110> Has your company received its ETC certification from the FCC? (yes / no)

If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC? (yes / no)

If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.




**(300) Unfulfilled Service Request  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	449026
<015> Study Area Name	MID-TEX CELLULAR LTD.
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035> Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039> Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<300> Unfulfilled service request (voice)

<310> Detail on attempts (voice)  
\_\_\_\_\_  
Name of Attached Document

<320> Unfulfilled service request (broadband)

<330> Detail on attempts (broadband)  
\_\_\_\_\_  
Name of Attached Document

(400) Number of Complaints per 1,000 customers  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered only mobile voice
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	0.0
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<440>	Complaints per 1000 customers for fixed broadband	
<450>	Complaints per 1000 customers for mobile broadband	

**(500) Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes

449026tx510.pdf

<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance

**(600) Functionality in Emergency Situations  
Data Collection Form**FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	449026tx610.pdf







**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code	449026
<015> Study Area Name	MID-TEX CELLULAR LTD.
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035> Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039> Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

<b>(1000) Voice and Broadband Service Rate Comparability Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<1000>      Voice services rate comparability certification      Yes

<1010>      Attach detailed description for voice services rate comparability compliance

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Name of Attached Document

<1020>      Broadband comparability certification

<1030>      Attach detailed description for broadband comparability compliance

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Name of Attached Document

<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

449026tx1210.pdf

Name of Attached Document

<1220> Link to Public Website

HTTP

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“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

<b>(2000) Price Cap Carrier Additional Documentation</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	July 2013

<b>&lt;010&gt;</b>	Study Area Code	449026
<b>&lt;015&gt;</b>	Study Area Name	MID-TEX CELLULAR LTD.
<b>&lt;020&gt;</b>	Program Year	2017
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<b>&lt;2010&gt;</b> 2nd Year Certification 47 CFR § 54.313(b)(1)(i) - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental Support	<input style="width: 100%; height: 20px;" type="text"/>	
<b>&lt;2011&gt;</b> 3rd Year Certification 47 CFR § 54.313(b)(1)(ii) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support	<input style="width: 100%; height: 20px;" type="text"/>	
<b>&lt;2022&gt;</b> Recipient certifies, representing year two after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<input style="width: 100%; height: 20px;" type="text"/>	
<b>&lt;2023&gt;</b> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two - 54.313(b)(2)(ii). Round 2 recipients only.	<input style="width: 100%; height: 20px;" type="text"/>	
<b>&lt;2024A&gt;</b> Round 2 Recipient of Incremental Support?	<input style="width: 100%; height: 20px;" type="text"/>	<input style="width: 100%; height: 50px;" type="text"/>
<b>&lt;2024B&gt;</b> Attach list of census blocks indicating where funding was spent in year two - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	<input style="width: 100%; height: 50px;" type="text"/>
<b>&lt;2025A&gt;</b> Round 1 or Round 2 Recipient of Incremental Support?	<input style="width: 100%; height: 20px;" type="text"/>	
<b>&lt;2025B&gt;</b> Attach geocoded Information for Phase I milestone reports (Round 1 for year three and Round 2 for year two) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-	Name of Attached Document Listing Required Information	<input style="width: 100%; height: 50px;" type="text"/>
<b>&lt;2015&gt;</b> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		<input style="width: 100%; height: 20px;" type="text"/>

**(2000) Price Cap Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017B> Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price

Name of Attached Document Listing  
Required Information

cap carrier used for capital expenditures in 2015.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)

<2020> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 40% of its supported locations in the state on December 31, 2017 - 54.313(e)(3)

<2021> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 60% of its supported locations in the state on December 31, 2018 - 54.313(e)(4)

<2026> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 80% of its supported locations in the state on December 31, 2019 - 54.313(e)(5)

<2027> Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)

<010>	Study Area Code	449026
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

Complete the items below to note compliance with five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan  
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Milestone Certification {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment Name of Attached Document Listing Required Information

(3012A) Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}

(3012B) Please Provide Attachment Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)

Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.

If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

<b>(3005) Rate Of Return Carrier Additional Documentation (Continued)</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
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<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

**Financial Data Summary**

(3027) Revenue	<input type="text"/>
(3028) Operating Expenses	<input type="text"/>
(3029) Net Income	<input type="text"/>
(3030) Telephone Plant In Service(TPIS)	<input type="text"/>
(3031) Total Assets	<input type="text"/>
(3032) Total Debt	<input type="text"/>
(3033) Total Equity	<input type="text"/>
(3034) Dividends	<input type="text"/>

<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

**Community Anchor Institutions – FCC 14-98 (paragraph 79)**

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

**If yes to 4003A, please provide a response for 4003B.**

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. Name of Attached Document Listing Required Information

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**Broadband Deployment Locations – FCC 14-98 (paragraph 80)**

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. Name of Attached Document Listing Required Information

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**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. Name of Attached Document Listing Required Information

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<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	449026
<b>&lt;015&gt;</b>	Study Area Name	MID-TEX CELLULAR LTD.
<b>&lt;020&gt;</b>	Program Year	2017
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<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/21/2016
Printed name of Authorized Officer: CHARLOTTE CRAWFORD	
Title or position of Authorized Officer: CONTROLLER	
Telephone number of Authorized Officer: 3259449016 ext.6100	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	John Staurulakis, Inc.
Name of Reporting Carrier:	MID-TEX CELLULAR LTD.
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	MID-TEX CELLULAR LTD.
Name of Authorized Agent Firm:	John Staurulakis, Inc.
Signature of Authorized Agent or Employee of Agent:	Date: 06/21/2016
Name of Authorized Agent Employee:	Wes Robinson
Title or position of Authorized Agent or Employee of Agent	Manager - Regulatory Affairs
Telephone number of Authorized Agent or Employee of Agent:	5123380473 ext.
Study Area Code of Reporting Carrier:	Filing Due Date for this form: 07/01/2016
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

**Mid-Tex Cellular, Ltd.**

**Study Area Code: 449026**

**Response to Line 510 - Service Quality Standards and Consumer Protection Rules**

**Compliance**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Mid-Tex Cellular, Ltd. (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with the Cellular Telecommunications Industry Association Consumer Code for Wireless Service (“CTIA Code”) as attached and does business as West Central Wireless. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order*, as it applies to the Company.

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

West Central Wireless adheres to 11 points within the CTIA Consumer Code, including disclosing rates, additional taxes, fees, surcharges and terms of service; providing coverage maps; making customer service readily accessible; and allowing a trial period for new service.

**1. WEST CENTRAL WIRELESS DISCLOSES RATES AND TERMS OF SERVICE TO CONSUMERS**

For each service plan offered to new consumers, West Central Wireless discloses to consumers at point of sale and on its web sites, at least the following information, as applicable: (a) the coverage area for the service; (b) any activation or initiation fee; (c) the monthly access fee or base charge; (d) the amount and nature of any voice, messaging, or data allowances included in the plan (such as night and weekend minutes); (e) the charges for domestic usage in excess of any included allowances or outside of the coverage area; (f) for prepaid service plans, the period of time during which any balance is available for use; (g) whether there are prohibitions on data service usage and whether there are network management practices that will have a material impact on the customer's wireless data experience; (h) whether any additional taxes, fees or surcharges apply; (i) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (j) the amount or nature of any late payment fee; (k) whether a fixed-term contract is required and its duration; (l) the amount and nature of any early termination fee that may apply; and (m) the trial period during which a consumer may cancel service without any early termination fee, as long as the consumer complies with any applicable return policy.

**2. WEST CENTRAL WIRELESS MAKES AVAILABLE MAPS SHOWING WHERE SERVICE IS GENERALLY AVAILABLE**

West Central Wireless makes available at point of sale and on its web sites maps depicting approximate domestic coverage applicable to each of their service plans currently offered to consumers. To enable consumers to make comparisons among carriers, West Central Wireless generated this map using generally accepted methodologies and standards to depict outdoor coverage. All such maps will contain or link to an appropriate legend concerning limitations and/or variations in wireless coverage and map usage, including any geographic limitations on the availability of any services included in the plan. West Central Wireless periodically updates such maps as necessary to keep them reasonably current. If necessary to show the extent of service coverage available to customers from carriers' roaming partners, West Central Wireless incorporates coverage maps from roaming partners that are generated using similar industry-accepted criteria, or if such information is not available, incorporate publicly available information regarding roaming partners' coverage areas.

**3. WEST CENTRAL WIRELESS PROVIDES CONTRACT TERMS TO CUSTOMERS AND CONFIRMS CHANGES IN SERVICE**

When a customer initiates new service or a change in existing service, West Central Wireless provides or confirms any new material terms and conditions of the ongoing service with the customer.

**4. WEST CENTRAL WIRELESS ALLOWS A TRIAL PERIOD FOR NEW SERVICE**

When a customer initiates postpaid service with West Central Wireless, the customer will be informed of and given a period of not less than 14 days to try out the service. West Central Wireless does not impose an early termination fee if the customer cancels service within this period, provided that the customer complies with applicable return and/or exchange policies. Other charges, including usage charges, may still apply.

**5. WEST CENTRAL WIRELESS PROVIDES SPECIFIC DISCLOSURES IN ADVERTISING**

In advertising of prices for wireless service plans or devices, West Central Wireless discloses material charges and conditions related to the advertised prices and services, including if applicable and to the extent the advertising medium reasonably allows: (a) whether activation or initiation fees apply; (b) monthly access fees or base charges; (c) the amount and nature of any voice, messaging, or data service allowances included in the plan; (d) the charges for any domestic usage in excess of any included allowances or outside of the coverage area; (e) for prepaid service plans, the period of time during which any balance is available for use; (f) whether there are network management practices that will have a material impact on the customer's wireless data experience; (g) whether any additional taxes, fees or surcharges apply; (h) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (i) whether a fixed-term contract is required and its duration; (j) early termination fees; (k) the terms and conditions related to receiving a product or service for "free;" (l) for any service plan advertised as "nationwide," (or using similar terms), the carrier will have available substantiation for this claim; and (i) whether prices or benefits apply only for a limited time or promotional period and, if so, whether any different fees or charges will apply for the remainder of the contract term.

**6. WEST CENTRAL WIRELESS SEPARATELY IDENTIFIES CARRIER CHARGES FROM TAXES ON BILLING STATEMENTS**

On customers' bills, West Central Wireless distinguishes (a) monthly charges for service and features, and other Charges collected and retained by West Central Wireless, from (b) taxes, fees and other charges collected by West Central Wireless and remitted to federal state or local governments. West Central Wireless will not label cost recovery fees or charges as taxes.

**7. WEST CENTRAL WIRELESS PROVIDES CUSTOMERS THE RIGHT TO TERMINATE SERVICE FOR CHANGES TO CONTRACT TERMS**

West Central Wireless will not modify the material terms of their postpaid customers' contracts in a manner that is materially adverse to those customers without providing a reasonable advance notice of a proposed modification and allowing those customers a time period of not less than 14 days to cancel their contracts with no early termination fee.

**8. WEST CENTRAL WIRELESS PROVIDES READY ACCESS TO CUSTOMER SERVICE**

Customers will be provided a toll-free telephone number to access West Central Wireless' customer service during normal business hours. Customer service contact information will be provided to customers online and on billing statements. West Central Wireless provides information about how customers can contact the carrier in writing, by toll-free telephone number, via the Internet or otherwise with any inquiries or complaints, and this information is included, at a minimum, on all billing statements, in written responses to customer inquiries and on West Central Wireless' web

sites. West Central Wireless also makes such contact information available, upon request, to any customer calling customer service departments.

**9. WEST CENTRAL WIRELESS PROMPTLY RESPONDS TO CONSUMER INQUIRIES AND COMPLAINTS RECEIVED FROM GOVERNMENT AGENCIES**

West Central Wireless responds in writing to state or federal administrative agencies within 30 days of receiving written consumer complaints from any such agency.

**10. WEST CENTRAL WIRELESS ABIDES BY POLICIES FOR PROTECTION OF CUSTOMER PRIVACY**

West Central Wireless abides by a policy regarding the privacy of customer information in accordance with applicable federal and state laws, and makes available to the public its privacy policy concerning information collected online. West Central Wireless abides by the CTIA Best Practices and Guidelines or Location-Based Services.

**11. WEST CENTRAL WIRELESS PROVIDES CONSUMERS WITH FREE NOTIFICATIONS FOR VOICE, DATA AND MESSAGING USAGE, AND INTERNATIONAL ROAMING**

West Central Wireless provides, at no charge: (a) a notification to consumers of currently-offered and future domestic wireless plans that include limited data allowances when consumers approach and exceed their allowance for data usage and will incur overage charges; (b) a notification to consumers of currently-offered and future domestic voice and messaging plans that include limited voice and messaging allowances when consumers approach and exceed their allowance for those services and will incur overage charges; and (c) a notification to consumers without an international roaming plan/package whose devices have registered abroad and who may incur charges for international usage. West Central Wireless generates the notifications described above to postpaid consumers based on information available at the time the notification is sent. Wireless consumers will not have to affirmatively sign up in order for these notifications to be sent. West Central Wireless clearly and conspicuously discloses tools or services that enable consumers to track, monitor and/or set limits on voice, messaging and data usage.

**Mid-Tex Cellular, Ltd.**

**Study Area Code: 449026**

**Response to Line 610 - Ability to Function in Emergency Situations**

Mid-Tex Cellular, Ltd. (“Company”) hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2).<sup>1</sup> The Company’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations also allows the Company to manage traffic spikes throughout its network, as emergency situations require.

The Company’s network is homed back to a central switching center that is fully supported by automated emergency back-up generators. The connecting trunking and signaling circuits are also on a diverse route to avoid prolonged outages. The Company’s tower sites have one to eight hours of battery back-up and strategic sites have emergency generators. If necessary, in emergency situations, the company can deploy portable or temporary cellular base stations.

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	449026
<015>	Study Area Name	MID-TEX CELLULAR LTD.
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Charlotte Foltz Crawford
<035>	Contact Telephone Number - Number of person identified in data line <030>	3259449016 ext.6100
<039>	Contact Email Address - Email Address of person identified in data line <030>	cfoltz@wcc.net

<701>	Residential Local Service Charge Effective Date	1/1/2016
<702>	Single State-wide Residential Local Service Charge	

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
TX	Miles		FR	20.0	0.0	0.0	0.0	20.0
TX	Rowena		FR	20.0	0.0	0.0	0.0	20.0
TX	Ballinger		FR	20.0	0.0	0.0	0.0	20.0
TX	Winters		FR	20.0	0.0	0.0	0.0	20.0
TX	Coleman		FR	20.0	0.0	0.0	0.0	20.0
TX	Lake Brownwood		FR	26.0	0.0	0.0	0.0	26.0
TX	Bangs		FR	26.0	0.0	0.0	0.0	26.0
TX	Brownwood		FR	26.0	0.0	0.0	0.0	26.0
TX	Zephyr		FR	26.0	0.0	0.0	0.0	26.0
TX	Blanket		FR	26.0	0.0	0.0	0.0	26.0
TX	Comanche		FR	26.0	0.0	0.0	0.0	26.0
TX	Gustine		FR	26.0	0.0	0.0	0.0	26.0
TX	Goldthwaite		FR	26.0	0.0	0.0	0.0	26.0
TX	Burkett		FR	26.0	0.0	0.0	0.0	26.0
TX	Lake Coleman		FR	26.0	0.0	0.0	0.0	26.0
TX	Mozelle		FR	30.0	0.0	0.0	0.0	30.0
TX	Rockwood		FR	30.0	0.0	0.0	0.0	30.0
TX	Santa Anna		FR	26.0	0.0	0.0	0.0	26.0
TX	Valera		FR	26.0	0.0	0.0	0.0	26.0
TX	Carlson		FR	26.0	0.0	0.0	0.0	26.0
TX	De Leon		FR	26.0	0.0	0.0	0.0	26.0





## Mid-Tex Cellular, Ltd.

### Rates, Terms and Conditions for Lifeline Service

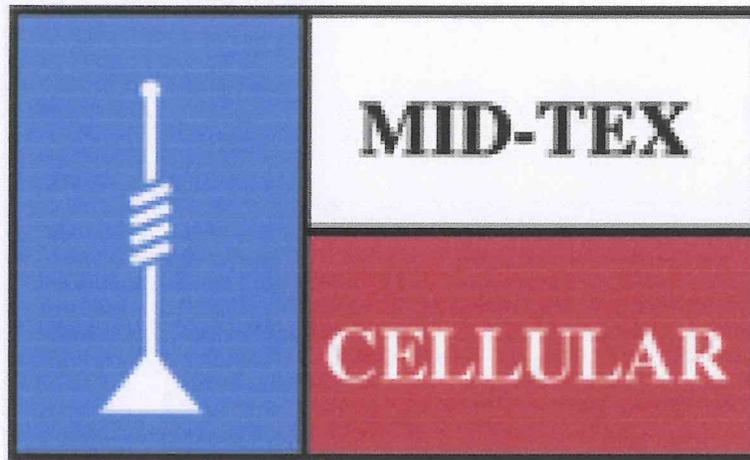
(Response to Form 481, Line 1210)

Mid-Tex Cellular, Ltd. offers Lifeline discounts on all rate plans that include voice services to eligible customers. Currently available rate plans are as specified in the attached brochure. The Company has been designated as an ETC in both rural and non-rural Incumbent Local Exchange Company service areas and, due to reforms associated with state universal service support, the Company's Lifeline discounts vary by ILEC service territory.

<u>ILEC Service Area</u>	<u>Total Lifeline Discount</u> <sup>(1)</sup>
Verizon	\$ 16.45
Coleman County Telephone Cooperative, Inc.	\$ 13.45
Totelcom Communications	\$ 13.25

<sup>(1)</sup> Qualified Lifeline customers are eligible for Lifeline credits or discounts as outlined in the attached Lifeline tariff.

# Lower Rates—Just for your area!



Mid-Tex Cellular is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

**\$26.00**

Long distance can be added for \$10 per month for unlimited calling or you can chose to be billed at 10 cents (\$0.10) per minute.

Roaming is also available for 60 cents (\$0.60) per minute.

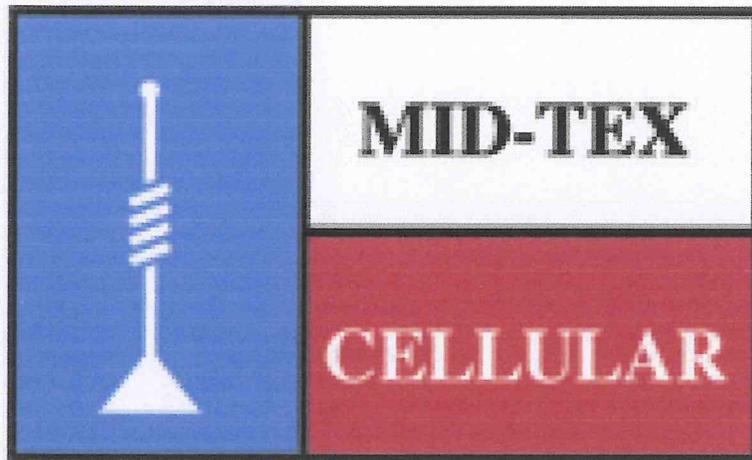
This is just another reason why at West Central Wireless, we are your **HOME** Team!

To be eligible for this rate your billing address must be located in one of these cities or surrounding areas:  
Blanket, Brownwood, Carbon, Coleman, Comanche, De Leon, Desdemona, Goldthwaite, Gustine, Gorman,  
Lake Brownwood, Newburg, Olden, Proctor, Sidney, Valera, and Zephyr

CALL US AT 800-695-9016 OR  
STOP BY ONE OF OUR LOCATIONS!

# Lower Rates—Just for your area!

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Mid-Tex Cellular is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

**\$20.00**

Long distance can be added for \$10 per month for unlimited calling or you can chose to be billed at 10 cents (\$0.10) per minute.

Roaming is also available for 60 cents (\$0.60) per minute.

This is just another reason why at West Central Wireless, we are your **HOME** Team!

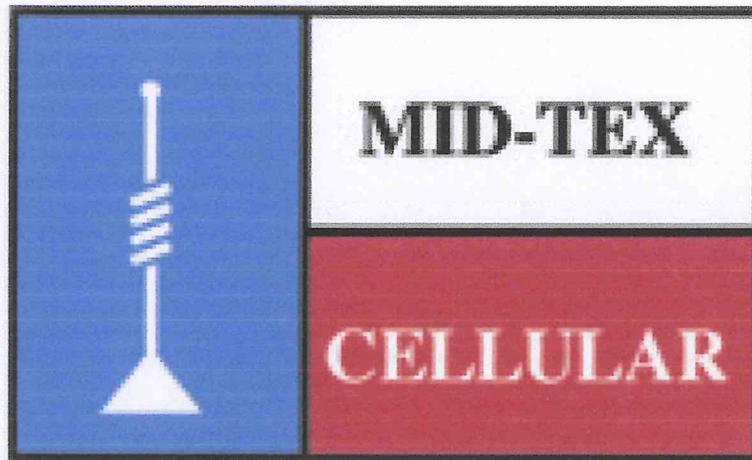
To be eligible for this rate your billing address must be located in one of these cities or surrounding areas:

Burkett, Lake Coleman, Mozelle, Rockwood, and Santa Anna

CALL US AT 800-695-9016 OR  
STOP BY ONE OF OUR LOCATIONS!

# Lower Rates—Just for your area!

---



Mid-Tex Cellular is pleased to offer you a special, lower rate, for service.

Basic **UNLIMITED** Local calling in the home area for only:

**\$30.00**

Long distance can be added for \$10 per month for unlimited calling or you can chose to be billed at 10 cents (\$0.10) per minute.

Roaming is also available for 60 cents (\$0.60) per minute.

This is just another reason why at West Central Wireless, we are your **HOME** Team!

To be eligible for this rate your billing address must be located in one of these cities or surrounding areas:  
Ballinger, Bangs, Miles, Rowena, and Winters

CALL US AT 800-695-9016 OR  
STOP BY ONE OF OUR LOCATIONS!



# Simple Bonus Share Program

## Step 1: Choose Your Simple Bonus Share Data Plan

Home Data	Nationwide Data	Monthly Charge
No Data	-	\$5
1 GB	120 MB	\$25
3 GB	240 MB	\$40
6 GB	360 MB	\$65
12 GB	480 MB	\$90
20 GB	600 MB	\$110
30 GB	720 MB	\$130
40 GB	840 MB	\$150
60 GB	960 MB	\$225
80 GB	1 GB	\$300

Data Overages: \$12 for 1 GB Home Data, \$12 for 100 MB Nationwide Data.  
Data plan charge is a monthly charge. Data can be shared on up to 12 lines.

## Step 2: Choose Your Simple Bonus Share Program

Flex Lease	2 Year Agreement
\$24	\$38
\$24	\$38
\$24	\$38
\$24	\$38
\$14	\$38
\$14	\$38
\$14	\$38
\$14	\$38
\$14	\$38
\$14	\$38

Monthly charge is per line. Flex Lease rate available on up to 4 lines. Plans include Unlimited Home Minutes, 500 Nationwide Minutes, Unlimited Messaging, Voicemail and Caller ID. Airtime Overages = \$0.12 per minute

*Terms and Conditions: Unlimited minutes are restricted to the Home Area and phone must display "West Central Wireless." E-bill option is free. There is a \$3 charge for printed bills on all plans. WCW reserves the right to change the rate plan or refuse any further service if 50% or more of the usage is outside of the WCW 26-county home area. All maps show the approximate areas of coverage. These are not the precise boundaries of cellular service nor the precise boundaries of each cellular carrier. See your Account Manager for more information about coverage in each of these counties. Two year contract or lease agreement required with phone purchase. A \$20 processing fee applies on upgrades and new activations. Pricing does not include taxes, surcharges, and fees. See [www.westcentral.com](http://www.westcentral.com) for more details.*



*It's been my pleasure serving you today!*

My Name is: \_\_\_\_\_

My Location is: \_\_\_\_\_

### Pay Their Age Plans

Flex Leases	Monthly Access Fee	Monthly Data Fee	Data Included
Qualifying Plan	\$30.00	\$0.00	2 GB
Child	\$25.00	Age of Child	Age of Child

2-Year Contracts	Monthly Access Fee	Monthly Date Fee	Data Included
Qualifying Plan	\$50.00	\$0.00	2 GB
Child	\$45.00	Age of Child	Age of Child

Plan includes Unlimited Home Minutes, 500 Nationwide Minutes, Unlimited Messaging, Bank Your Data, Voicemail and Caller ID. 1 GB of Nationwide Data per Account.

Data Overages: \$12 per GB Home Data

\$12 per 100MB Nationwide Data

*\*Must have at least one qualifying plan and can have more (two parents, older children, grandparent, etc.) \*Child must live within household of account holder.*

### Senior Plan

Monthly Charge	Minutes
\$17	100*
\$22	300*
\$25	Unlimited Home / 600*

\*Minutes are nationwide. Plan includes Caller ID and Unlimited Messaging. Basic Voice Mail \$2.00 per month. Airtime overage \$0.12 per minute.

### Senior Data Plan Option

Monthly Charge	Home Data / Nationwide Data
\$20	1 GB / 100 MB

Home Data Overage \$12 per GB. Nationwide Data Overage \$12 per 100 MB. See reverse side for additional data options, terms, and conditions.



Scan to go to [WestCentral.com](http://WestCentral.com)

Corporate Office  
3389 Knickerbocker Rd.  
San Angelo, TX

For additional locations and business hours, contact customer care or visit our website:

[www.WestCentral.com](http://www.WestCentral.com)  
[info@wcc.net](mailto:info@wcc.net)  
(800) 695-9016



### Gizzard Travel Data Plan

Monthly Charge	Travel Data
\$10	Gig to Gig

Data Overages: \$10 per GB

Data does not share with any other devices.

Bank your data not applicable.

A \$9.95 processing fee applies on upgrades and new activations.

### Additional Features

Feature	Price (per month)
Voice Mail to Email & Web Portal	\$2.00
Roadside Assistance	\$2.45
Wireless Equipment Repair & Replacement*	\$6.00, \$8.00 or \$10.00
Wireless Equipment Repair**	\$5.00

\*Depends on phone selection. Repair or replacement fee applies. Replacement covers 2 claims per year. Lost not covered.

\*\*Repair Fee \$35 per incident. One LCD replacement per year. All other incidents unlimited.

State and Local Government & Corporate Discounts are available. Ask an Account Manager for details about the savings available for your organization.

**LIFELINE PROGRAM**

The Lifeline Program is a retail local service offering designed to make telephone service available at reduced rates to qualifying low-income customers.

**A. General**

1. A qualifying low-income customer subscribing to the Lifeline Program shall receive federal reductions to his/her monthly rate.

2. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.

3. Lifeline Program reductions do not apply to surcharges, taxes, long distance service, 976 and other information related telecommunications services and optional services such as custom calling features. Customers may obtain these services, where available, at their discretion.

4. The Lifeline Program rate reductions do not apply to service connection charges.

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Issued: October 9, 2013

Effective: October 10, 2013

Mike Higgins  
P.O. Box 991  
San Angelo, Texas 76902

## **LIFELINE PROGRAM**

### **A. General (Continued)**

6. The Company may not disconnect a Lifeline Program customer's service for the non-payment of toll charges. However, the Company may implement toll blocking, at no charge, if the customer incurs a significant balance of unpaid toll bills. The Company will inform the customer, by direct mail, of this change to their service due to the customer's non-payment of toll charges. If the customer pays all outstanding toll charges, the Company shall remove mandatory toll blocking at the customer's request.

7. Upon subscribing to the Lifeline Program, a customer will be offered a subscription, at no charge, to toll blocking service which denies the customer access to the long distance telecommunications network; however, the customer is under no obligation to accept the subscription to toll blocking.

8. The Lifeline Program rate reductions will not be available on a retroactive basis.

9. The Company may not charge Lifeline customers a monthly number-portability charge.

10. Lifeline customers may subscribe to Company bundled services however the applicable Lifeline discount will only apply to the basic network service contained in bundled services.

### **B. Designated Lifeline Program Services**

The Company shall offer the following services or functionalities as designated Lifeline Program services:

1. Single party service
2. Local usage
3. Voice-grade access to the public switched network
4. Dual tone multifrequency (DTMF) signaling or its functional equivalent
5. Access to emergency services
6. Access to operator services
7. Access to interexchange services
8. Access to directory assistance services
9. Toll blocking service

Issued: October 9, 2013

Effective: October 10, 2013

Mike Higgins  
P.O. Box 991  
San Angelo, Texas 76902

## **LIFELINE PROGRAM**

### **C. Eligibility Requirement**

#### 1. Qualifying Low-income (Eligible) Customer Criteria

An eligible customer shall be defined as an individual whose annual household income is at or below 150% of the federal poverty guidelines, is an eligible resident of state-defined tribal lands, or who participates in at least one of the following programs:

- a. Medicaid
- b. Food Stamps
- c. Supplemental Security Income (SSI)
- d. Federal Public Housing Assistance (FPHA)
- e. Low-Income Heat and Energy Assistance Program (LIHEAP)
- f. Health benefits under the State Child Health Plan (CHIP)

The Lifeline Program rate reductions will be provided to each eligible customer. The Low-Income Discount Administrator (LIDA) will provide a list of eligible customers to the Company each month.

#### 2. Obligations of the Customer

a. Customers whose annual household income is at or below 150% of the federal poverty guidelines but do not receive benefits under Medicaid, Food Stamps, SSI, FPHA, LIHEAP, or CHIP programs may provide the LIDA with self-enrollment for Lifeline Program benefits. LIDA can be reached at 1-866-4LITEUP. Current customers receiving benefits under these programs will be subject to the Lifeline Program automatic enrollment procedures as provided by the LIDA unless they provide a written request to the LIDA to be excluded from the Lifeline Program.

b. A customer who is eligible for the Lifeline Program but does not have telephone service at the time the LIDA provides its eligibility list to the Company, shall be responsible for initiating a request for the Lifeline Program from the Company.

## **LIFELINE PROGRAM**

### **C. Eligibility Requirement**

#### 3. Obligations of the Company

a. LIDA will provide a list of eligible customers to the Company on a monthly basis. Upon receipt of the list, the Company shall begin reduced billing for those customers in accordance with the terms of the LIDA's procedures included in the LIDA Guide.

#### 4. Discontinuance of Service

a. Discontinuance of Lifeline Discounts for customers automatically enrolled: The eligibility period for automatically enrolled customers is the length of their enrollment in TDHS benefits plus a period of 60 days for the renewal. Automatically enrolled customers will have an opportunity to renew their TDHS benefits or self-enroll with LIDA upon the expiration of their automatic enrollment.

b. Discontinuance of Lifeline Discounts for customers who have self-enrolled: Individuals not receiving benefits through TDHS programs, but who have met Lifeline income qualifications, are eligible to receive the Lifeline Discount for seven months, which includes a period of 60 days during which the customer may renew their eligibility with LIDA for an additional seven months.

### **D. Deposit and Credit Requirements**

1. The Company shall be prohibited from charging a service deposit in order to initiate the Lifeline Program if the eligible customer voluntarily elects to receive toll blocking.

2. The Company may charge a service deposit if the eligible customer denies subscription to toll blocking upon subscribing to the Lifeline Program.

3. In instances where the Company may require a service deposit, the same credit verification procedures and deposit regulations used for all applicants who apply for service with the Company are also applicable to eligible customers for the Lifeline Program.

**LIFELINE PROGRAM**

**E. Service Connection Charges**

1. Service connection charges do not apply to eligible customers with existing, qualifying service converting to the Lifeline Program.
2. Service connection charges do apply when:
  - a. Existing eligible customers request additional non-qualifying services at the time Lifeline Program reduced billing is initiated.
  - b. New customers (those without existing local exchange access service) eligible for the Lifeline Program establish service.
  - c. Customer makes subsequent moves or changes after initial connection to the Lifeline Program.

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**LIFELINE PROGRAM**

**F. Implementation**

1. Implementation

The Company shall provide reduced billing to all Lifeline Program eligible customers within its service area in accordance with the Commission's 16 Tex. Admin. Code 16 § 26.412 (TAC) as long as the total combined Lifeline discounts do not result in a rate of less than zero for a customer's basic local service.

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In instances where a customer inquiries about participation in the Lifeline Program, the Company shall provide contact information for the LIDA.

2. Amounts

	<u>Monthly Rate Reduction</u>	<u>Effective</u>
a. Federal Support <sup>(1)</sup>	\$ 9.25	
b. State reduction in monthly <sup>(2)</sup> intrastate charges	\$ 3.50	
c. Additional Lifeline Area Discount		
Verizon Southwest <sup>(3)</sup>	\$ 3.70	01-01-16
Coleman County Telephone Cooperative, Inc. <sup>(4)</sup>	\$ 0.70	10-01-14
Totalcom Communications <sup>(4)</sup>	\$ 0.50	12-01-14

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(1) Federal Lifeline support as codified in Title 47 C.F.R. Part § 54.403.

(2) Pursuant to 16 TAC § 26.412(f)(1)(C).

(3) Pursuant to the Texas High Cost Universal Service Plan Area Discount in 16 TAC § 26.412(f)(1)(E).

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(4) Pursuant to the Texas Small and Rural ILEC Universal Service Plan Area Discount in 16 TAC § 26.412(f)(1)(E).

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Issued: December 15, 2015

Mike Higgins  
 P.O. Box 991  
 San Angelo, Texas 76902

**PUBLIC UTILITY COMMISSION OF TEXAS**  
**EFFECTIVE**  
 Jan. 1, 2016 Tariff No. 42242/42098  
**TARIFF CLERK**