



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
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internet: [www.jsitel.com](http://www.jsitel.com), e-mail: [jsi@jsitel.com](mailto:jsi@jsitel.com)

June 22, 2017

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2017 ETC Annual Report of Carr Telephone Company  
Study Area Code 310683**

Dear Ms. Dortch:

On behalf of Carr Telephone Company ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	Terri Bogner
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2318982244 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	teri@carrinter.net
	Form Type	54.313 and 54.422



<b>(300) Unfulfilled Service Request</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

0

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
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<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 0
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

<b>(500) Compliance With Service Quality Standards and Consumer Protection Rules</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
310683mi510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	

<b>(600) Functionality in Emergency Situations Data Collection Form</b>	<b>REDACTED FOR PUBLIC INSPECTION</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	310683mi610.pdf





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FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

[illegible]

## Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net
<810>	Reporting Carrier	Carr Telephone Company
<811>	Holding Company	Carr Communications, Inc.
<812>	Operating Company	Carr Telephone Company

[illegible]

**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310683
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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

\_\_\_\_\_  
Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

\_\_\_\_\_  
Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

**(2005) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)



(3005) Rate Of Return Carrier Additional Documentation  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
		Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	310683mi3010.pdf
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.		<input type="checkbox"/>
If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input checked="" type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input checked="" type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	310683mi3026.pdf

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**(3005) Rate Of Return Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

**Financial Data Summary**

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

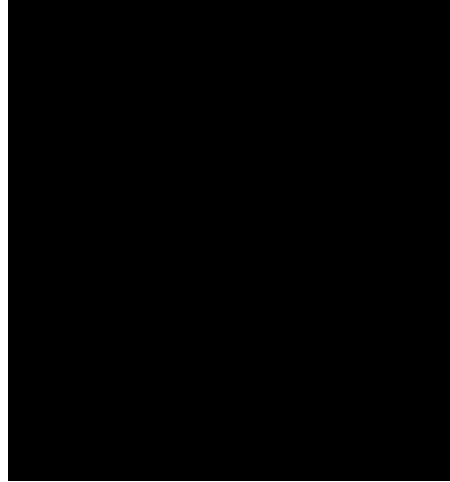
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



<b>(4005) Rural Broadband Experiment Additional Documentation</b> <b>Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
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<010>	Study Area Code	310683
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4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
--	--	--

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
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4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
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<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	310683
<015> Study Area Name	CARR TEL CO
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<030> Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035> Contact Telephone Number - Number of person identified in data line <030>	2318982244 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	JSI
Name of Reporting Carrier:	CARR TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/21/2017
Printed name of Authorized Officer:	Teresa Bogner
Title or position of Authorized Officer:	Secretary
Telephone number of Authorized Officer:	2318982244 ext.
Study Area Code of Reporting Carrier:	310683 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	CARR TEL CO
Name of Authorized Agent Firm:	JSI
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/21/2017
Name of Authorized Agent Employee:	Cassandra Heyne
Title or position of Authorized Agent or Employee of Agent	Consultant
Telephone number of Authorized Agent or Employee of Agent:	3014597590 ext.
Study Area Code of Reporting Carrier:	310683 Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

## **Carr Telephone Company's Demonstration of Compliance with Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services:**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Carr Telephone Company (“Company”) hereby certifies that it is complying with state and federal service quality standards and consumer protection rules. The Company is subject to consumer protection obligations for voice services under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Michigan Public Service Commission (MPSC), as specified in Section 202(b) of the Michigan Telecommunications Act (MTA) and MPSC Case No. U-11103, which disclose rates, terms and conditions of service to customers; (2) adherence to Michigan state consumer protection requirements governing telephone providers, Prohibitions as identified in Sections 305 and 502 of the MTA, Costing

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

Procedures as determined by the MPSC in Case No. U-11103, and Compliance with Anti-Slamming Procedures as adopted in MPSC Case No. U-11757 and Case No. 11900; and (3) CPNI, Red Flag Rules and other federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.



**Carr Telephone Company's Demonstration of Ability to Function in Emergency Situations:**

**Carr Telephone Company** ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and the Michigan Telecommunications Act (MTA). The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites in accordance with the specifications identified in Section 305c(a) of the MTA, 484.2305c Emergency power requirements; compliance. The Company complies with the FCC's backup power requirements, effective October 16, 2015.

1 Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	310683
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<015>	Study Area Name	CARR TEL CO
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<020> Program Year 2018

<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244 ext.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net
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1/1/2017

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<703>

[illegible]

REDACTED FOR PUBLIC INSPECTION

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310683
<015>	Study Area Name	CARR TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Terri Bogner
<035>	Contact Telephone Number - Number of person identified in data line <030>	2318982244 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	teri@carrinter.net

[illegible]

**IMPORTANT INFORMATION**

Please Review Before Submitting Application

For questions, please call 1-866-321-2323.

**PROGRAM QUALIFICATION AND APPLICABLE DISCOUNTS**

The Federal Communications Commission (FCC) made changes to Lifeline regulations that went into effect on December 2, 2016. As a result, customers may qualify for full or reduced benefits. The table below applies to customer who enroll in the Lifeline program after December 2, 2016 and to currently enrolled customers on their service initiation date when the FCC's "rolling recertification" process begins on July 1, 2017.

Program Participation	Federal/State Discount	MPSC Discount	Total Discount
Federal Public Housing Assistance	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Medicaid	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Supplemental Nutrition Assistance Program	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Supplemental Security Income	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Low-Income Home Energy Assistance Program	\$9.25 <sup>B</sup>	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
National School Lunch Program	\$9.25 <sup>B</sup>	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Temporary Assistance for Needy Families	\$9.25 <sup>B</sup>	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>
Veteran's Pension Program	\$9.25	\$0	<b>\$9.25</b>
Veteran's Survivor's Pension Program	\$9.25	\$0	<b>\$9.25</b>

<sup>A</sup> Qualifying customers age 65 and over receive additional \$1.10 per month discount.

<sup>B</sup> Applies to voice-only service or voice/broadband bundled service; not applicable to broadband-only service.

**INCOME INFORMATION AND GUIDELINES**

Customers that don't participate in any of the programs listed above can still qualify for discounts if their annual household income is at certain thresholds set by the federal and state governments. The tables below provide applicable discount amounts and current guidelines.

Income Level	Federal/State Discount	MPSC Discount	Total Discount
Annual Income At or Below 150% of Poverty Level	\$9.25	\$2.00 <sup>B</sup>	<b>\$11.25<sup>A</sup></b>

<sup>A</sup> Qualifying customers age 65 and over receive additional \$1.10 per month discount.

<sup>B</sup> Applies to voice-only service or voice/broadband bundled service; not applicable to broadband-only service.

Number in Household	150% of Federal Poverty Level
1	\$18,090
2	\$24,360
3	\$30,630
4	\$36,900
For each additional household member add	\$6,270

## BROADBAND AND VOICE SERVICES QUALIFY FOR DISCOUNTS

**Federal Lifeline Benefits are now available for qualifying broadband as well as voice services.**

**Broadband Service:** Federal discounts are only available on certain services. State discounts do not apply.

- Broadband speeds must be 10 Mbps download and 1 Mbps upload or faster to qualify.
- Lifeline discounts on broadband include a transfer restriction (port freeze) for 12 months. This means that once Lifeline broadband discounts begin on your service you will be unable to obtain a Lifeline discount with another provider for 12 months if you switch your service. If you already have a Lifeline broadband discount with another provider, you cannot get a Lifeline discount from a new provider until 12 months after your current broadband Lifeline discounts began.

**Voice Service and Bundled Voice-Broadband Service:** Federal and state discounts are available to qualified participants.

- Lifeline discounts on voice include a transfer restriction (port freeze) for 60 days. This means you are unable to obtain the Lifeline discount on service with another provider for 60 days from the date that your current voice service Lifeline discounts began.
- If you purchase a bundle of voice and qualifying broadband, the federal discount will be applied to your qualifying bundle, and the 12-month benefit transfer restriction will apply. State discounts will apply to your voice services only.
- If you purchase voice service and a non-qualifying broadband service, you will receive both state and federal Lifeline discounts on your voice service.
- Certain exceptions to the transfer restrictions apply. See [www.usac.org/ls/change-my-company.aspx](http://www.usac.org/ls/change-my-company.aspx) for more information.

**General Condition Applicable to All Services:**

- Total Lifeline discounts cannot exceed the price of service.

### LIFELINE ADMINISTRATION SERVICE PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES

AcenTek	Deerfield Farmers' Telephone Co.	Southwest Michigan Communications
Allband Communications Coop.	Hiawatha Telephone Co.	Springport Telephone Co.
Baraga Telephone Co.	Kaleva Telephone Co.	TDS Telecom
Barry County Telephone Co.	Lennon Telephone Co.	Thumb Cellular
Blanchard Telephone Co.	Michigan Central Broadband Co.	Upper Peninsula Telephone Co.
Bloomington Communications	Midway Telephone Co.	Waldron Telephone Co.
Carr Telephone Co.	Ogden Communications	Westphalia Broadband, Inc.
CenturyLink	Ontonagon County Telephone Co.	Westphalia Telephone Co.
Chapin Telephone Co.	Pigeon Telephone Co.	Winn Telecom
Climax Telephone Co.	Sand Creek Telephone Co.	Winn Telephone Co.

**If your phone company is not on the list above, please contact them directly to apply for Lifeline discounts.**

## LEGAL REQUIREMENTS

### PLEASE READ THE FOLLOWING IMPORTANT INFORMATION ABOUT THE LIFELINE PROGRAM BEFORE YOU APPLY:

- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- The applicant must meet either income-based or program-based eligibility.
- Lifeline is a federal benefit and willfully making false or fraudulent statements to obtain the benefit is a violation of federal law and can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline service is available per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline assistance from multiple telephone service providers. This includes both wireless and wireline providers.
- Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- The applicants understands that if they are currently receiving Lifeline benefits from another carrier, by submitting this application, they agree to discontinue receiving another carrier's benefit and receive their one Lifeline benefit through the submission of this company's application.
- The applicant agrees to notify their telephone company within 30 days if s/he no longer meets the income-based or program-based eligibility criteria for receiving Lifeline support, if a household is receiving more than one Lifeline benefit, or another member of the household is receiving a Lifeline benefit, and may be subjected to penalties upon failure to do so.
- The applicant will notify their telephone company within 30 days of any changes to residential address.
- The applicant may be required to recertify their continued eligibility in the Lifeline program at any time and understands that failure to do so will result in termination of participation in the program.
- The applicant consents to Lifeline Administration Service providing their Lifeline service account information, including but not limited to, the applicant's name, residential address, phone number, date of birth, last 4 digits of social security number, the date on which Lifeline service was initiated/terminated, amount of Lifeline support provided, and the means of eligibility criteria through which the applicant qualified, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database (NLAD) to ensure the proper administration of the Lifeline program. The applicant understands that failure to do so will result in rejection of request for Lifeline services.
- The applicant understands that once s/he signs up for discounts with one provider, s/he cannot receive Lifeline benefits from another provider for a period of time. For voice-only services that qualify for Lifeline discounts, the applicant cannot move benefits to another provider for 60 days. For broadband services that qualify for Lifeline discounts, the applicant cannot move benefits to another provider for 12 months.

REVISED 4/2017

REDACTED FOR PUBLIC INSPECTION  
Michigan Lifeline Administration Service  
**LIFELINE APPLICATION**  
**TOLL FREE 1-866-321-2323**

To apply for Lifeline Service, complete the application below and send it to:  
**Lifeline Administration Service, PO Box 11037, Lansing, Michigan 48901** or fax to **517-482-3548**

**IDENTIFICATION INFORMATION (PLEASE PRINT)**

Applicant's phone number:		Name of phone company:	
Date of Birth:		Last 4-digits of Social Security Number:	
Last Name:	First Name:	M.I.:	
Street:			
<b>You must provide a residential street address. Per FCC regulations, it cannot be a P.O. Box.</b>			
City:		State:	ZIP:
This is my permanent address: Yes <input type="checkbox"/> No <input type="checkbox"/> This is a rural address with no postal route: Yes <input type="checkbox"/> No <input type="checkbox"/>			
Billing Address, City, State and Zip Code (if different from Service Address)			
There are multiple unique households (e.g. nursing home, assisted living facility) at my address, as defined in this program.			YES <input type="checkbox"/> NO <input type="checkbox"/>
The service I subscribe to is: <input type="checkbox"/> Voice Only <input type="checkbox"/> Broadband Only <input type="checkbox"/> Both Voice and Broadband			

**PROGRAM QUALIFICATION DETERMINATION**

**To be eligible for Lifeline discounts, regulations require you to be participating in one of the assistance programs listed below or to have an annual income that meets certain thresholds. Please complete Step 1 and Step 2 below.**

**Step 1.** Indicate if you, or the member of your household named below, receives assistance from one of the listed programs. **Include documentation of participation in the checked program with your completed application.**

**Name of person enrolled in program:**

<input type="checkbox"/> Federal Public Housing Assistance	<input type="checkbox"/> Veteran's Survivor Pension Benefits
<input type="checkbox"/> Medicaid	<input type="checkbox"/> Low-Income Home Energy Assistance Program
<input type="checkbox"/> Supplemental Nutrition Assistance Program	<input type="checkbox"/> National School Lunch Program
<input type="checkbox"/> Supplemental Security Income	<input type="checkbox"/> Temporary Assistance for Needy Families
<input type="checkbox"/> Veteran's Pension Benefits	

**Step 2.** If you do not participate in any of the programs listed in Step 1, you may still qualify for a discount based on annual household income. Complete this section by providing the information requested below. **Include photocopies that document total gross household income based on one of the listed methods and include a completed Lifeline Household Worksheet.**

<b>TOTAL MONTHLY GROSS INCOME: \$</b>	<b>NUMBER OF HOUSEHOLD MEMBERS:</b>
<input type="checkbox"/> Prior year's state or federal tax return.	<input type="checkbox"/> Current Annual Gross Income Statement from Employer
<input type="checkbox"/> Social Security statement of benefits	<input type="checkbox"/> Paycheck stubs or other official document containing income information for any 3 consecutive months within last 12 months
<input type="checkbox"/> Retirement/pension statement of benefits	<input type="checkbox"/> Veterans Administration statement of benefits
<input type="checkbox"/> Unemployment/Worker's Compensation Statement of Benefits	<input type="checkbox"/> Divorce decree or child support document containing income information

**APPLICANT ACKNOWLEDGEMENTS**

**PLEASE READ AND INITIAL EACH OF THE FOLLOWING STATEMENTS TO INDICATE THAT YOU UNDERSTAND AND AGREE:**

- \_\_\_ I understand and consent to Lifeline Administration Service providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth, the last 4 digits of my social security number, the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, Lifeline Administration Service will deny me Lifeline service.
- \_\_\_ I certify that I meet either the income-based eligibility criteria in Step 1 or the program-based eligibility criteria in Step 2 above.
- \_\_\_ Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.
- \_\_\_ Lifeline is a federal benefit and willfully making false or fraudulent statements to obtain the benefit is a violation of federal law and can result in fines, imprisonment, de-enrollment or being barred from the program.
- \_\_\_ Lifeline support is only available for a single phone line at my principal residence and I certify to the best of my knowledge that no one else in my household is receiving Lifeline discounts. (A "household" is defined as any individual or group of individuals who live together at the same address and share income and expenses.)
- \_\_\_ Violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- \_\_\_ I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s).
- \_\_\_ I will notify my telephone company within 30 days if I no longer meet the income-based or program-based eligibility criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, or another member of my family is receiving a Lifeline benefit, and I may be subject to penalties if I fail to do so.
- \_\_\_ I will notify my telephone company within 30 days of any changes to my residential address.
- \_\_\_ I may be required to certify my continued eligibility for Lifeline at any time and I know failure to do so will result in termination of my participation in the program.
- \_\_\_ I understand that once I sign up for discounts with one provider, I cannot receive Lifeline benefits from another provider for a period of time. For voice-only services that qualify for Lifeline discounts, I cannot move benefits to another provider for 60 days. For broadband services that qualify for Lifeline discounts, I cannot move benefits to another provider for 12 months.

**APPLICANT SIGNATURE**

**I certify, under penalty of perjury, that the information provided in this application and supporting documentation is true and complete.**

Signature:

Date:

REVISED 4/2017



**Michigan Lifeline Administration Service  
Lifeline Household Worksheet**

Lifeline Program support is a federal benefit that provides a monthly discount on home phone (i.e., landline phone) or cell phone service. **Only one Lifeline Program-supported service per household** is allowed under Federal law. Answer the questions on the following page to determine if there is more than one household living at your address, and if your household already receives a Lifeline Program benefit.

**Providing false information on this form may result in losing your Lifeline Program-supported service and possible criminal penalties.**

Your household is everyone who lives together at your address and contributes to, or shares in, the income and expenses of the household. Household expenses include food, health care expenses, and the cost of renting or paying a mortgage on your place of residence and utilities. Income includes salary, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, and lottery winnings.

Members of a household are not permitted to receive more than one Lifeline Program-supported service. You are receiving a copy of this form because records indicate that more than one person at this address is receiving a Lifeline Program benefit. Each person at this address who receives a Lifeline Program benefit and has not yet completed and returned a household worksheet will receive a copy of this form, pre-populated with his/her name, address and telephone number.

If you DO NOT share income and expenses with the other adult(s) living at this address who receive Lifeline Program benefits, or there are no other adult(s) living at this address receiving Lifeline Program benefits, you **MUST STILL** sign this form to continue to receive your Lifeline Program benefit. If you fail to do so, you will be de-enrolled from your Lifeline Program benefit.

If you live with another adult(s) who shares income and expenses with you and who has a Lifeline Program benefit on his or her phone service, your household is receiving more than one Lifeline Program benefit. If so, you **MUST** take the following steps: (1) consult with the other adult(s) in your household currently receiving a Lifeline Program benefit and decide who will keep the Lifeline Program benefit for the household; and (2) the person who will keep the Lifeline Program benefit, AND ONLY THAT PERSON will fill out the form IN FULL and return it to his or her telephone service provider within 30 of days of the date of this communication. The telephone number listed on this form will be the number which will retain the Lifeline Program benefit.

**If the PERSON IN YOUR HOUSEHOLD WHO WISHES TO KEEP THE LIFELINE PROGRAM BENEFIT FOR THE ENTIRE HOUSEHOLD HAS ALREADY PROVIDED a household worksheet to their service provider, then NO FURTHER ACTION IS NECESSARY. (The person named below does not need to sign and send this form to their Lifeline provider).**

**After 30 days of the date of this letter, all other subscribers at this address below who have not completed a household worksheet will NO LONGER have a Lifeline Program benefit.**

Name	_____	Telephone Number	_____		
Address	_____				
	Street	Apt.	City	State	Zip

**1. Does your husband, wife, or domestic partner living at your address have a Lifeline Program-discounted phone service?**

☐ **No.** Please answer question 2 below.

☐ **Yes.** If **YOU** are the person who will keep the Lifeline benefit, **check OPTION B at the bottom and sign this Form.** If you are not keeping your Lifeline benefit, **DO NOT** submit this form.



**2. Does another adult (age 18 or older, or emancipated minor) live with you AND have a Lifeline Program-discounted phone service?**

☐ **No.** Please check **OPTION A** below and **SIGN THIS FORM.**

☐ **YES.** Please answer question 3 below.



**3. Do you share expenses for bills, food, or other living expenses AND share income with the person in question #2?**

☐ **No.** Please check **OPTION C** below and **SIGN THIS FORM.**

☐ **Yes.** If **YOU** are the person who will keep the Lifeline Program benefit, **check OPTION B at the bottom and sign this form.** If you are not keeping your Lifeline benefit, **DO NOT** submit this form.

Please check the box below for the one that applies to you:

OPTION A. [ ☐ ] No one in my household, other than myself, is currently receiving a Lifeline Program benefit and therefore I may continue to receive a Lifeline Program benefit.

OPTION B. [ ☐ ] There are others in my household that are currently receiving a Lifeline Program benefit; by signing this form, I will be the only member of this household to continue to receive a Lifeline Program benefit.

OPTION C. [ ☐ ] There are other adults who reside at the above listed address who receive a Lifeline Program benefit but do not share income and expenses with me, therefore since I am the only member in my household receiving a Lifeline Program benefit, I may continue to receive that benefit.

I certify that the information provided above is true. I understand that violating the one-per-household requirement is against the Federal Communications Commission's rules and I may lose my Lifeline Program benefits, and may be prosecuted by the United States government for violating the rules.

Signature \_\_\_\_\_ Date \_\_\_\_\_

Please return the signed form to [Insert Company Name] at [address, email, fax]

Carr Telephone Company  
M.P.S.C. No. 1 (R)

Original Sheet No. 1

CARR TELEPHONE COMPANY

Schedule of Rates, Charges, and  
Regulations Governing

Applying in the Exchanges of this Company  
in Michigan as designated in the Table of  
Contents herein.

Carr Telephone Company  
M.P.S.C. No. 1(R)

14th Revised Sheet No. 2  
Cancels 13th Revised Sheet No. 2

LOCAL TELEPHONE EXCHANGE SERVICE

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Lifeline Service	11	6th	*09/06/12
	11.1	1st	*09/06/12
Federal Programs	12	Original	01/11/00

\*New or revised sheet

Issued: September 6, 2012

September 7, 2012

Mitchel Bogner, Manager  
Carr Telephone Company  
4325 South Masten Road  
Branch, MI 49402

**RECEIVED**

**By Patti Witte at 4:11 pm, Oct 05, 2012**

REDACTED FOR PUBLIC INSPECTION

Carr Telephone Company  
M.P.S.C. No. 1 (R)

3rd Revised Sheet No. 3  
Cancels 2nd Revised Sheet No. 3

LOCAL TELEPHONE EXCHANGE SERVICE

SUBJECT INDEX

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Issued: March 4, 2004

By: Mitchel Bogner, Manager

Branch, Michigan

Carr Telephone Company  
M.P.S.C. No. 1 (R)

Original Sheet No. 4

LOCAL TELEPHONE EXCHANGE SERVICE

APPLICATION AND ARRANGEMENT OF TARIFF

APPLICATION

1. This Tariff applies to Local Telephone Exchange Services of the Carr Telephone Company - hereinafter referred to as the Telephone Company - in exchanges in Michigan as designated herein.
2. Local Telephone Exchange Service is that of furnishing facilities for telephone intercommunication between customers within a Local Service Area.
3. The provision of service is subject to regulations specified in the M.P.S.C. Tariffs of the Telephone Company, which tariffs as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of this Tariff.

EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate, or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate, or new treatment resulting in reduced rate.

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Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated  
December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan

Carr Telephone Company  
M.P.S.C. No. 1 (R)

Original Sheet No. 5

LOCAL TELEPHONE EXCHANGE SERVICES  
INDEX OF EXCHANGES SHOWING INCORPORATED  
VILLAGES, TOWNSHIPS, AND COUNTIES WITHIN  
ITS EXCHANGE SERVICE AREA

Exchange	Incorporated Villages	Townships	County
Carr	None	Lake Sweetwater	Lake
	None	Branch Logan	Mason
	None	Troy	Newaygo
	None	Colfax	Oceana

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Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated  
December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan

Carr Telephone Company  
M.P.S.C. No. 1(R)

5th Revised Sheet No. 6  
Cancels 4th Revised Sheet No. 6

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: CARR

A. GENERAL

1. The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
2. The rates shown below entitle the customer to call all stations bearing the designation of a central office at the following exchanges, which comprise the Local Service Area:

Carr	Baldwin	Big Rapids	Fountain	Freesoil	Irons
Luther	Manistee	Reed City	Scottville	White Cloud	Hart
Hesperia	Ludington	Pentwater	Shelby	Dublin	

The Company will block 1-plus dialed calls to stations within the Local Calling Area.

3. The Company will treat calls made to a telephone number with an NPA NXX that is associated with the rate center that is within the customer's Local Calling Area as local calls regardless of the physical location of the called party. (N)
4. The Company will designated local calls as "Local VNXX Calls" if they meet all of the following criteria:
  - a. The dialed phone number is associated with a rate center included in the calling party's Local Calling Area,
  - b. The end user associated with the called number is not physically located within the rate center associated with the dialed phone number,
  - c. The rate center in which the dialed party is physically located is not within the customer's Local Calling Area,
  - d. The provider of Basic Local Exchange Service to the dialed phone number does not agree to compensate the Company for those calls per the Company's applicable access tariff based on the jurisdiction of a call to the physical location of the dialed party, and
  - e. The Company has posted numbers meeting the above four criteria on the Company's website as Local VNXX Calls.

If a customer so requests, the Company will block direct dialing to all Local VNXX Calls. (N)

Michigan Public  
Service Commission

01/15/2008

Approved

Issued: October 5, 2007

Effective: January 1, 2008

Issued under the authority of Public Act 179 of 1991 as amended.

Mitchel Bogner, Manager  
Carr Telephone Company  
4325 South Masten Road  
Branch, MI 49402



Carr Telephone Company  
M.P.S.C. No. 1(R)

Original Sheet No. 6.0.1

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: CARR

B. BASIC SERVICE RATES, MONTHLY RATES

1. Access Line Charge

Class of Service

Business:	
PBX	\$ 29.48
One-Party	22.77
Residence:**	
One-Party	20.97

\*\*Existing one-party rotary residence service has been grandfathered. Existing one-party rotary residence customers will receive a \$1.50 credit for Touch-Tone Calling Service on monthly access line rates.

C. EXCHANGE SERVICE AREA - Which is that area described as follows:

Beginning at the northwest corner Section 2, T18N, R15W, Branch Township, Mason County; east to the northeast corner Section 1, T18N, R14W, Sweetwater Township, Lake County; south to the east 1/4 post Section 24, T16N, R14W, Troy Township, Newaygo County; west to the west 1/4 post Section 19, T16N, R15W, Colvax Township, Oceana County; north to the west 1/4 post Section 19, T18N, R15W, Branch Township, Mason County; west to the west 1/4 post Section 22; north to the northwest corner Section 22; east to the northeast corner Section 22; north to the point of beginning.



Issued: October 1, 2007

Effective: January 1, 2008

Issued under the authority of Public Act 179 of 1991 as amended.

Mitchel Bogner, Manager  
Carr Telephone Company  
4325 South Masten Road  
Branch, MI 49402

Carr Telephone Company  
M.P.S.C. No. 1(R)

1st Revised Sheet No. 6.0.5  
Cancels Original Sheet No. 6.0.5

LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: CARR

D. LOCAL MOU RATE (C)

For calls dialed to a station bearing the designation of a central office within the Carr exchange (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period \$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period \$0.00 per MOU

For calls dialed to a station bearing the designation of a central office within Baldwin, Big Rapids, Fountain, Freesoil, Irons, Luther, Manistee, Reed City, Scottville, White Cloud, Hart, Hesperia, Ludington, Pentwater, Shelby or Dublin exchanges (except for a call designated as Local VNXX Calls), the Company will charge the following:

First 2,000 Conversation MOU in each billing period \$0.00 per MOU

Each Conversation MOU over 2,000 in that billing period \$0.04 per MOU

For Local VNXX Calls, the Company will charge \$0.04 per MOU plus any local termination charges (N) billed to the Company for that call. (N)

The Company will measure Conversation MOU from the time when the Company's switching equipment receives answer supervision to the earlier of when the Company's switch receives disconnection supervision from the Carr switch or from the terminating switch.

The Company will measure Conversation MOU to the next higher whole MOU per call.

The Company will not bill the end user for non-conversation time related to local calls.

Conversation MOU do not include 0-plus or 0-minus calls.

The Company will not provide call record detail for local usage.

No MOU are carried forward from month to month.

Michigan Public  
Service Commission

01/15/2008

Approved

Issued: October 5, 2007

Effective: January 1, 2008

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Mitchel Bogner, Manager  
Carr Telephone Company  
4325 South Masten Road  
Branch, MI 49402

REDACTED FOR PUBLIC INSPECTION

Carr Telephone Company  
M.P.S.C. No. 1(R)

1st Revised Sheet No. 6.1  
Cancels Original Sheet No. 6.1

LOCAL TELEPHONE EXCHANGE SERVICE

(D)

(D)

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Issued: March 4, 2004

Effective: February 16, 2004

Issued under the authority of Public Act 179 of 1991 as amended.

By: Mitchel Bogner, Manager

Branch, Michigan

Fountain Exchange  
(Mich Bell)

LOCAL TELEPHONE EXCHANGE SERVICE

MAP SHEET  
(Licensed to Serve)

86°00'

Irons Exchange  
(Mich Bell)

R15W

T18N

R14W

T18N

Baldwin Exchange  
(Mich Bell)

ville Ex.  
(Mich Bell)

T17N

3°50'

T17N

43°50'



Issued: March 22, 1993

Hart Exchange  
(GTE)

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service  
Commission Order dated December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan



TELEPHONE EXCHANGE SERVICES

BOUNDARY DESIGNATIONS

A. GENERAL

1. Application of Boundary Designations

- a. Boundaries for the Exchange is designated on the map in Tariff M.P.S.C. No. 1.
- b. Each establishment is within only one Exchange area except as provided in c. below.
- c. Where the boundary is designated as a road (street or highway) the area includes that side of the highway on which are located the general plant facilities serving both sides of the highway. When such facilities are located on the near side of the highway, a customer located on the opposite side is considered to be within the area if he can be served by a drop wire using not more than one additional pole; when the general facilities are located on the far side of the boundary, a customer on that side is considered to be within the area if he can be served by means of a drop wire not requiring any additional poles.
- d. Where the boundary is designated as the center of the road (street or highway) each side of the road is in a different service area.
- e. Where the boundary is designated as a river (stream) or railroad each side of the river or railroad is in a different service area.
- f. Where the boundary divides a lake the shore of the lake is in different service areas in accordance with the boundary designation at the shore line.
- g. Where the boundary is designated as a Township Section Line or a specified distance from a Township Section Line, customers are served in accordance with their location with respect to such boundary line. When such a line is other than the section line or one-quarter or one-half mile from a section line the location of the boundary line with respect to the section line will be shown in feet or fractional miles on the Tariff Map Sheet.

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Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated  
December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan



LOCAL TELEPHONE EXCHANGE SERVICES

SERVICE CHARGES

A. GENERAL

1. The Service Charges covered herein are applicable in connection with the establishment of telephone service and subsequent moves, changes and additions of lines.
2. Service Charges
  - a. The Service Ordering Charge is the charge for work performed by the Telephone Company in connection with the receiving, recording and processing of customer requests for service ordered to be performed or provided at the same time, on the same system. The term "per order" means all work or service ordered at the same time for the same account.
  - b. The Line Connection Charges applied to each central office line (exchange line, trunks, etc.) for work required in the central office and outside plant, including restoral of service after temporary disconnection of service for nonpayment.
3. Customer Premises
  - a. A premises is a building, portion of a building or buildings on the same continuous property occupied by the customer in the conduct of his business or occupied by the customer as a residence. All space for offices occupied by a customer on the same or separate floors of one building are considered as a single (or same) premises.
    - (1) Same continuous property shall mean an uninterrupted plot of land within the same block and occupied by one customer. Same block is defined as parcel of land enclosed but uncrossed by public thoroughfares. Railroad tracks, rivers and alleys are not considered as public thoroughfares.
    - (2) A building shall mean a structure on one foundation or two structures on separate foundations with a common wall or abutting walls with ready access from one structure to the other by means of doorways or permanent openings through the intervening wall or walls. Structures in the same or different block occupied by one customer and connected by passageways shall be considered as the same building if the passageway is actually used as a continuation of the space in the two buildings and not principally used as a walkway.
4. Additional Conditions
  - a. Service charges are in addition to all other applicable rates and charges associated with the service being provided.
  - b. The charges specified herein do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer or do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
5. Restoral of Service
  - a. Service discontinued by the Telephone Company because of non-payment when the service has not been disconnected is subject to the Restoral of Service Charge.
  - b. When service is rendered inoperative by fire or other causes beyond the control of the customer which render the premises unfit for occupancy, the same service will be reestablished at the same or different location, at the option of the customer, without Service Charge.

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Issued: March 22, 1993

Effective: March 22, 1993

Issued under the authority of the Michigan Public Service Commission Order dated December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan

Carr Telephone Company  
M.P.S.C. No. 1 (R)

Original Sheet No. 9.1

LOCAL TELEPHONE EXCHANGE SERVICE  
SERVICE CHARGES

B. SERVICE CHARGES

1. Service Ordering Charge
  - a. Initial Service Order, per order  
Applies to any new customer's service order \$14.00
  - b. Subsequent Service Order, per order  
Applies to any present customer's order to relocate,  
install, change or add to the service; telephone  
number change, restoral of service after disconnect  
for nonpayment; additional central office lines,  
et cetera. 7.00
2. Line Connection Charge  
Per Line 10.00

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Issued: March 22, 1993

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Issued under the authority of the Michigan Public Service Commission Order dated  
December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan

Carr Telephone Company  
M.P.S.C. No. 1 (R)

1st Revised Sheet No. 10  
Cancels Original Sheet No. 10

LOCAL TELEPHONE EXCHANGE SERVICE

(D)

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Issued: April 23, 1997

Effective: April 23, 1997

(D)

Issued under the authority of the Michigan Public Service Commission Order dated  
December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan



Carr Telephone Company  
M.P.S.C. No. 1 (R)

1st Revised Sheet No. 10.1  
Cancels Original Sheet No. 10.1

LOCAL TELEPHONE EXCHANGE SERVICE

(D)

(D)

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Issued: April 23, 1997

Effective: April 23, 1997

Issued under the authority of the Michigan Public Service Commission Order dated  
December 22, 1992, in Case No. U-10064.

By: Mitchel Bogner, Manager

Branch, Michigan

LOCAL TELEPHONE EXCHANGE SERVICE

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service.
2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance program:
  - a. Medicaid
  - b. Food stamps
  - c. Supplemental security income
  - d. Federal public housing assistance
  - e. Low-income home energy assistance program
  - f. National school lunch program's free lunch program
  - g. Temporary assistance for needy families
3. Lifeline Service includes the services and functionalities enumerated in by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
4.
  - a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges plus all access recovery charges plus the Basic Local Exchange rate. (C)
  - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge and Access Recovery Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. and (2) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate. (C)
  - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel. (C)
  - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service. (C)
  - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
5. The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
6. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

Issued: September 6, 2012

Effective: September 7, 2012

Issued under the authority of Public Acts 179 of 1991, 216 of 1995, 295 of 2000 and 235 of 2005,  
and Case No. U-17019

By: Mitchel Bogner, Manager

**RECEIVED**

Branch, Michigan

**By Patti Witte at 4:11 pm, Oct 05, 2012**

Carr Telephone Company  
Tariff M.P.S.C. No. 1 (R)

2nd Revised Sheet No. 11.1  
Cancels 1st Revised Sheet No. 11.1

LOCAL TELEPHONE EXCHANGE SERVICE  
LIFELINE SERVICE

C. MONTHLY RATE FOR NON LIFELINE CUSTOMERS

A rate specified in MECA's Tariff M.P.S.C No. 25 Part XVII, Section 17.1.2.1 applies per exchange access line to cover the costs of the Lifeline service, to the Telephone Company intrastate services as listed below:

- Business and Residence exchange services excluding Lifeline customers.
- PBX Trunk Services
- Centrex Services

The rate for business Centrex station lines will be computed based on the trunk Equivalence Table specified in the Company's Tariff M.P.S.C. No. 2.

(D)

(D)

Issued: September 6, 2012

Effective: September 7, 2012

Issued under the authority Public Act 216, Case No. U-17019.

By: Mitchel Bogner, Manager

**RECEIVED**

Branch, Michigan

**By Patti Witte at 4:11 pm, Oct 05, 2012**

**FEDERAL PROGRAMS**

1. UNIVERSAL SERVICE SUPPORT FOR LIBRARIES AND SCHOOLS

1. In accordance with 1997 PA 95 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et. seq.*, eligible elementary and secondary schools shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
2. In accordance with 1997 PA 96 of the Michigan Telecommunications Act, and 47 CFR 54.500 *et seq.*, eligible libraries shall receive intrastate services at discounts equal to the discounts applicable for eligible interstate services if the Company receives federal universal support for such telecommunication services.
3. Eligibility for discounts shall be determined in accordance with 47 CFR 54.500 *et seq.*

2. UNIVERSAL SERVICE SUPPORT FOR HEALTH CARE PROVIDERS

1. In accordance with 47 CFR 54.601 *et. seq.*, the Company shall offer services to eligible health care providers to the extent that facilities and services are available.
2. Eligibility qualifications, provider selection, etc. shall be determined in accordance with 47 CFR 54.601 *et. seq.*
3. Services to eligible health care providers at reduced rates will be offered in accordance with 47 CFR 54.601 *et. seq.*
4. Reduced rates to eligible health care providers are available only to the extent that adequate funding is available from the federal universal support fund.

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Issued: January 11, 2000

Effective: January 12, 2000

Issued under authority of 1991 PA 179 as amended.

By: Mitchel Bogner, Manager

Branch, Michigan

**Carr Telephone Company (SAC 310683)**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Carr Telephone Company hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream. In 2016, Carr accepted A-CAM support to help target investment to increasing speeds throughout its study area.

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3026**

**ATTACHMENT REDACTED IN ENTIRETY**